

Departments from across the corporation provided 40+ topics to be covered during Orientation - Council School (November 1-5). While each suggested topic is of importance, only a limited number of topics can be covered during the five day training period. For reference, 17 topics were covered during the 2017 Council Orientation; 14 presented during the week of training, and 3 during regular rotation.

The below chart outlines topics initially proposed for Council School, which after careful consideration, are now recommended to be covered outside of the Orientation window (November 1-10), and instead provided as part of the broader Orientation context for the new Council term (November 15 - onward). Below is not a comprehensive list of all topics that will be covered through additional training. This list is subject to change.

Topics To Be Covered At a Later Date

TOPIC	DESCRIPTION	ALTERNATIVE APPROACH
<i>Managing the Corp: How Property Tax Works</i>	Provides high level basics of the assessment process and how assessments relate to taxes. Includes what does and does not generate revenue to support Council decision making.	Provide two stand alone training sessions outside the Onboarding/Orientation window.
<i>Managing the Corp: Growth Management Framework</i>	Overview of the Growth Management Framework, and achieving the goals of the City Plan.	Include briefing material in the Council Orientation Package.
<i>Managing the Corp: Development Incentive Tools</i>	Summary of existing tools used to support economic development. Material is similar to what is in the Opportunities to Advance	Include briefing material in the Council Orientation Package, and provide a stand alone session .

	Major Infrastructure Projects report.	
<i>Managing the Corp: Environmental Requirements (ENVISO)</i>	Overview of the City's environmental management system.	Any mandatory training provided as a stand alone session .
<i>Managing the Corp: Procurement Overview</i>	To provide an overview of procurement processes, trade agreements, lobbying, role of Council in the procurement process.	Include briefing material in the Council Orientation Package, and provide a stand alone session . In addition material to be covered in Council Assistants training .
<i>Managing the Corp: Employee Experience</i>	Cultural Commitments, Leadership Competencies, Respectful Workplace, etc.	Session remains in the Orientation schedule, but more time is needed to cover material. Additional material will be provided in a stand alone session .
<i>Managing the Corp: Enterprise Commons</i>	Provide an overview of EC and major milestones of the project.	Include briefing material in the Orientation Package, offer a stand alone session , and provide Council Assistant Training .
<i>Managing the Corp: Indigenous Awareness Training</i>	To gain understanding of the history and impacts of Residential Schools, resilience, and Indigenous ways of knowing, in order for Council to better serve citizens and support COE employees and colleagues.	Stand alone session led by an Elder.
<i>Serving EDM: Service Design Innovation and</i>	How do we ensure services are relevant, effective and efficient? Including: Innovation and	Include briefing material in the Council Orientation Package.

<i>Continuous Improvement</i>	continuous improvement (including red tape reduction); service reviews; Customer Experience and Human-Centered Solutions.	
<i>Serving EDM: 311 and Customer Access</i>	Overview of how 311 connects citizens to the information they need.	Include briefing material in the Council Orientation Package and provide Council Assistant Training .
<i>Serving EDM: Data Analytics</i>	Inviting Edmontonians to play a larger role in shaping the community. Open data portal, awareness of data capabilities (i.e. GIS tools, COVID dashboards).	Include briefing material in the Council Orientation Package.
<i>Serving EDM: Social, Community & Neighbourhood Services</i>	Overview of services provided within neighbourhoods and communities (NET, NRCs, CBSWS, etc.)	Include briefing material in the Council Orientation Package.
<i>Serving EDM: Community Grants</i>	Overview of Community Based Grant programs (i.e. CIOG and FCSS).	Include briefing material in the Council Orientation Package, and offer a stand alone session .
<i>Serving EDM: Parks and Roads</i>	Review of Safe Mobility Strategy and Operational Levels	Include briefing material in the Council Orientation Package, and offer a stand alone session .
<i>Serving EDM: Waste Strategy</i>	Provide an overall summary of program, and review upcoming impact and decision points	Include briefing material in the Council Orientation Package, and offer a stand alone session .

<p><i>Serving EDM: Infrastructure Strategy/Infrastructure Asset Management</i></p>	<p>Provide Council with an overview of the City's Infrastructure Strategy, a guiding document that guides reinvestment in municipal assets that support the services provided to citizens. The Infrastructure Strategy sets out an agreed-upon path forward for infrastructure asset management that is aligned with Council's vision and corporate strategic plans and sets the mandate for asset management processes in the City.</p>	<p>Include briefing material in the Council Orientation Package, and offer a stand alone session.</p>
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