

# Office of the Integrity Commissioner

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**STRICTLY CONFIDENTIAL**

**INVESTIGATION REPORT**

**2104**

**BY JAMIE PYTEL**

**INTEGRITY COMMISSIONER for**

**THE CITY OF EDMONTON**

**Report Date:** May 25, 2021

**To:** City Council for The City of Edmonton

**Re:** *Council Code of Conduct Bylaw 18483*  
Complaints 2104 (the "Complaint")

**Respondent:** Councillor Mike Nickel

## SUMMARY AND FINDINGS

Complainant 2104 (the “Complaint”)<sup>1</sup> alleges they contacted Councillor Mike Nickel on issues related to his official duties as a City of Edmonton Councillor. He then used their email addresses to send them communications seeking support for his mayoral campaign for the October 2021 Municipal Election. They allege this is contrary to Part K, section 5 of the *Code of Conduct* dealing with “Elections and Campaigning”, which prohibits Council Members from using email distribution lists that are used for official duties for campaign activities and communications.

The Complainant provided information to support their allegations. In response, Councillor Nickel indicated he had information about this Complaint, but he would not specifically answer the allegations. Councillor Nickel asserted that there is no obligation in the *Code* to disclose this information and also cited sections 11(c) and 13 of the *Canadian Charter of Rights and Freedoms* (rights against self-incrimination) and 11(d) (presumption of innocence until proven otherwise). He also alleged that the Complaints are brought in bad faith.

I find that when Council passed the *Code of Conduct*, there was an implied obligation on Council Members to disclose information in *Code* investigations. Councillor Nickel’s suggestion that there is no duty to disclose information is without merit.

I find that Councillor Nickel’s *Charter of Rights* arguments are irrelevant and without merit in *Code* proceedings, as these are not criminal proceedings.

Councillor Nickel also suggests that the Complaint was brought in bad faith, but gave no information to support that allegation. Therefore, I find his allegation that the Complaint is brought in bad faith is unsubstantiated.

The Complainant gave information to support their allegations. Councillor Nickel gave vague and unresponsive answers to the allegations, although he said he had information showing how he obtained the Complainant’s email address for his campaign. He could have easily answered questions about when and how he obtained their email address. When I again asked him to specifically answer the allegations in the Complaint, he refused. Accordingly, I accept the Complainant’s information over Councillor Nickel’s information and find on a balance of probabilities that he violated Part K, section 5 of the *Code*.

Further, when important issues were raised about the Elections and Campaigning section of the *Code*, it was fair to draw an adverse inference against Councillor Nickel when he refused to answer those questions, especially as this information was within his exclusive control to answer.

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<sup>1</sup> Note that I am deliberately using the pronouns “they”, “their” and “them” in this report when referring to the Complainant not because the Complainant indicated these are their preferred pronouns, but to further maintain confidentiality.

When making these findings, I determined whether the allegations are:

Substantiated – there is sufficient evidence on a balance of probabilities to make the finding;

Unsubstantiated - there is insufficient evidence on a balance of probabilities to make the finding; or

Unfounded – there is evidence on a balance of probabilities that the allegation is not true.

The following are my findings:

1. With respect to the Complainant, Councillor Nickel violated Part K, section 5 of the *Council Code of Conduct Bylaw 18483* when he used the electronic mail address of the Complainant used for his official duties for his personal election campaign activities and communications. This allegation is substantiated.
2. Councillor Nickel's allegation that this Complaint is brought in bad faith is unsubstantiated.

#### RECOMMENDATION FOR SANCTION

When considering the appropriate sanction available under the *Council Code of Conduct Bylaw 18483*, the following was considered:

1. The gravity of a Councillor potentially obtaining an unfair advantage from their duties as official duties as a Councillor during a Municipal election.
2. Some leeway is warranted as this is the first election cycle in which Council Members are governed by the *Code* and the Elections and Campaigning requirements in the *Code*.
3. The impugned conduct happened after the same concerns were brought to Councillor Nickel's attention in October 2020. He continued with his conduct, demonstrating an intentional disregard for the *Code* requirements.
4. Councillor Nickel failed to be responsive and co-operative with providing information in this investigation.
5. The need for the public to maintain confidence in the integrity of Council Members, given the information and advantages they receive by virtue of their office.

6. The need for deterrence for this type of conduct, particularly when it is intentional.
7. Councillor Nickel has previously been found in violation of the *Code of Conduct*. Prior violations of the *Code* are considered an aggravating factor when making recommendations for sanction.

I recommend that Council:

Direct that Mayor Iveson on behalf of Council issue a letter of reprimand addressed to Councillor Mike Nickel with respect to the *Code of Conduct* violation found in this report.

### SUMMARY OF COMPLAINT

The Complainant says they have never signed up for Councillor Nickel's newsletter or anything else that would justify Councillor Nickel using the Complainant's personal email address for his mayoral campaign.

The Complainant says they emailed Councillor Nickel via the 311 service and was directed to Councillor Nickel's City of Edmonton email account. The Complainant then received an email from Councillor Nickel regarding his mayoral campaign and requesting donations. The Complainant says they have unsubscribed from getting Councillor Nickel's emails, but does not recall subscribing to "anything regarding Mike Nickel".

The Complainant alleges Councillor Nickel:

"...is using his constituent's contact information that was collected as a city councillor for his mayoral campaign....I do not want to see him get an unfair advantage because of insider information."

### JURISDICTION

Pursuant to section 9 of the *Integrity Commissioner Bylaw 18567*, I have a duty to receive and investigate *Code of Conduct* complaints. Schedule B of the *Code* says that complaints accepted by me will be investigated.

For me to accept jurisdiction, a complaint must be submitted in accordance with the requirements of the *Code*. Here, the Complaints complied with the requirements of the *Code* and made allegations, if proven true, could be a violation of Part K, section 5 of the *Code*. This section deals with "Elections and Campaigning" and says email distribution lists that are used for official duties may not be used by Councillors for campaign activities and communications.

Accordingly, I accepted and took jurisdiction over the Complaint.

## DISCLOSURE AND COUNCILLOR NICKEL'S RESPONSE

I provided Councillor Nickel with all relevant information received in the Complaint, along with the *Code* requirements that had been identified in the Complaint. [See **Appendix A – Complaint Details and Code Requirements**]. We also exchanged a number of emails and letters as I disclosed the Complaint and asked for responses to the Complaint [See **Appendix B – Chronology of Events**].

On March 9, 2021, with respect to the Complaint, I asked Councillor Nickel a series of questions and for proof that he obtained the Complainant's email address for his campaign separately from his official duties. [Summarized in **Appendix B – Chronology of Events**].

Councillor Nickel replied by generally saying about his Complaint and related similar Complaints:

"After speaking to my campaign team, these individuals have either:

1. Signed up to petitions on my website
2. Entered their email address on our homepage
3. Or contacted my prior election campaigns in 2013 or 2017

As with the Code of Conduct complaints brought against me in 2020, I am concerned complainants may have been coached or solicited through political networks to create illegitimate action through your office.

I have warned you previously regarding my concerns of the politicization of your office.

I will not further divulge the operations of my campaign team or the legitimate methods employed by my campaign team to contact Edmontonians.

I believe that any further investigations into the operations of my campaign need to be conducted through the Municipal Government or the Elections Office, as I do not believe it is within your jurisdiction to oversee election campaigns."

I responded to Councillor Nickel by saying his responses to the Complaint is not responsive. A complete response was required. He was given more time and a further opportunity to be responsive.

I also advised Councillor Nickel that when responding to identify any information the disclosure of which could compromise his campaign, or the strategy of his campaign. I advised that it was not my duty to disclose this information to Council, or otherwise, if it could reasonably jeopardize his confidential campaign operations or strategies, but I needed to complete my investigation.

I advised Councillor Nickel that contrary to his submission, I do have jurisdiction over the Complaint. With respect, The City of Edmonton is the Municipal Government having jurisdiction

over these matters. City Council has, by Bylaw, established the designated officer position of Integrity Commissioner and delegated the power to me to receive complaints and carry out investigations pursuant to the *Council Code of Conduct Bylaw*.

As well, contrary to Council Nickel's submission, I advised Councillor Nickel that the Election Commissioner appointed under the *Election Act* has jurisdiction over complaints or allegations in regard to campaign the finance (Part 5.1) or third-party advertising (Part 8) provisions in the *Local Authorities Election Act*, neither of which are covered by the allegations in the Complaint.

Councillor Nickel then responded by saying he would provide no further information and is relying on:

“the absence of a disclosure obligation in the *Code of Conduct* and sections 11(c) and 13 of the *Canadian Charter of Rights and Freedoms* (rights against self-incrimination) and 11(d) (presumption of innocence until proven otherwise)”.

I then asked the Complainant if they had, as suggested by Councillor Nickel:

- Signed up to petitions on Councillor Nickel's website,
- Entered their email address on his homepage, or
- Contacted his prior election campaigns in 2013 or 2017

The Complainant replied that they can 100% guarantee they would have never done any of the above actions.

## DISCUSSION AND ANALYSIS

The Complaint satisfied the requirements set out in the *Code*. The issues raised by Councillor Nickel regarding my jurisdiction have no merit. Contrary to Councillor Nickel's contention that I am investigating his election campaign operations, I am actually investigating whether his conduct adheres to the *Code*.

Through the passing of the *Code* by Council there is an implied obligation to co-operate with investigations, disclose relevant information and be responsive to the allegations when complaints are accepted for investigation by my office. Councillor Nickel's suggestion that he does not need to respond to questions and disclose information in an investigation given the absence of a disclosure obligation is without merit.

The constitutional arguments made by Councillor Nickel are irrelevant to the present proceedings, are not a proper reply to the Complaint, and are without merit. While the right against self-incrimination is a cornerstone of Canadian criminal law, this is not a criminal proceeding. Councillor Nickel is not in jeopardy of any penal consequences related to this *Code of Conduct* investigation, nor is his life, liberty or security of the person at stake.

From the information provided by the Complainant, they did not sign up to get campaign communications from Councillor Nickel, but they do want to be able to interact with their Councillor regarding his official duties.

Part K section 5 of the *Code* prohibits Council Members from using electronic mail distribution lists that are used for official duties for campaign activities and communications.

With respect to the information Councillor Nickel provided in response to the Complaint, he purports to have reviewed his records and found that the Complainant one way or another made contact with his campaign.

While Councillor Nickel has the specifics of this information, he has chosen not to share it, even in confidence, with my office. That information is material to this investigation. As Councillor Nickel has made it clear that his office is the keeper of this information and this is his property, there is no one else who could provide this information other than Councillor Nickel. There are no investigative steps I could take to access this information. I find that the explanations given by Councillor Nickel for not providing the requested information are inadequate.

The Complainant gave information to support their allegation. Councillor Nickel gave vague and unresponsive answers to the allegation, although he said he had information showing how he obtained the Complainant's email address for his campaign. He could have easily answered questions about when and how he obtained their email address. When I again asked him to specifically answer the allegations in the Complaint, he refused. Accordingly, I accept the Complainant's information over Councillor Nickel's information and find on a balance of probabilities that he violated Part K, section 5 of the *Code*.

Further, when important issues were raised about the Elections and Campaigning section of the *Code*, it was fair to draw an adverse inference against Councillor Nickel when he refused to answer those questions, especially as this information was within his exclusive control to answer.

**I find with respect to the Complainant, Councillor Nickel violated Part K, section 5 of the *Council Code of Conduct Bylaw 18483* when he used the electronic mail address of the Complainant used for his official duties for his personal election campaign activities and communications. This allegation is substantiated.**

### Bad Faith Allegation

Councillor Nickel says in response to the Complaint that he is concerned about the politicization of my office and that the Complaint was "solicited through political networks to create illegitimate action" through my office. I invited Councillor Nickel to provide information relative to this allegation. Council Nickel submitted nothing to support his contention that that the Complaint is made in bad faith.

**I find that Councillor Nickel's allegation that the Complaint is made in bad faith is unsubstantiated.**



## APPENDIX A

### COMPLAINT DETAILS and CODE REQUIREMENTS

#### Complaint 2104

"I received an email from Mike Nickel's "Nation builder" account info@mikenickel.emailnb.com requesting donations for his mayoral run. Since Mike Nickel was my city councillor I had emailed him via 311 and directly to his mike.nickel@edmonton.ca email account. I have never signed up for his newsletter or anything else that would justify him using my personal information for his mayoral campaign. My concern is that he is using his constituent's contact information that was collected as a city councillor for his mayoral campaign....I do not want to see him get an unfair advantage because of insider information.

I have since unsubscribed from Mike Nickel's email even though to the best of my knowledge I never subscribed to anything regarding Mike Nickel...

This was the email I had received from Mike Nickel regarding his mayoral campaign requesting donations. I have used this email with 311 complaints, Edmonton Insight Community, City of Edmonton eReg. My direct email communications with Mike Nickel as a city councillor over the last two years have been through my other email [Complainant's email address redacted for this report]. Prior to that we lived in Ben Henderson's riding and I had used this hotmail account. I would be very curious where Mike is obtaining his contact from for his campaign."

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**From:** Mike Nickel <[info@mikenickel.emailnb.com](mailto:info@mikenickel.emailnb.com)>  
**Sent:** February 9, 2021 1:42 PM  
**To:** [Complainant's email address redacted]  
**Subject:** New Policy: Value for Everyone

#### Policy Announcement

"Working hard and paying taxes should get both the individual and their community ahead, but all too often it does not. With all the "great ideas" at City Hall, our communities and residents are getting further behind. This represents a real waste of opportunity, money, and most of all, time. It's that waste of time that really gets to me. Time is precious... It is the one resource we have that we cannot make more of. It's the most important non-renewable resource on our planet!"

[READ FULL ARTICLE](#)

I Value Your Help

Our movement has the momentum!

Can you help our campaign with a \$5 donation?

[Donate](#)

*"At least it's sunny in Edmonton"*  
- Jack Nicholson

Volunteers

We are waiting for the cold to stop before we start hitting the doors.

Thanks to the thousands of volunteers who signed up! We appreciate your patience.  
Once we are ready to go, each volunteer will be contacted.

If you still want to sign up to volunteer please do.

[Volunteer](#)

[Unsubscribe Here](#)

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## CODE OF CONDUCT

The following requirements of the *Code* with respect to the Complaints:

### **Part F Confidential Information,**

#### **Section 2**

If a Councillor received confidential information, they must use the information only for the purpose for which the information is intended and to fulfill the duties of their office, and must not seek to access confidential information for any other purpose.

#### **Section 3**

A Councillor must not use confidential information for personal or private interests, including interests of the Councillor's family, or in any way that may cause harm or detriment to any person.

#### **Section 4**

Councillors must respect the right of access to City records under the Freedom of Information and Protection of Privacy Act and the obligation to protect privacy, and will:

d) safeguard personal information.

### **Part K Elections and Campaigning**

#### **Section 4**

Councillors must not use any of the City's intellectual property, communication facilities, or other facilities, for election or campaign-related activities.

#### **Section 5**

Councillors will maintain separate websites, social media, and electronic mail accounts for all campaign activities and communications. Website and electronic mail distribution lists that are used for official duties may not be used for campaign activities and communications.

#### **Section 6**

Councillors must not use any City communications facilities for their campaign, including the use of electronic email addresses and distribution lists.

#### **Section 8**

Councillors must not use their office to gain an unfair advantage over other candidates.

APPENDIX B  
CHRONOLOGY of EVENTS

DATE	EVENT	DETAILS
Mar 9, 2021	IC sends Disclosure and Questions to Respondent	<p>IC says in Disclosure:</p> <p>“Councillor Nickel, my focus in these investigations is the Council <i>Code of Conduct</i> and your Councillor and campaign email activity. I am not investigating allegations related to anti-spam legislation, nor am I looking at web-site or social media activity.”</p> <p>IC asks for a response to the following questions and requests for information by March 19, 2021 regarding the Complaint:</p> <ol style="list-style-type: none"> <li>1. As they relate to Council or campaign activities (without revealing anything confidential about your campaign), it would be helpful if you explained how each of the following accounts are used by you and for what purpose(s):  <a href="mailto:Mike.nickel@edmonton.ca">Mike.nickel@edmonton.ca</a>  mikenickel.ca  <a href="mailto:info@mikenickel.emailnb.com">info@mikenickel.emailnb.com</a> </li> <li>2. Provide actual screen shots of the excel spread sheets, copies of emails, etc. that show you obtained Complainant 2104’s email address independently from email accounts used for official Councillor duties, including your newsletter.</li> <li>3. Explain and show proof of how you have Complainant 2104’s hotmail account [email address redacted for this report]?</li> <li>4. What is your answer to Complainant 2104’s allegation that this account was only ever used for a 311 issue and prior Councillor-related emails sent to <a href="mailto:mikenickel.ca">mikenickel.ca</a>?</li> <li>5. Did you populate your campaign contact list with contact information obtained from constituents who subscribed to your Councillor newsletter?</li> <li>6. Provide any other information you would like to provide in response to these complaints.</li> </ol>

Mar 10, 2021	Extension requested	Respondent's office asks for extension to reply to April 26. IC responds asking if the extension was meant to be March 26.
Mar 11, 2021	Extension Request and IC reply	Respondent's office says the request is for an extension to April 26, 2021. IC replies saying the Code provides 10 days from the date Council Members receive the relevant information from the IC office (therefore a deadline of March 19, 2021). Unless there was information to justify an extension, the IC asked for a reply by March 31, 2021.
Mar 12, 2021	Respondent emails reply	Respondent replied as follows:  <p>"My council office does not run or manage my campaign. I need to request more information from the contractors who manage my website and provide communication services.</p> <p>It is clear from my initial response, regarding an extended timeline, that we can provide the information you requested well within a reasonable timeline to complete your review for your 90-day window."</p>
Apr 1, 2021	Respondent's Office contacts IC	Respondent's office advises IC that response will come the following week.
Apr 7, 2021	IC follows-up for response	IC advises Respondent's Office that a response is needed as soon as possible. Respondent's office advises response will come on April 8, 2021.
Apr 9, 2021	Respondent Sends IC letter	"After speaking to my campaign team, these individuals have either: <ol style="list-style-type: none"> <li>1. Signed up to petitions on my website</li> <li>2. Entered their email address on our homepage</li> <li>3. Or contacted my prior election campaigns in 2013 or 2017</li> </ol> <p>As with the Code of Conduct complaints brought against me in 2020, I am concerned complainants may have been coached or solicited through political networks to create illegitimate action through your office.</p> <p>I have warned you previously regarding my concerns of the pollicization of your office.</p> <p>I will not further divulge the operations of my campaign team or the legitimate methods employed by my campaign team to contact Edmontonians.</p>

		<p>I believe that any further investigations into the operations of my campaign need to be conducted through the Municipal Government or the Elections Office, as I do not believe it is within your jurisdiction to oversee election campaigns.”</p>
<p>Apr 13, 2021</p>	<p>IC writes to Respondent</p>	<p>“Councillor Nickel, I have considered your April 9, 2021 response and advise as follows:</p> <p><b>Jurisdiction</b>  It is my duty to receive and investigate complaints pursuant to section 9 of the City of Edmonton <i>Integrity Commissioner Bylaw 18567</i>.</p> <p>I have set out in the <i>Disclosure and Questions</i> document the sections of the Council Code of Conduct that are covered by the complaints. They include sections from Part D (Adherence to Rules) and Part F (Confidential Information). You have not responded to any of the allegations relating to these sections.</p> <p>I also identified sections from Part K of the Code, which expressly addresses Elections and Campaigning. The complaints received clearly fall within these provisions, as specifically set out in the March 9, 2021 <i>Disclosure and Questions</i> document.</p> <p>You submit that I do not have jurisdiction to investigate your campaign activities. You state that you believe any further investigations need to be conducted through the Municipal Government or the Elections Office.</p> <p>With respect, the City of Edmonton is the Municipal Government having jurisdiction over these matters. City Council has, by bylaw, established the designated officer position of Integrity Commissioner and delegated the power to me to receive complaints and carry out investigations pursuant to the <i>Council Code of Conduct Bylaw</i>.</p> <p>The Election Commissioner appointed under the <i>Election Act</i> only has jurisdiction over complaints or allegations in regard to a violation of the campaign finance (Part 5.1) or third-party advertising (Part 8) provisions of the <i>Local Authorities Election Act</i>, neither of which are covered by the allegations in Complaints 2101, 2104, 2106 and 2107.</p>

		<p>Accordingly, this is the forum for receiving these complaints and I am accepting jurisdiction to investigate them.</p> <p><b>Notice to be responsive</b> Your April 9, 2021 letter and prior response on January 18, 2021 are not responsive to each of the four complaints and the questions asked in my March 9, 2021 <i>Disclosure and Questions</i> document. For expediency and to facilitate your responses, I had sent the <i>Disclosure and Questions</i> with respect to each of the four complaints to you together, but a complete response is required to each complaint and to all of the questions.</p> <p>Your singular and broad response that the complainants “either” signed up to petitions on your website, entered their email addresses on your homepage, or contacted your prior election campaigns is not responsive to the complaints or the questions posed.</p> <p><b>You have until <u>noon on Friday, April 16, 2021</u> to provide full and complete responses to the questions posed in the March 9, 2021 <i>Disclosure and Questions</i> document. If I do not have proper and full responses by then, I will report to Council my conclusion that you are not being responsive and cooperative with these investigations. I may also make findings, including adverse inferences, based on the information I have received as of <u>noon on Friday, April 16, 2021</u>.</b></p> <p><b>Allegations of Bad Faith</b></p> <p>I currently have no evidence or information that these complaints are made in bad faith as suggested in your April 9, 2021 letter. I invite you to provide evidence that these complaints are made in bad faith. I have jurisdiction in Schedule B of the Council Code of Conduct to dismiss complaints that are “frivolous, vexatious or made in bad faith”.</p> <p>It is up to you to provide evidence and information to support your contention that these complaints are made in bad faith. <b>You have until <u>noon on Friday, April 16, 2021</u> to provide any such information and evidence.</b></p> <p><b>Operations of Campaign</b></p> <p>If there is information, the disclosure of which would compromise your campaign or the strategy of your campaign, please identify</p>
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		<p>that information when you provide your responses. It is my duty to do an independent and impartial investigation. It is not necessarily my duty to disclose this information to Council, or otherwise, if it could reasonably jeopardize your confidential campaign operations or strategies. However, I must be satisfied that you are abiding by the <i>Council Code of Conduct</i> for activities falling within the <i>Council Code of Conduct</i>.</p> <p>I thank you in advance for your timely response to this communication.”</p>
Apr 16, 2021	Respondent writes to IC	<p>Councillor Nickel responds by saying:</p> <ul style="list-style-type: none"> <li>• He will be providing no further information regarding this matter.</li> <li>• In coming to this decision, he is relying on “the absence of a disclosure obligation in the Code of Conduct and sections 11(c) and 13 of the Canadian Charter of Rights and Freedoms (rights against self-incrimination) and 11(d) (presumption of innocence until proven otherwise)”.</li> </ul>
Apr 19, 2021	IC writes to Complainant	<p>IC writes to the Complainant asking Complainant if they have ever done the following:</p> <ul style="list-style-type: none"> <li>- Signed up to a petition on Councillor Nickel’s website</li> <li>- Entered their email address on Councillor Nickel’s homepage</li> <li>- Contacted Councillor Nickel’s prior election campaigns in 2013 and 2017</li> </ul> <p>The Complainant replied that they never did any of the above actions.</p>