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**Drainage Services and Wastewater Treatment Bylaw 19627, Schedule 3, Section 2.1 – Inflation Factor**

The formula by which rates are adjusted includes an inflation factor adjustment for all services covered by Bylaw 19627. This includes an inflation factor the Wastewater Overstrength Surcharges (WOSA) and Wastewater Additional Overstrength Surcharges (WOASA) as set out in section 1.3 of the bylaw. EWSI’s proposed amendment to section 2.1 clarifies the inclusion of the WOSA and the WAOSA as a charge subject to the inflation factor.

**Drainage Services and Wastewater Treatment Bylaw 19627, Schedule 1 – Stormwater Charges**

EWSI’s Stormwater Utility charges are based, in part, on a site’s municipal zoning designation. In the originally filed Schedule 1, EWSI indicated that the type of zoning relied on was the “effective zoning designation as it appears on the tax roll for the property.” Effective zoning does not always reflect a property’s actual use and as such, the more appropriate zoning to use in the calculation of Stormwater Utility charges is the zoning designation determined under the City of Edmonton’s zoning bylaw.

**Water Services Bylaw 19626, Schedule 3, Section 3.2.1 – Post Service Audit Factor**

EWSI proposes to amend the metric for Customer Satisfaction to reflect the amendment it sought in its Application to align the customer survey process with other EPCOR Business Units and to allow for changes to the survey questions, subject to Utility Committee approval, during the PBR term. This proposed amendment does not amend the service standard from what was included in the PBR application.

Please contact me at (780) 412-3041 if you have any questions.

Sincerely,

*[original signed by]*

Darrell Manning  
 Director, Regulatory and Operational Excellence  
 EPCOR Water Services Inc.

Attachments