EPCOR WATER SERVICES INC.

2022-2026 PERFORMANCE BASED RATES APPLICATIONS REGULATORY SCHEDULE AND GUIDING OBJECTIVES

February 5, 2021	Utility Committee Meeting - review of proposed regulatory schedule and guiding objectives.
February 22, 2021	City Council Meeting - approval of regulatory schedule and guiding objectives.
Mid-February 2021	EWSI Rates Applications - submitted to the City Manager.
March 2021	Public Advertisement - EWSI first and second public advertisement of a Utility Committee meeting on June 25, 2021 and process for public submissions.
March 31, 2021	Deadline for Written Questions - to EWSI from Councillors, Utility Advisor and Administration.
April 26, 2021	EWSI Written Responses - to questions from Councillors, Utility Advisor and Administration.
May 31, 2021	Deadline for Public Submissions - to receive a written response from EWSI. Public submissions received after this date will be received for information only.
May 31, 2021	Report from Administration - on results of reasonableness review of applications (external consultant engaged to assist).
May 31, 2021	Report from the Utility Advisor - on review of applications.
June 14, 2021	EWSI Written Responses - to public submissions, Administration and Utility Advisor review of rates applications.
June 25, 2021	Utility Committee Meeting - to review rates applications and submissions from EWSI, Administration, Utility Advisor, and public. Recommendation to City Council regarding approval of rates applications and applicable bylaws.
July 2021	Amended Rates Applications - EWSI amends applications and applicable bylaws (if required based on direction from Utility Committee).
July/August 2021	City Council Meeting - approval of rates applications and three readings of applicable bylaws.

Guiding Objectives (Note 1)

Assessment of EWSI's proposed rates shall reflect the following objectives:

- (i) EWSI is entitled to a reasonable margin of profit from operations in relation to the provision of utility services within the boundaries of the city of Edmonton;
- (ii) The citizens of the city of Edmonton must be provided with safe and reliable utility services;
- (iii) All customer charges will be based upon cost of service;
- (iv) Rates will be sufficient to ensure the continued development of utility infrastructure to reasonably ensure the satisfaction of these objectives;
- (v) Utility services are to be provided in a manner that reflects reasonable environmental management and aligns with City objectives;
- (vi) Service levels and EWSI performance will be assessed with reference to industry benchmarks and or EWSI's historical performance; and,
- (vii) The timing of a decision and the effective date for rates approved must reflect the financial needs of EWSI.

Note 1 - guiding objectives as prescribed in the now repealed EPCOR Edmonton Regulated Utilities Procedures Bylaw 12294.