

City Funded Day Services 2021

Based on the work done to date, a summary of services and outputs is provided below.

Bissell Centre Community Space

- Operate Monday to Saturday from 7:00 am to 9:00 pm; Sunday from 12:00 pm to 7:00 pm
- Accommodate between 35-50 people depending on public health orders
- Essential basic needs services provided daily include three meals and beverage service, showers, laundry, clothing and hygiene items, and harm reduction supplies
- Support services include cultural, housing, financial empowerment, medical, and mental health and addictions

Boyle Street Community Services

- Operate Monday to Friday 8:00 am to 4:30 pm; Saturday and Sunday 8:30 am to 4:30 pm
- Accommodate 45 people in their building and an additional 45-60 people in the exterior of the building
- Essential basic needs services provided daily include lunch and beverage service, clothing and hygiene items, and harm reduction supplies
- Support services include housing, medical, mental health and addictions, and youth and family
- Bus service operates seven days per week to provide essential supplies (food, clothing, hygiene, overdose prevention supplies), transportation amongst day and overnight shelters and appointments, and referrals to critical supports

The Mustard Seed 96 St Church

- Operate seven days a week from 9:00 am to 10:00 pm
- Accommodate between 28-65 people depending on public health orders
- Essential basic needs services provided daily include two meals, beverage service, clothing and hygiene items, and harm reduction supplies
- Support services include housing, financial empowerment, and employment

Hope Mission Patio Project

- Animated the exterior of Hope Mission seven days a week from 8:30 am-6:00 pm
- Accommodate 45-60 people in the exterior of the building with additional infrastructure for people to gather outside
- Basic needs services available meals and beverage service, and clothing and hygiene items
- Support services include housing and medical

Boyle Street Community Services and Boyle McCauley Health Centre - Overdose Prevention and Response

- Mobile overdose prevention teams made up of nursing staff and an outreach team member patrolled the downtown area on bikes to check on community members at risk of overdose/drug poisoning
 - providing a person-centred and trauma-informed response to current overdose issues. In doing their daily rounds, they engaged in community connections with the intent to educate people about overdose/poisoning prevention and response, distribute naloxone kits, and refer people to available supervised consumption facilities. They also provided information on available opioid agonist treatment programs and facilitated appointments.
- Primary goals were to prevent and respond to drug poisoning/accidental overdose fatalities. The outreach team includes a medical practitioner and client support worker that have engaged with individuals within the vicinity of the Boyle McCauley Health Centre.
 - The service included the provision of naloxone (and education on its use), conducting health promotion activities and linking clients to appropriate resources.

Additional Services

- Borden Park public washroom attendants
- Five fire hydrants were modified to become public water stations as part of an innovative pilot project
- A laundry inclusion pilot project created access to free laundry for people staying at emergency shelters through funding a partnership with a private laundry location