

Summary of Public Washroom Visitation in 2020 and 2021

Attendants recorded the number of visits at each washroom location for 2020 and 2021. In 2020 attendants worked from six washroom locations and the Funicular, and in 2021 attendants worked from 10 washroom locations. 90,218 visits were recorded in 2021 which represents a greater than 140 per cent increase in visitation in comparison to 2020 (37,229 visits), noting that more washroom locations were included in 2021 which would contribute to this increase. Figure 1 shows the number of people that visited each washroom location monitored by attendants from January 1 to October 31 over both years. In 2021, the Churchill Square washroom was the most visited with 32,368 visits, followed by the Whyte Avenue Washroom with 22,413 visits.

Figure 1: Summary of washroom visitation in 2020 and 2021

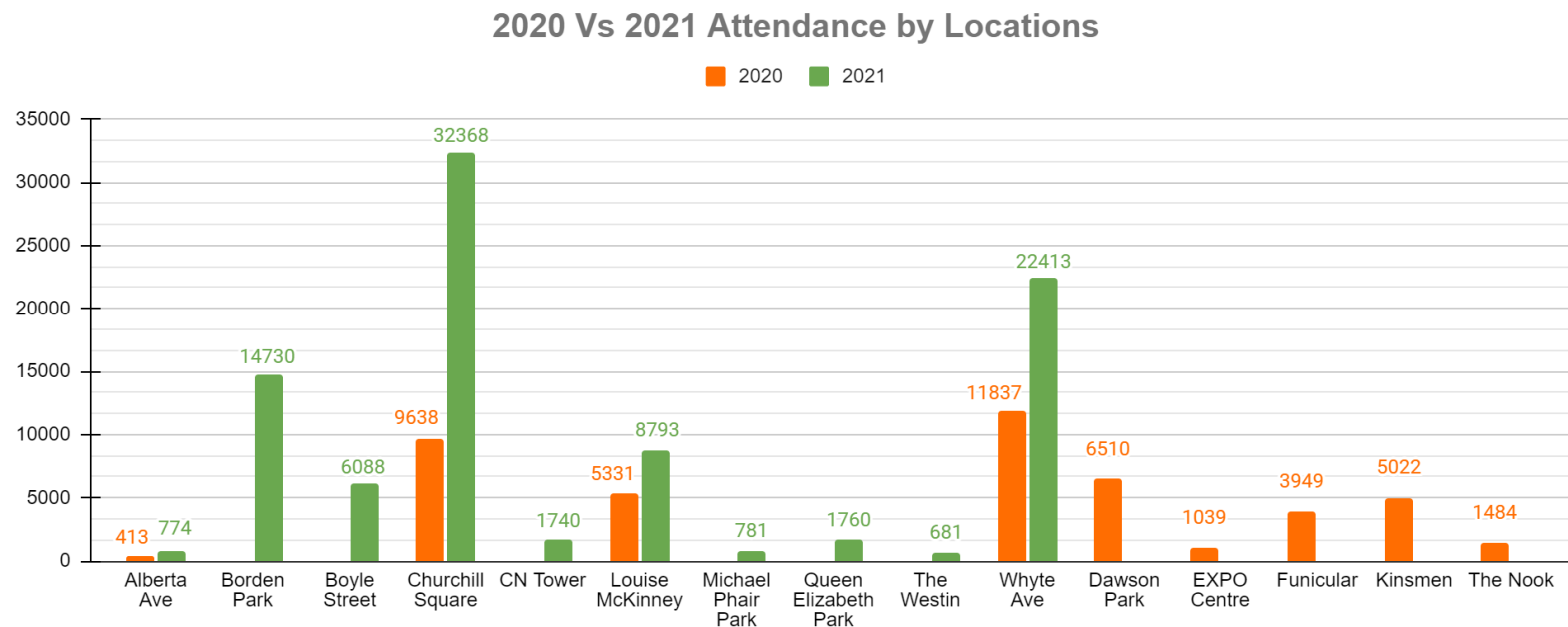
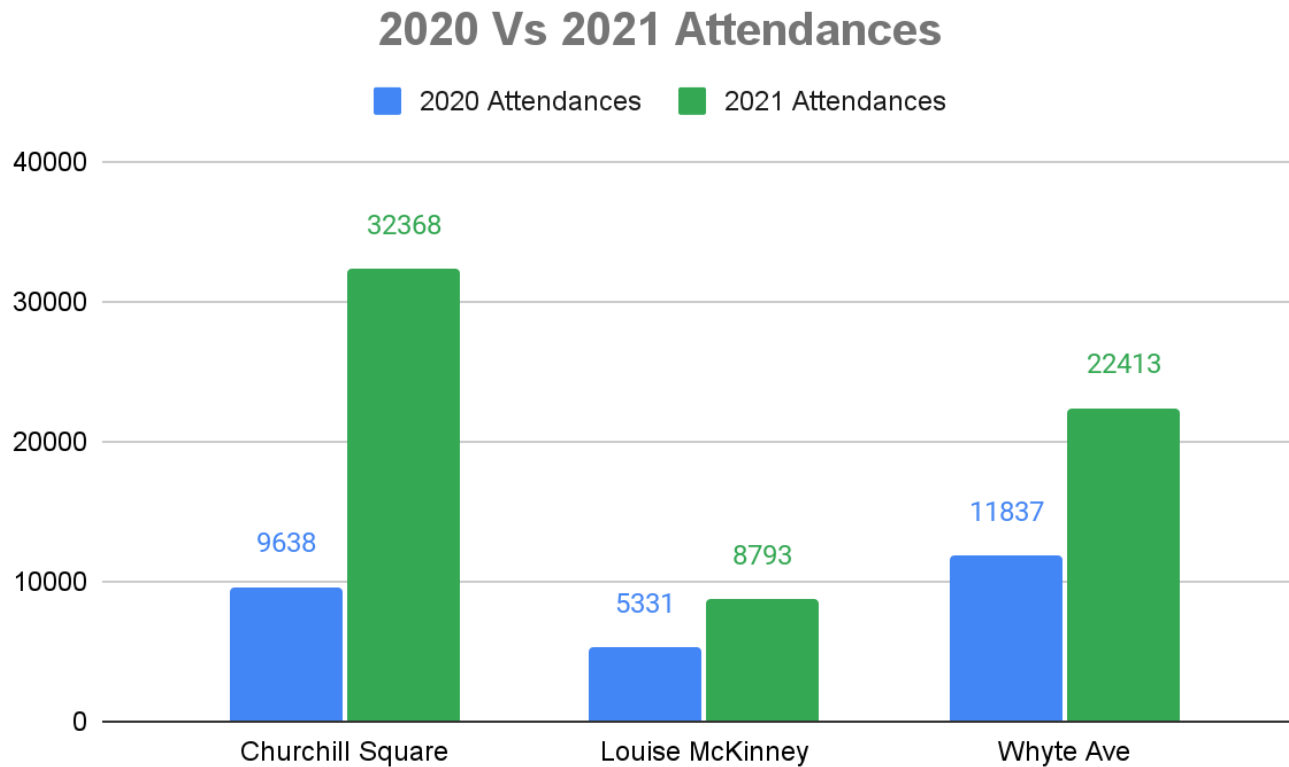


Figure 2 contains a summary of visits for the permanent washroom facilities that had attendants in both 2020 and 2021.

Figure 2: Summary of visitation at Churchill Square, Louise McKinney and Whyte Avenue Washrooms for 2020 and 2021



Attachment 1

In 2021 attendants monitoring the washrooms asked visitors the reasons for visiting the washrooms locations (Table 1). This is a voluntary question that visitors can decide to answer or ignore. Out of the total number of visitors who shared the reasons for visiting the washroom, Borden Park washrooms were visited the most for the reason of meeting friends/family while the Whyte Avenue washrooms were visited the most by those working in the area. Churchill Square received the most visitors for Nightlife (bars, restaurants etc.).

Table 1: Reasons for visiting washrooms in 2021

Locations	Meeting friends/family	Nightlife (bars, restaurants, etc.)	Shelter from weather	Working in the area	Other reasons	Not shared	Locations Total
Alberta Ave	61	6	-	34	321	352	774
Borden Park	12,423	32	3	26	1,567	679	14,730
Boyle Street	341	10	8	52	4,652	1,025	6,088
Churchill Square	973	1,486	11	1,538	12,951	15,409	32,368
CN Tower	23		3	109	1,156	449	1,740
Louise McKinney	499	18	14	239	1,261	6,762	8,793
Michael Phair Park	96	81	4	109	235	256	781
Queen Elizabeth	38	3	-	4	1,538	177	1,760
The Westin	23	6	-	192	284	176	681
Whyte Ave	4,513	569	14	1,721	4,704	10,892	22,413
Total	18,990	2,211	57	4,024	28,669	36,177	90,128