# Response to Vehicle for Hire Annual Report

## Women's Advocacy Voice of Edmonton

Women's Advocacy

Voice of Edmonton

Accessibility Advisory Committee

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#### Women's Advocacy Voice of Edmonton





# Highlights from WAVE



### **Alignments to Administration**

- Research centralized dispatch
- Research mandatory training
- Develop / costing models for independent complaints and investigations
- Develop a proposal outlining VFH reserve changes to support industry and users

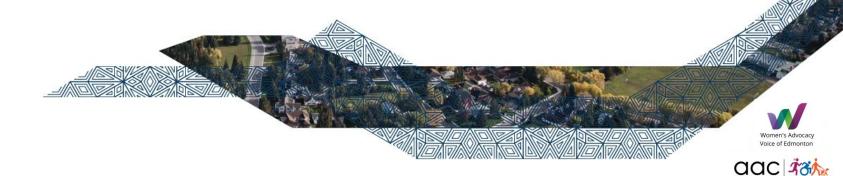
#### **Further Recommendations**

• Actionable timeframes and prioritization with dedicated resources.





#### Accessibility Advisory Committee



ACCESSIBILITY ADVISORY COMMITTEE

# Highlights from AAC



## **Alignment to Administration**

• Same as WAVE

#### **Further Recommendations**

- Centralized Booking Dispatch
- All Drivers take Accessibility Training
- Providing drivers with financial supports and incentives
- Rider subsidies
- Vehicle Accessibility Beyond Wheelchair Access
- Install safety measures





## Thank You

## and

## Additional Speakers







- Angelika Matson Chair of WAVE
- Mary Jane James SACE (Sexual Assault Centre of Edmonton)
- Dawn Coty Member of WAVE
- Nadia Bouslama Member of WAVE
- Joan Welch Member of WAVE
- Funmi Omole Member of WAVE

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• Mary Jane James - SACE (Sexual Assault Centre of Edmonton)











• Dawn Coty - Member of WAVE





• Nadia Bouslama - Member of WAVE





• Joan Welch - Member of WAVE



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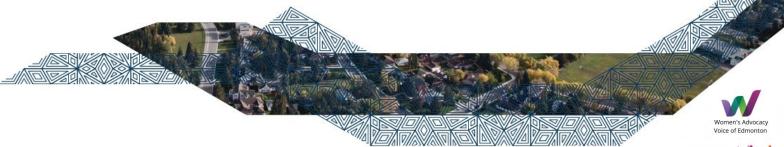
• Funmi Omole - Member of WAVE



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- Layal Abbas, Community Member
- Cindy Gordon, Canadian Hard of Hearing Association
- Guy Coulombe / Rob MacIsaac, Spinal Cord Injury Alberta
- Jim Brown, Alberta Ability Network
- (Video) Cecille Cyr-Grayson (Community Member)





#### Youssef's Story, Layal Abbas











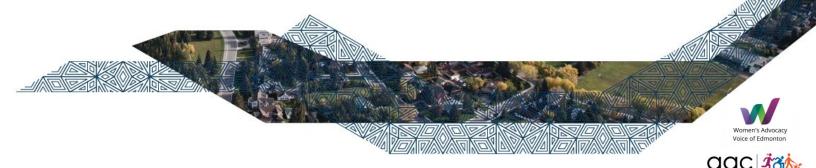




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## <u>First Video</u>







## Thank You

## and

## Questions



