

2021 Vehicle for Hire Enforcement Activity

Fines and Warnings

Bylaw	Applicable Section	Number of Fines	Number of Warnings
Vehicle for Hire Bylaw 17400	11.2(a) Drive TNV* without dispatcher marking/marking not clearly visible	31	118
	6(f) Fail to produce any other information	12	3
	6(b) Fail to produce subsisting mechanical inspection certificate	11	91
	8(e) Permit passengers to disembark while stopped illegally	8	10
	4(2) Drive VFH** without valid vehicle licence	6	2
	4(1) Drive VFH without valid driver's licence	6	
	5(1)(c) Drive VFH without displaying driver's licence or driver name	5	15
	9(1) Street hailing	5	
	11(d) Drive taxi without meter accuracy certificate	3	5
	5(1)(a) Drive VFH without displaying dispatcher contact information	3	
	4(3) Dispatch VFH without dispatch licence	1	4
	6(a) Fail to produce class 1-55 registration	1	
	11.2(b) Drive TNV with over/under-sized dispatcher marking		2
	5(1.1) Drive VFH while displaying driver's licence not issued to that person		1
	5(3) Drive VFH without displaying vehicle licence		1
	7(2) Fail to undertake repairs		1
	8(a) Fail to take economical route		1
11(2)(c) Drive TNV with improper equipment or marking		1	
Total	N/A	92	255
Traffic Safety Act and other Bylaws	N/A	601	371
Grand Total	N/A	693	626

Attachment 2

* Transportation Network Vehicle

**Vehicle for Hire

2021 Vehicle for Hire Investigations, by Source

2021 Quarter	Resident Complaints	Officer Initiated Complaints	Total Complaints
Q1	2	182	184
Q2	3	115	118
Q3	9	147	156
Q4	7	215	222
Grand Total	21	659	680

2021 Vehicle Inspections

Inspection Type	Vehicle Type	2021 Numbers
Regular Inspections	Limousine	15
	Taxi	196
	Transportation Network Vehicle (rideshare vehicles)	337
	Others (e.g. commercial)	112
Face Mask Inspections	Limousine	2
	Taxi	5,482
	Transportation Network Vehicle (rideshare vehicles)	181

2021 Street Hailing Attempts

Street Hailing Attempts	Accepted	Refused
260	10	250
	3.85%	96.15%

Street Hailing Attempt by Vehicle Type

Vehicle Type	Number of Attempts
Limousine	11
Transportation Network Vehicle	220
Unlicensed Vehicle	29