

OFFICE OF THE CITY AUDITOR

# AUDIT COMMITTEE MEETING

## March 2022

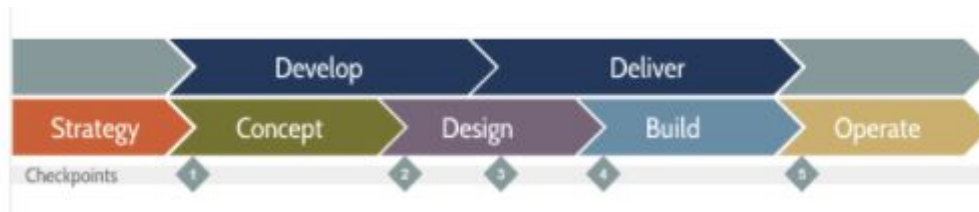
March 18, 2022

Edmonton

# 6.1 - Project Management of Transportation Infrastructure

## Background

Infrastructure Type	Quantity	Unit of Measure	Replacement Value(\$millions)
Roads	61,977	Lane Kilometers	9,614
Bridges	241,198	Square Meters	1,862
Active Modes (Sidewalks/Bike lanes)	5,568	Kilometers	1,995



# 6.1 - Project Management of Transportation Infrastructure

## **Findings**

- Oversaw and evaluated the transportation delivery program
- Managed budget, schedule, and quality of the projects
- Has not established measure on quality of projects

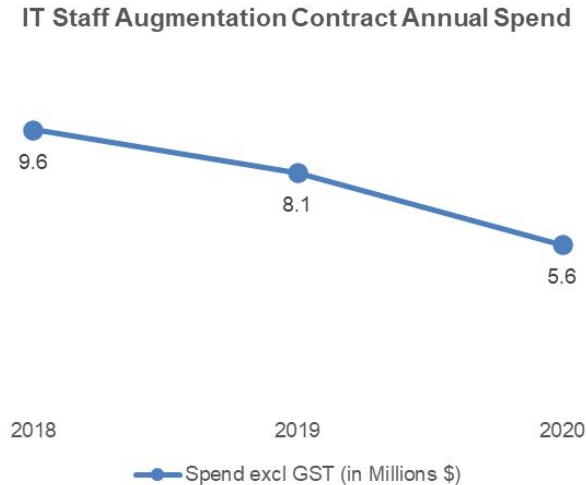
## **Recommendation**

- Develop and report on quality performance measures

## 6.3 - Use of IT Contracted Resources

### Background

- Staff augmentation contract - competitive procurement with one vendor as the contractor for City-wide on-demand labour



## 6.3 - Use of IT Contracted Resources

### Findings

- IT staff augmentation contract complied with procurement directives and procedures and the resources were generally managed according to the contractual terms
- Rationale for use of IT resource through augmentation contract and fees paid are not consistent with the rate schedule
- Procurement approach for non-staff augmentation IT resources obtained through non-competitive rather than invitation approach

### Recommendation

- Strengthen resource requisition obtained through the augmentation contract
- Review justification for non-competitive IT resource procurement

# 6.5 - IT Process Ownership

## Background

Information Technology Practice Area Map					
GOVERNANCE					
Process Ownership	Enterprise Architecture	Risk Management	Performance and Compliance		
PLANNING					
Planning	Information Management	Investment Management	Workforce Management		
OPERATIONS MANAGEMENT					
Relationships		Services			
Business Relationship Management		IT Service Management			
Operations					
Workplace Support		Change Management	Project Management	Vendor Management	Security Management
Enterprise and Business Applications					
Infrastructure					

## 6.5 - IT Process Ownership

### Findings

- Implemented a governance framework based on best practices
- Ownership assigned to IT practice areas, but practice area owners outdated
- Government framework has not been maintained and some governance activities have not been performed

### Recommendation

- Update and fully implement the IT governance framework

## 6.7 - 2021 Municipal Election

### **Audit Objective**

Assess whether the 2021 municipal election was planned and voting conducted in accordance with legislation, bylaws, and procedures

### **Findings**

- Planning and voting conducted in accordance with legislation, bylaws and procedures
- Two observations on the ballot styles that voters received - caused by human error and Edmonton Elections fixed as soon as aware



## 6.8 - 2021 OCA Annual Report

- Completed 10 value for money projects
- Made 32 recommendations and closed 46 recommendations
- Receiving 64 hotline reports of alleged fraud or misconduct - the Office of the City Auditor or the Administration investigated 53 of the reports.
- Office client relationship and efficiency improved; productivity and employee check-in results decreased.

## 6.9 - Recommendations Follow-up Dashboard

- Administration implemented 23 recommendations
- Two overdue recommendations and 11 that are not yet due

*Thank you*

Office of the City Auditor

Edmonton