

## 2021 Vehicle for Hire Enforcement Activity

## Fines and Warnings

Bylaw	Applicable Section	Number of Fines	Number of Warnings
<b>Vehicle for Hire Bylaw 17400</b>	11.2(a) Drive TNV* without dispatcher marking/marking not clearly visible	31	118
	6(f) Fail to produce any other information	12	3
	6(b) Fail to produce subsisting mechanical inspection certificate	11	91
	8(e) Permit passengers to disembark while stopped illegally	8	10
	4(2) Drive VFH** without valid vehicle licence	6	2
	4(1) Drive VFH without valid driver's licence	6	
	5(1)(c) Drive VFH without displaying driver's licence or driver name	5	15
	9(1) Street hailing	5	
	11(d) Drive taxi without meter accuracy certificate	3	5
	5(1)(a) Drive VFH without displaying dispatcher contact information	3	
	4(3) Dispatch VFH without dispatch licence	1	4
	6(a) Fail to produce class 1-55 registration	1	
	11.2(b) Drive TNV with over/under-sized dispatcher marking		2
	5(1.1) Drive VFH while displaying driver's licence not issued to that person		1
	5(3) Drive VFH without displaying vehicle licence		1
	7(2) Fail to undertake repairs		1
	8(a) Fail to take economical route		1
11(2)(c) Drive TNV with improper equipment or marking		1	
<b>Total</b>	<b>N/A</b>	<b>92</b>	<b>255</b>
<b>Traffic Safety Act and other Bylaws</b>	<b>N/A</b>	<b>601</b>	<b>371</b>
<b>Grand Total</b>	<b>N/A</b>	<b>693</b>	<b>626</b>

## Attachment 2

\* Transportation Network Vehicle

\*\*Vehicle for Hire

### 2021 Vehicle for Hire Investigations, by Source

2021 Quarter	Resident Complaints	Officer Initiated Complaints	Total Complaints
Q1	2	182	184
Q2	3	115	118
Q3	9	147	156
Q4	7	215	222
<b>Grand Total</b>	<b>21</b>	<b>659</b>	<b>680</b>

### 2021 Vehicle Inspections

Inspection Type	Vehicle Type	2021 Numbers
<b>Regular Inspections</b>	Limousine	15
	Taxi	196
	Transportation Network Vehicle (rideshare vehicles)	337
	Others (e.g. commercial)	112
<b>Face Mask Inspections</b>	Limousine	2
	Taxi	5,482
	Transportation Network Vehicle (rideshare vehicles)	181

### 2021 Street Hailing Attempts

Street Hailing Attempts	Accepted	Refused
260	10	250
	3.85%	96.15%

**Street Hailing Attempt by Vehicle Type**

<b>Vehicle Type</b>	<b>Number of Attempts</b>
Limousine	11
Transportation Network Vehicle	220
Unlicensed Vehicle	29