

### Bus Network Feedback Adjustments

Based on feedback from riders, ETS has made numerous adjustments to the bus network since launching in April 2021. ETS will continue to monitor and determine future adjustments to keep the bus network reflecting the needs of our growing city. Here is a listing of the service adjustments ETS has made so far.

#### **As of February 14, 2022:**

- On Demand Transit is adding service to The Hills at Charlesworth neighbourhood, with a destination of Mill Woods Transit Centre.
- On Demand Transit connections for Henderson Estates and Falconer Heights to Leger Transit Centre.

#### **As of February 6, 2022:**

- Schedule adjustments to some routes were made to improve connections.
- Route 121- Timing point moved based on citizen feedback.
- Route 719- Early morning trip was adjusted to improve connections at Century Park Transit Centre.

#### **As of December 13, 2021:**

- On Demand Transit connections for Keswick, Hays Ridge, Graydon Hill and Cavanagh to Leger Transit Center.

#### **As of November 28, 2021:**

- Stony Plain Road shuttle - serves communities along Stony Plain Road between Jasper Place Transit Centre and Unity Square (116 Street and 104 Avenue) to provide riders with consistent and reliable transit during Valley Line West construction.
- Route 111 - looped into the Kingsway Mall parking lot from both directions improving service and accessibility to Kingsway Mall.
- Route 519 - rerouted from 50 Street to 66 Street north of Ellerslie Road between Mill Woods Transit Centre and Ellerslie Road and 54 Street. This improved service coverage and reduced walking distances for residents in neighbourhoods adjacent to 66 Street and Ellerslie Road.
- Additional schedule adjustments were made in response to traffic patterns, ridership demand, feedback from riders and construction activity.
- Additional bus stops added to On Demand Transit service, including:

- Fort Edmonton Park to reduce the walking distance from Fox Drive.
- Breckenridge Greens to compensate for the Route 922 detour.
- South Brookside to decrease walking distance for passengers and provide better service.

### **As of August 29, 2021:**

- Route 54 - added service between Northgate and Clareview on 137 Avenue on Saturday morning, Saturday evening, and Sunday morning.
- Route 127 - added Sunday service between Northgate and Kensington Crossing.
- Route 512 - extended south from 23 Avenue to 21 Avenue to improve coverage in South Edmonton Common.
- Route 523 - extended south from 34 Avenue to 31 Avenue similar to the old Route 70.
- Early morning trips added to Routes 1, 2, 7, 54, 109, 118, 123, 140X, 509, 514, 703, 717, and 904 based on rider feedback to help accommodate people who work early mornings.
- Additional schedule adjustments were made in response to traffic patterns, ridership demand, feedback from riders and construction activity.
- School routes and schedules were adjusted based on school board feedback.

### **As of June 27, 2021:**

- On Demand Transit service goes live from South Campus to Fort Edmonton Park.
- Additional schedule adjustments were made in response to traffic patterns, ridership demand, feedback from riders and construction activity.