

311 and Integrated Pest Management Survey Information

311 Notifications

The following table summarizes the 311 notifications received by the City since the April 2022 Council decision to eliminate the aerial mosquito program and redirect the funding to education and development of alternative biological control measures.

(Values from April 4 through May 16, 2022)

Notification Type	Count	Notes
More information requested <i>(creates a notification requiring a response)</i>	85	<ul style="list-style-type: none"> ● Expressing opinions and requesting additional information ● Most were requesting callback to discuss the change to the mosquito program and the choice not to continue with the aerial program ● 2 in favor of the decision ● 83 critical of the decision
General information given	40	<ul style="list-style-type: none"> ● Expressing opinions only ● One caller was extremely unhappy with the policy of discontinuing the aerial mosquito program ● This category of calls can be open and closed by 311 without notice/information going to Pest Management, so numbers may be higher
Standing water report <i>(creates a notification)</i>	3	<ul style="list-style-type: none"> ● Notification of standing water (that may be mosquito habitat) ● Request or consent to treat that location
No spraying request: standing water <i>(creates a notification)</i>	1	<ul style="list-style-type: none"> ● Notification of standing water (that may be mosquito habitat) ● Request no treatment of that location

Public Support for Mosquito Control - 2018 Integrated Pest Management Survey

Although there has been no public engagement specifically on the aerial mosquito program, the City has sought public input on mosquito control generally as part of another recent survey.

In September 2018, Administration conducted a Pest Management survey as part of the process to update the Integrated Pest Management Policy (C501-A). The survey responses came from the Insight Community and included responses to a range of questions on Edmonton's pest management programs and approach (mosquitoes, weeds, insects, etc.), including public support or concerns.

66 per cent of respondents surveyed were supportive or very supportive of the City's approach to managing mosquitoes. Nine per cent were opposed or somewhat opposed. 14 per cent responded neutrally, and 11 per cent responded that they did not know how supportive they were (Figure 1).

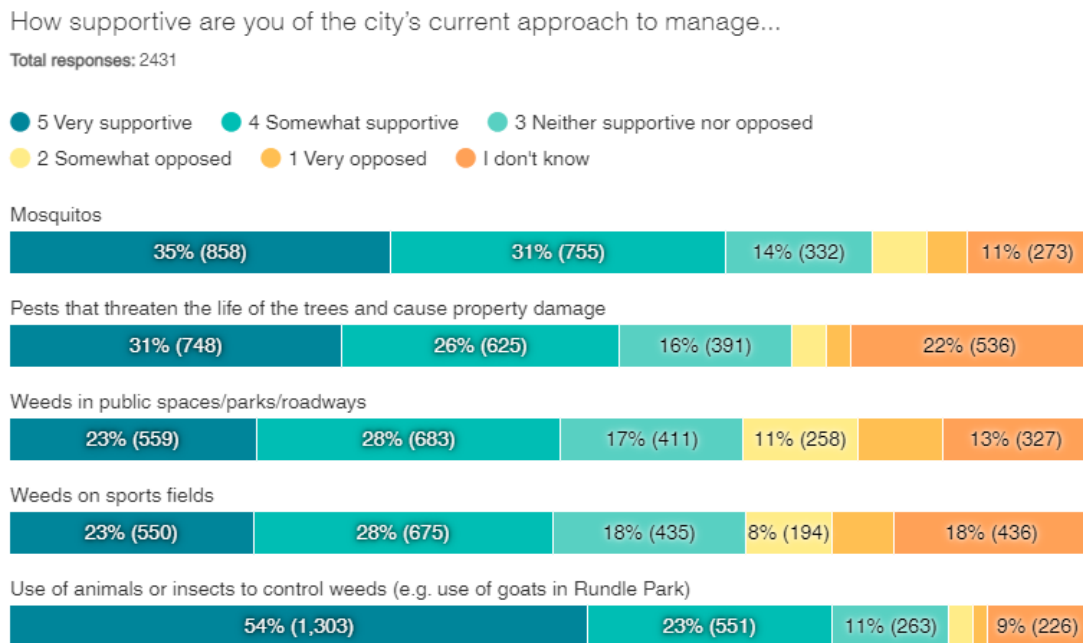


Figure 1: Levels of support for the City's current approaches to managing pests. Reference: [Survey Data on Pest Management \(Summary data, September 2018\)](#)