## WHAT WE NEED TO ACCOMPLISH:

DESIGN ENGAGEMENT WITH THE COMMUNITIES BE FLEXIBLE BROAD REACH RESPONSIVE ACKNOWLEDGE VARIETY

# PHASES FOR SUCCESSFUL ENGAGEMENT:

PLANNING + PREP (2-3 weeks)	PHASE 1: OUTREACH + PE DESIGN (12 weeks)
ENGAGEMENT & COMMUNICATION PLAN	DESIGN PHASE 1 MATERIALS - (2-3 weeks) Develop engagement and communications materials and messaging (see examples of materials needed below, details to be confirmed when Engagement and Communications Plan is created in Pre-Phase 1 Planning).
Create detailed Engagement and Communications Plan from this overview - to	IMPLEMENT PHASE 1 - (4-6 weeks)  Purpose:  1) To work with the community to identify opportunities to improve on how we communicate and engage with them  2) Communicate intent about investigating alternative site for First Place development
include for example: stakeholders, objectives, tactics, materials needed, timelines.	Engagement Activities: - stakeholder/community outreach mapping, phone calls/emails, interviews, online survey, door knocking  Communications Activities:
Will require input from CRC.	City email/newsletter sign-up, phone scripts, backgrounders/fact sheets; interview/discussion guides/toolkits, 311 script, web updates, FAQ, key messages, signs on potential sites
	ANALYSIS AND REPORT BACK PHASE 1 - (2-3 weeks)
	Outcomes: - Understand diversity of issues - How people want to be engaged and communicated with - Participant/audience list - Comprehensive + tailored Public Engagement Plan for Phase2 (to be designed based on council decision of land use change) - Build relationships; advocacy building

Page 1 of 4 Report: CR\_1068rev

	DECISION MAKING OPTION	IS
	OPTION A LDA + APPROVAL OF LAND USE CHANGE of 119 Street (depending on timing of LDA)	OPTION B LDA + APPROVAL OF LAND USE CHANGE of 119 Street AND TAYLOR COLLEGE (depending on timing of <u>both</u> LDA'S)
LAND DEVELOPMENT APPLICATION	COUNCIL APPROVAL OF LAND USE CHANGE	COUNCIL APPROVAL OF LAND USE CHANGE
To rezone Skyrattler alternative site lands for development: - internal circulation - public notification	Public Hearing Process If Approved → proceed with next steps  If NOT Approved→proceed with First Place development on approved building 2006 site	Public Hearing Process If 119 St LDA is Approved → proceed with next steps If Taylor College LDA includes First Place site and is Approved → proceed with next steps If NEITHER LDA's are Approved→proceed with First Place development on approved building 2006 site
RISK: public notification of LDA's should occur after community has been advised of Administration intent  OPPORTUNITY: communicate proactively about this in Phase 1	RISK: The community was advised in 2014 that the 119 St location was a possible option pending feasibility studies and completion of the land development application process. Removing the option will require the City to be open about why, which could significantly impact the Community's level of trust, openness and existing relationships with the City; thereby impacting success of this engagement process.	RISK: Bringing forward multiple potential future developments at once time, may overwhelm the community  OPPORTUNITIES: Communicate proactively about the upcoming Taylor College LDA Demonstrates City's responsiveness to find multiple alternative First Place sites
considerations: need to communicate with the public about what will happen at each site if the First Place program is not built		CONSIDERATIONS: Need to coordinate (with Planning Coordination AND Taylor College) to ensure timing of public notification of Taylor College and 119 St LDA's are aligned in order for both to be options to move forward with in the next phase of engagement; Communication to address public perception of City supporting Taylor College LDA

#### **COMMUNICATIONS**

## Purpose:

To keep the community updated and informed about the LDA process and next steps Examples of Potential Communications Activities:

-Communications activities to be tailored based on alignment with rezoning process and outcome/stakeholders identified from phase 1 engagement (examples in addition to those identified in Phase 1: phone/email scripts for calls/emails to stakeholders identified in phase 1, update FAQ, insert in rezoning notices, print ads, regular updates to councillor)

<u>Outcomes:</u>

- To maintain a continuous process between the project, LDA public meeting process and Council's public hearing process

Page 2 of 4 Report: CR\_1068rev

Purpose: To proactively share information related to community issues To understand the potential impacts of the proposed sites on the community  To identify considerations for the City in selecting a development site  Example of Potential Engagement Activities:  Purpose: To share back with the community on what was heard, how it was used and why  To share back with the community on what was heard, how it was used and why  Council: To approve a final site location
- One-on-one information sessions; community conversations; online survey  Example of Potential Communications Activities:  -Communications activities will be tailored once engagement activities have been finalized.  - website updates, 311 script, media releases, mail drops, discussion/interview guides, social media, key messages, FAQs, print ads, road signs, phone/email scripts for calls/emails to stakeholders, City email/newsletter updates, school/backpack drops,  Outcomes:  - Community input to inform recommendation  - Build relationships  TIME REQUIRED:  - To build design communications and engagement materials for Phase 2

Page 3 of 4 Report: CR\_1068rev

#### CITY OF EDMONTON PUBLIC ENGAGEMENT GOALS

of public engagement Public engagement displays mutual respect and benefit clusive and accessible Public engagement processes are effective Public engagement activities are well managed and efficient Demonstrates a culture of public engagement Public engagement is inclusive and accessible

Page 4 of 4 Report: CR\_1068rev