Attachment 1

List of Services

Services | Subservices: Serving Edmontonians

Community Development

Community and Neighbourhood Services

Community and Neighbourhood Capacity Building Community Relations

Community Granting Service

Community Grants and Funding

Social Support

Affordable Housing & Homelessness Housing

Social Systems Navigation and Support

Community Collaboration and System Change Individual Care

Economic Development

Business Licensing Service

Business Licensing

Business Retention and Expansion Local Economy and Investment Regional Development Strategic and Emerging Investment

Environmental Protection

Park and Open Space Access Service

Parks and Open Space Management Urban Forest Management

Waste Collection

Sustainable Waste Processing

Public Safety

Animal Welfare

Animal Welfare

Bylaw and Provincial Act Enforcement

Bylaw and Provincial Act Enforcement Bylaw Dispatch Zoning Inspections and Enforcement

Community Safety

Community Safety Clean Up Community Safety Prevention and Response

Fire Investigation

Fire Investigation

Fire Prevention, Inspection & Enforcement

Fire Prevention Inspection and Safety Education

Fire Rescue

Accreditation & Continuous Improvement Emergency Event Response Emergency Systems Support Engineering, Learning & Innovation Fire Dispatch Logistics Management Professional and Technical Development Recruitment and Community Outreach Workplace Safety, Mental and Physical Health

Pet Licensing Service

Safety Code Permission and Inspection

Building Permits & Inspections

Traffic Safety Service

Planning and Community Activation Engineering Automated Enforcement

Movement of People and Goods

Active Pathways Services

Multimode Pathway Maintenance

Parking Service

Off Street Parking On Street Parking

Road Service

Bridge & Structure Maintenance Road Maintenance Snow and Ice Control Spring Sweep Traffic Control Traffic Signals and Street Lights

Transit Service

Bus and Light Rail Transit (LRT)
Paratransit

Recreation and Culture

Events

Events Hosting and Attraction

Interment and Perpetual Care

Cemetery Sales and Operations

Recreation and Cultural Programming

Attractions
Recreation and Sports Centres

River Valley Parks Recreational and Sport Facility Access

Community Centres Golf Course Operations and Programming Partnership Development

Stadiums and Sports Fields

Civic Services

Census Service

Census

Customer Access Service

311

Service Centre

Election Service

Elections

Municipal Administrative Tribunals

Tribunals

Municipal Governance Service

Governance and Legislative
Civic Agencies
Corporate Memberships
Councillor's Office Liaison Team
Office of the Integrity Commissioner

Records Access

Access and Privacy Records Management

Land Development

Development Service

Development Approvals Subdivision Coordination and Development

Land Use Planning Service

Planning Coordination and Operations Urban Growth and Open Space Urban Strategies Zoning Bylaw Maintenance

Residential, Commercial and Industrial Land Development Services

Land Development

Attachment 1

Services | Subservices: Managing the Corporation

People, Relationships and Partnerships

Communications Service

Brand Integration Communications Reputation

Engagement Service

Public Engagement & Research Intergovernmental & Institutional Coordination

Intergovernmental Coordination

Strategy and Business

Corporate Leadership Service

Corporate Leadership
Corporate Policy Development Service

Equity and Social Inclusion

Emergency Management and Preparedness Service

Emergency Management Preparedness

Internal Audit Service

Audit

Legal Service

Legal Services

Risk Management

Insurance and Claims Management

Security Service

Corporate Security Information Security

Strategic Management Service

Business Planning and Performance Service Experience and Improvement

Project and Asset Management

Asset Management Service

Lifecycle Management Property Transactions

Corporate Property Management and Leasing

Property Management

Facility Management and Maintenance Service

Custodial Services

Facility Maintenance

Fleet Management and Maintenance Service

Fleet Procurement and Fuel Municipal Fleet Maintenance Transit Fleet Maintenance

Information Technology Hardware Infrastructure Service

Information Technology Hardware Infrastructure

Infrastructure Delivery Service

Facility Infrastructure Delivery LRT Expansion and Renewal Neighbourhoods Infrastructure Delivery Open Spaces Infrastructure Delivery Project Management Support Transportation Infrastructure Delivery

Infrastructure Planning and Design Service

Engineering Services
Facility Planning & Design
Neighbourhoods Planning & Design
Open Spaces Planning & Design
Renewable Energy Utility
Transportation Planning & Design

Warehousing and Logistics Management

Warehousing and Logistics

Financial Stewardship

Corporate Accounting and Reporting Service

Accounts Payable Accounts Receivable

Corporate Accounting and Reporting Financial Planning and Analysis Service

Corporate Budget Planning and Consolidation

Department Financial Planning, Analysis & Reporting Utility Regulation

Investment Management Service Investment Management

Property Assessment Service

Assessment Operations

Purchasing Service Corporate Contract Management

Procurement Taxation Service

Policy and Data Quality Taxation Operations

Technology and Data

Archive, Artifacts and Heritage

Archive, Artifacts and Heritage

Business Solution Service

Business Solutions Technology Project Management Technology Strategy and Planning

Data Management Service

Data Management

Geographic Information Systems

Geospatial Information Systems and Spatial Analytics

Information Analysis Service

Information Analysis

Positive Employee Experience

Employee Training and Development Service

Corporate Learning

Human Resources Management

Compensation and Classification Human Resources Strategic Services

Inside Information

Labour Relations

Organizational Development

Outreach, Recruitment and

Onboarding

Payroll, Benefits and Pension

Services

Respect in the Workplace

Workforce Analytics and Systems Workplace Health and Safety

Disability Management, Wellness &

Mental Health

Occupational Health & Safety Safety Systems & Health

Environmental Stewardship

Environmental Strategy and Policy Development Service

Environment and Climate Resilience
Sustainable Waste Processing

Construction & Demolition Waste

Processing
Environmental Compliance Activities

Organics Processing

Recyclables Processing Refuse Derived Fuel Processing

Residual Waste Disposal

Sales and Support Services