

Respondent	Col	St	End IP	Em	Fi	L	Cus	Is ETS (Edmonton Transit Service) safe for children to ride alone?	Does your child/ children/ ward ride transit?	What age would you be comfortable with your children riding transit by themselves?	Have your children used the ETS School Special Buses? If yes, would you be prepared to let them use regular ETS services?	What are you thinking about while waiting for your child to come home on transit?	How would you prepare your child/ children/ ward(s) to be safe on transit?	What steps do you think ETS could take to make transit safer for young people?	Do you know the number for Transit Watch?
								Open-Ended Response	Open-Ended Response	Open-Ended Response	Open-Ended Response	Open-Ended Response	Open-Ended Response	Open-Ended Response	Open-Ended Response
1332654366	41	02	02/150.65.180.237					No	No	16	No	I don't plan on letting that be an option, I don't trust it	Tell them to avoid it	Added security	No
1332593527	41	02	02/168.150.92.86					No	No	18	No	If she's going to be accosted by drug users	I wouldn't let them take it	More peace officers who can actually do something instead of being on their phones	Yes
1332579029	41	02	02/150.99.245.204					I would not let my children on transit ride alone	Yes	10	Yes	Are there homeless people camped in the back of the bus. Are there intoxicated individuals on the bus. Are my kids seeing individuals smoke and drink alcohol or subject to bad language.	Keep phones hidden, sit near the front and watch your surroundings	Have more peace officers and NOT security guards check buses and take fare evaders, homeless people off at every transit centre and for City Council to bring back the loitering bylaw.	Yes
1332531971	41	02	02/150.93.102.125					No	No	17	No	If they will get into an altercation	not to take it	more security that understands youth	no
1332519300	41	02	02/1184.70.79.74					Yes	Yes	12	No	Other things.	They have phones and know to call	Better service would mean less time on transit and fewer transfers, all meaning fewer unsafe interactions.	No
1332518327	41	02	02/172.143.228.79					No, it is definitely not.	No.	15	Yes, but I would not let them use regular service unless security was improved	Worried for their safety.	Be aware at all times, have police/911 ready on their phone.	Actual police patrols, regular.	Yes
1329518854	41	01	01/96.52.245.7					Yes	No	10	Yes	How to pay high taxes	Take self defense	Better lighting	No
1328839964	41	01	01/96.52.145.152					No	Yes	19	No	If some creep is going to harass them, assault them or worse.	Make sure drivers don't just let anyone on transit.	Much more security and stronger policy for drivers and enforcement of policies	4799000 I think
1328816059	41	01	01/70.74.104.149					No.	I don't have children. Safety perceptions based on personal, daily transit use.	Approximately 12. Depends on maturity and level of assertiveness.	See answer in question 2.	See answer in question 2. Thankfully, I don't have that worry.	Educate and raise with in-person and on-line social skills, street smarts, knowledge of dependable resources they can count on and critical thinking.	Enforce current laws and bylaws regarding problematic and/or hazardous behaviors.	No. Besides, pulling out my phone endangers me. My phone is either something to steal, or my reporting could bring direct retaliation.
1328797300	41	01	01/24.65.108.110					I want to say so for older kids, but my sons tell me stories that give me pause.	Yes	11ish	Yes, yes, but only my sons over 11 yrs. My 10yr old daughter I would not feel comfortable with	Worry	Talk to them about street smarts and how to keep each other safe. Had to talk to them about addictions and mental health to prepare them for other passengers	If the app or route information was accurate.	No
1328725238	41	01	01/75.158.152.183					No	No	None just for adults no even teenagers any more	No	Safety, drugs, getting stave or robber. I saw myself a lot of delinquency specialty near downtown or even clareview and others stations	No sure yet	Policing	Yes. But one time I call because I saw a teenager was getting robbed and they just say it he hurt I see I don't think so, then they said.. well is nothing we can do. Even they got the delinquent on video.
1327993564	41	01	01/23.17.116.69					No	No	18	No	If they missed the bus, are there any crazy people on there	Make sure they know to go to bus driver... sit by normal people	Train bus drivers properly in how to deal with crappy people.	No
1327953330	41	01	01/174.3.196.89					Depends on their age	Yes	Junior high is when we started	No. They don't go to their schools.	I'm more concerned about the mornings where late buses can leave them waiting in the cold when it is still dark.	Ride with them. Teach them to ask for help. Make sure they have options if they don't feel safe.	The issues are out of the scope of transit - homelessness, drug use, late buses. But route changes that reduced the number of transfers would help.	No. I don't ride the bus.
1327930070	41	01	01/174.3.222.227					No	No	15	No	Will she arrive safe	Ride the bus with them. make sure to plan it out. make sure they have a cell phone with them at all times	Not allow homeless to stay on the shelters all the time, have way more security officers	No
1327857920	41	01	01/162.157.196.50					Uncertain	Not at this time	14	No they have not	I would imagine it would be nerve wracking the first few weeks	Same as standard. Preparing them in not talking to strangers and conflict avoidance/resolution	Reserved seats during peak school hours that are closer to the driver	No
1327831692	41	01	01/174.3.103.143					Yes	Yes	12/13	No	Work	Ride the route with them, cell phone, otherwise same as any other outing.	?	no
1327787830	41	01	01/174.3.5.146					No	No	15	No	If they are safe	Teach awareness	Security personnel	No
1327756712	41	01	01/75.155.10.252					Absolutely not	No	15	No	They're not	Not sure	More security personnel, removing intoxicated individuals from vehicles and stations	No
1327754456	41	01	01/75.152.207.112					Yes, 12 and over	Yes, starting in Junior High	12	Yea, yea	They text me when they get on and off. I don't have to worry	If they don't like what is going on, get off at the next stop	Better security at transit stations and give the drivers the ability to go off route if there is a problem to get help	No
1327588490	41	01	01/68.149.84.106					No	Not yet	Maybe 14	No	Not applicable	Make sure they have a phone, preferable to travel with friends not alone, be met at the bus stop which is no longer close to our house, provide with alarm on backpack to pull if in need	Have security at transit stops and on every bus, and security who addresses issues not the current security who ignore problems and remove people who are harmless but ignore those who are clearly dangerous	No

1327530923	41:01:01/2	96.52.90.154	Depends on location	No	13-14	No	I hope the bus isn't 30 minutes late like it always was for me	Lots of rides together so they know the where and when you get off or ask for help	Not sure	No
1327522003	41:01:01/2	75.159.231.102	Yes	Yes	14	No and yes.	I'm not usually concerned about their use of transit. Unless it's late at night.	We taught them how-to take the bus, they have cell phones and a condition of having phones is that they share their location with us. They all do (ages 15-22) because it means we don't bug them as much via text/phone. We prefer they travel with others, no major incidents although my daughter has been harassed and they have all expressed concern about drivers and others not wearing masks.	Expand outreach workers to more of transit. Better education, support and training for drivers and operators to navigate the diversity of people on transit. I used to have drivers who knew their passengers and engaged them. The culture has become less welcoming and supportive. Mental health first aid, emotional intelligence in drivers (ideally overhaul union leadership, is Bradshaw has been there way too long and does not support a positive culture or good working conditions. They need new leadership.). Lighting, snow clearing, heated shelters. Emergency call buttons in transit shelters.	No
1327520598	41:01:01/2	108.63.58.58	some areas of the city, not the LRT	Yes	14	No	If they arrive on the bus on time, or if they couldn't get on due to overcrowding	Where to get on and off and sit near the front	More transit security during peak hours at stations and especially on LRT till the rush in the morning and after noon school hours is over/ Same with at stations. Security guard are useless as they don't want to get involved and just phone for help so why have them	No seen it on signs
1327504083	41:01:01/2	199.126.70.16	No	No	14	Yes. No	Their safety	Krav Maga training	Provide peace officers with authority to arrest those causing issues	No
1327499193	41:01:01/2	68.149.72.222	Depends on the route and time of day but mostly Yes	Yes	10	Not yet	Will they daydream and miss their stop	Practice their route, ensure they know how to check the transit app and how to ask the driver/station security for help if needed	Effective security at stations, lighting at stops/stations, active areas, safe crossings in and around stations & stops that acknowledge short cutting and incorporate it instead of forcing people to jaywalk	No
1327497514	41:01:01/2	70.74.158.24	NO	NO	18+	NO	N/A	DO NOT TAKE TRANSIT!!!!	BRING BACK THE BYLAW PREVENTING PEOPLE FROM FORMING GROUPS!	NO
1327420917	41:01:01/2	208.98.223.69	No	Will in September	15	No	I am worried about it.	Sit close to bus driver	Have the drivers aware of the kids who are picked up/ dropped off along with locations.	No
1327248750	41:01:01/1	198.166.125.66	Sometimes	Yes	16	Yes	I'm nervous. I take transit and have seen a rise in homeless men using the bus station as a shelter. They sleep there on the floor. Some are ok, others less so	I text problems I encounter as I leave earlier. Also encourage them to go with friends if possible	Have more school specials so if they miss it, they won't be waiting alone for a long time. Or have more direct routes after dark.	No
1327212636	41:01:01/1	174.3.123.66	No	Yes	Never	Yes, no.	Drugs, weapons, homeless people	I would never be so irresponsible to all my child to take public transit in Edmonton.	Kick out the homeless. Enforce the bylaws.	Yes
1327139947	41:01:01/1	198.166.185.214	No	Yes	At least 18	Yes	If people are mistreating my child, is crime be commuted around my child. Are people doing drug around my child.	Don't take transit if possible, report anything g they see	More security. Advise kids not to loiter around transit centres. Do not make the homeless/drug users comfortable using ets	No
1327132846	41:01:01/1	174.90.223.161	No	No	No age. I'm 29 years old and still feel unsafe	No	If something bad has happened	Wouldn't allow them	Needs more proper security	Yes
1327115995	41:01:01/1	172.219.56.237	no	no	15	no	Did the bus show up?	Take the route with them, go over the maps and what other buses they can take	I wish I knew	no
1327022180	41:01:01/1	198.166.184.187	No	No	16	No	Not applicable	Unsure	More security; chaperones; identifiable assistants or helpers; group or buddy systems	No
1327006945	41:01:01/1	168.150.199.17	Yes	Yes	11	No never taken ss	Did they see something alarming or experience something uncomfortable at the transit centre	Let them know where the emergency phone is on platforms. What to do if they see someone in distress	Get more people on transit. Support other department's initiatives on housing and programming for youth, support place making for youth.	No
1326980081	41:01:01/1	175.155.125.77	No	Yes my oldest	15	No. There are no school specials in my neighborhood that go to his school	Will he get robbed. Will his bus make it through the road conditions. What kind of people are on the bus	By checking out there route first. Advising to avoid transit centres due to homeless and drug addiction	Security that can actually do something. Review the bylaws to allow ets to remove certain people from transit	No
1326968741	41:01:01/1	199.126.234.48	No	No	14	Yes, no	Worry	Ride with them, evaluate their maturity	Enforce passenger behaviour, surveillance	No
1326964562	41:01:01/1	137.186.92.102	No	No	Never	Not applicable	Safety	Emergency numbers, ride transit with friends or in a group, daytime use only, avoid LRT	More patrols, restricted access to lrt stations	No
1326960930	41:01:01/1	196.52.253.180	It depends on the child, the time of day, the area.	Yes	12	They have not	Did he remember to get on the right bus?	Make sure he knows where to get on and off, pays attention to surroundings instead of phone, knows how to use app.	I don't know.	No

1326945394	41:01:01/196.52.10.155	Yes	yes	My daughter started when she was 13. I probably would have been comfortable when she was 11 or 12	No. She uses the regular service	I'm not worried. I trust her and feel she can advocate for herself if needed. I also trust that the bus is a public space where other people look out for each other	We practiced the route together first. We have talked about what to do if she is uncomfortable. I also told her that she can ask the bus driver for support if necessary. It gives me some peace of mind that she has a cell phone to call me if necessary	I think it is already safe.	No
1326945105	41:01:01/172.143.223.71	At very specific times and routes, yes.	Yes		15 They haven't	Hoping they're OK, and that a poorly managed bus didn't make them have to wait too long for a transfer.	Not sure	Higher frequency, on schedule buses.	No
1326944209	41:01:01/1204.191.190.35	No my daughter doesn't feel safe	Yes	It's not safe regardless of age	School special are ok but regular routes are not safe	For their safety specially on LRT	Beware of surroundings and stay with crowd	Hire more security who can actually do something not just stand and watch	Yes
1326943775	41:01:01/198.53.108.200	Yes, but not LRT.	Yes		13 Yes, just not LRT.	Nothing specific.	Nothing specific	More security.	What?
1326928551	41:01:01/198.166.126.29	Yes and no	Yes		15 No. Too crowded	Is she safe	Follow route in car to see where it goes	More supervision at stations	No
1326915185	41:01:01/175.158.231.54	Not currently	No		12 N/A	N/A	Talk about what to do if they are uncomfortable. Know stops that are busy where they can get off early if needed. Teach them alternate routes. Give them a cell phone.	Have a designated area for kids	No
1326905316	41:01:01/174.123.69.178	yes	yes		13 yes, and yes	if they are catching covid on the bus	have a phone, have confidence in being able to ask bus driver for help	?	no
1326903940	41:01:01/168.150.168.4	During daytime hours. But it's more so about what happens after they get off the bus and are walking home.	Yes		13 No.	Mostly if they are ok. Mine keeps in contact with me on her phone.	They just need to know about stranger danger and what to do when the situation doesn't seem right.	Have a section for kids only. Near the front where the driver is.	No, but I can google it.
1326903604	41:01:01/196.52.0.131	No	He did for distance schooling, but doesn't need it anymore		14 Haven't used the ETS School Specials	More of a "where is he" because of connections he once had to make downtown	Right now? Masks have to be worn properly. He used to have to switch buses downtown, and, to him, that was the most worrisome part... lots of people switching over, strangers talking to him...	Make sure major terminals (Milner library, downtown stops, WEM) are as close to doors of building as can be, so kids can wait inside and see if their bus is arriving.	No
1326894886	41:01:01/1104.205.18.38	No	No		17 No	Wondering if they are okay.	GPS tracking, phone, make sure they know their route, etc	Active security on board and/or public phones/intercoms they are able to use if in danger or lost.	No
1326893725	41:01:01/1206.75.142.162	Probably not	Yes		12 No, yes	Whether their bus will show up on time, or at all. Whether the sidewalks on their walk to the next bus are clear and accessible. Whether there's a warm shelter to wait for the next bus. Whether their driver will be wearing a mask.	I would pay more for more frequent and comprehensive transit service so that they wouldn't have to wait so long in the cold, dedicate some current car lanes as bus-only lanes to ensure reliable service, install comfortable shelters at every stop to reduce the dangers of exposure in winter, make transit free so that I wouldn't have to worry about them forgetting their pass and being left out in the cold, make n95s free and compulsory for transit drivers and riders to reduce the risk of disease. Transit needs to be treated and funded as a priority over private vehicle use to make it safe and appealing for everyone, including children. This is a systemic problem, not really something that I can "personal responsibility" my kid into improving	All of the comments in the last question apply.	No
1326893226	41:01:01/1174.90.223.172	No	No	Honestly? Like 18.	No	My children don't use transit, but if they did, I'd be thinking about all of the assaults that have happened at LRT stations in the past.	Using the same language I used to teach them how to be safe in public. Be aware of surroundings. Trust your gut. Stay in brightly lit areas. Seek help from someone with kids if you need to.	Better monitoring of problem areas such as LRT stations. Working with city programmes to allow unhoused people to access programs or buildings to avoid drug use within these spaces.	No
1326888787	41:01:01/150.65.145.165	no	yes		12 no	when will they be home	practice taking the bus with them	more transit security monitoring bus stops and LRT stations	no
1326888672	41:01:01/168.149.101.93	Yes	Sometimes	Currently they are 16+, but have been riding transit with friends/siblings since age 11	Sometimes they take a school special, usually they take regular transit as the school special doesn't connect to our neighbourhood	If they made their connections at Century Park.	Travel in pairs, be cautious who you talk to at the big transit centres	Security at major transit centres, better connections - it takes 2 buses and a train to get to school for my kids.	Not off hand but I know how to access it
1326874718	41:01:01/1137.186.66.139	Depends on the route and time	She did yes	Grade 5	Yes	Did they get on the right bus	Practice runs and safety talks	If the notice childmnetting on alone watch for older or random adults interacting with them	No