

Edmonton Transit Service

Edmonton

**CO01725 Administration Response
- ETSAB Report: Youth and Their
Perceptions of Safety on ETS**

Urban Planning Committee - March 21, 2023

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Commitment to Safety and Security

THE SAFETY OF ALL TRANSIT RIDERS IS A TOP PRIORITY



ETS continually monitors youth perceptions of safety through **ongoing surveys as well as operational security data on transit**

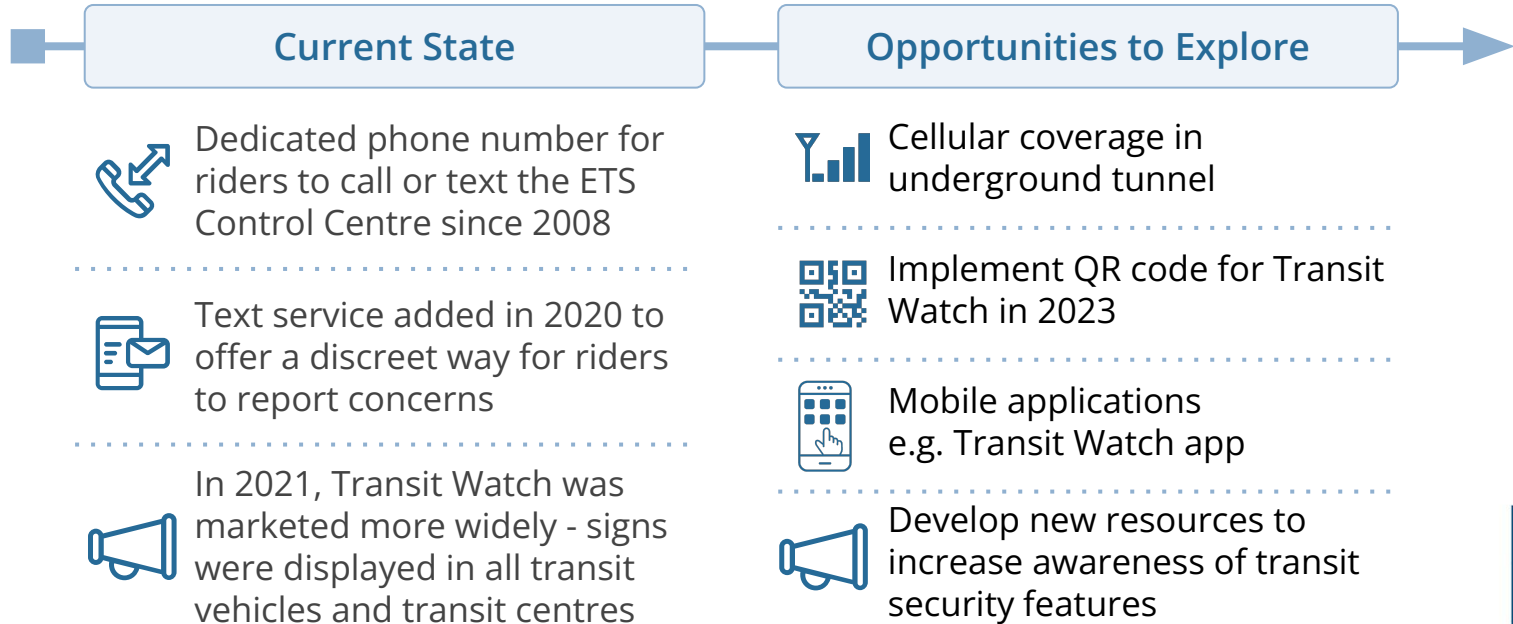


Work over the last five years has focused on **increasing security measures on transit**, including increasing presence of security personnel



Issues impacting safety on transit are complex and require **ongoing partnerships to address root causes**

Transit Watch Program



Bystander Awareness Campaign



Purpose

Education and awareness on how to safely intervene when another individual is the target of inappropriate or threatening acts



Development

Developed based on diverse intersectional perspectives of riders



Monitoring

Progress and impact of the campaign will be monitored in 2023

Youth Outreach Activities

CURRENT PROGRAMS

First Riders	Spring open houses	City Hall School
Travel training for youth with disabilities	Post-secondary fall orientation week	Fall Transit Centre outreach

NEW AND ENHANCED PROGRAMS



Co-develop programs with school boards



Supporting teachers with transit-based resources



In person outreach with focus on youth awareness

Service and Infrastructure Improvements



SERVICE PLANNING FOR YOUTH

- Ongoing engagement with school boards, youth and guardians
- Roll out of Arc fare payment system



FACILITY IMPROVEMENTS

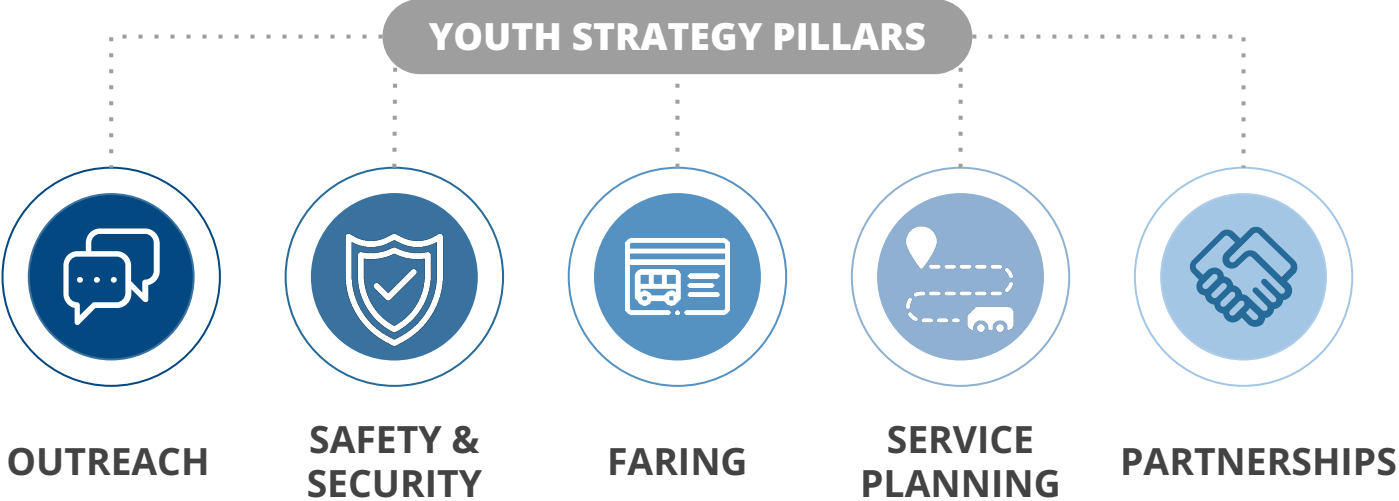
- Crime Prevention Through Environmental Design (CPTED) audits at transit centres and LRT stations



SAFER WASHROOM & PUBLIC WASHROOM STRATEGY

- Adding washroom attendants to more transit facilities
- Piloting technology solution

Next Steps



Thank you

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