

OFFICE OF THE CITY AUDITOR 2022 ANNUAL REPORT

RECOMMENDATION

That the May 8, 2023, Office of the City Auditor report OCA01875, be received for information.

Report Purpose

Information only.

Executive Summary

This report summarizes the activities of the Office of the City Auditor for the calendar year 2022.

REPORT

The Office of the City Auditor is an essential element of public accountability and transparency for the City of Edmonton. This report highlights our operating results and activities in relation to our six strategic directions during 2022. This includes:

1. Quality Audit, Advisory and Investigative Services
 - Completed nine performance audits.
 - Closed 24 audit recommendations.
 - Increased the percentage of audit staffs' available hours used on advisory work.
 - Received 47 hotline reports of alleged fraud or misconduct.
 - The Office of the City Auditor or Administration investigated 28 of the reports, nine of which resulted in confirmation of the allegations or recommendations to address identified risks.
2. Promoting OCA Value
 - Exceeded our target and obtained 88 percent overall auditee satisfaction.
3. Collaborative Relationships
 - Provided local and national leadership in the internal auditing profession.
4. Advanced Analytics and Innovation
 - Developed a three year advanced data analytics plan.
 - Exceeded our target and incorporated data analytics into 64 percent of our audits.

OFFICE OF THE CITY AUDITOR 2022 ANNUAL REPORT

5. Organizational Effectiveness

- Exceeded our target and utilized 80 percent of available audit staff time on projects.
- Remained below industry averages for actual versus budgeted expenditures and our office operating expenses as a percentage of the City's operating expenses.

6. Empowering Employees

- Obtained our target of five percent of staff time spent on training and development.
- Exceeded our target with a score of 88 out of 100 for employee engagement.

POLICY

Bylaw 16097, Audit Committee Bylaw, Section 14 (f) states that, "Committee will review all reports from the City Auditor dealing with annual reports on the Office of the City Auditor's compliance with professional standards."

ATTACHMENT

1. Office of the City Auditor 2022 Annual Report