

Construction Site Complaints 2022

In 2022, the City received 1,352 construction site-related complaints, of which 735 were infill-related. However, when adjusted for multiple call-ins on the same address, the number of infill-related complaints falls to 318 (Table 1). Of these 318 unique complaint sites, it was determined 43 were Safety Codes related (Table 2) while the remaining 275 complaints were associated with other nuisance related conditions (e.g. noise, garbage, etc.). Administration takes all complaints seriously, however, it is important to differentiate safety concerns (Safety Codes, *Occupational Health and Safety Act*) from nuisance (bylaw) in order to most effectively address the issues.

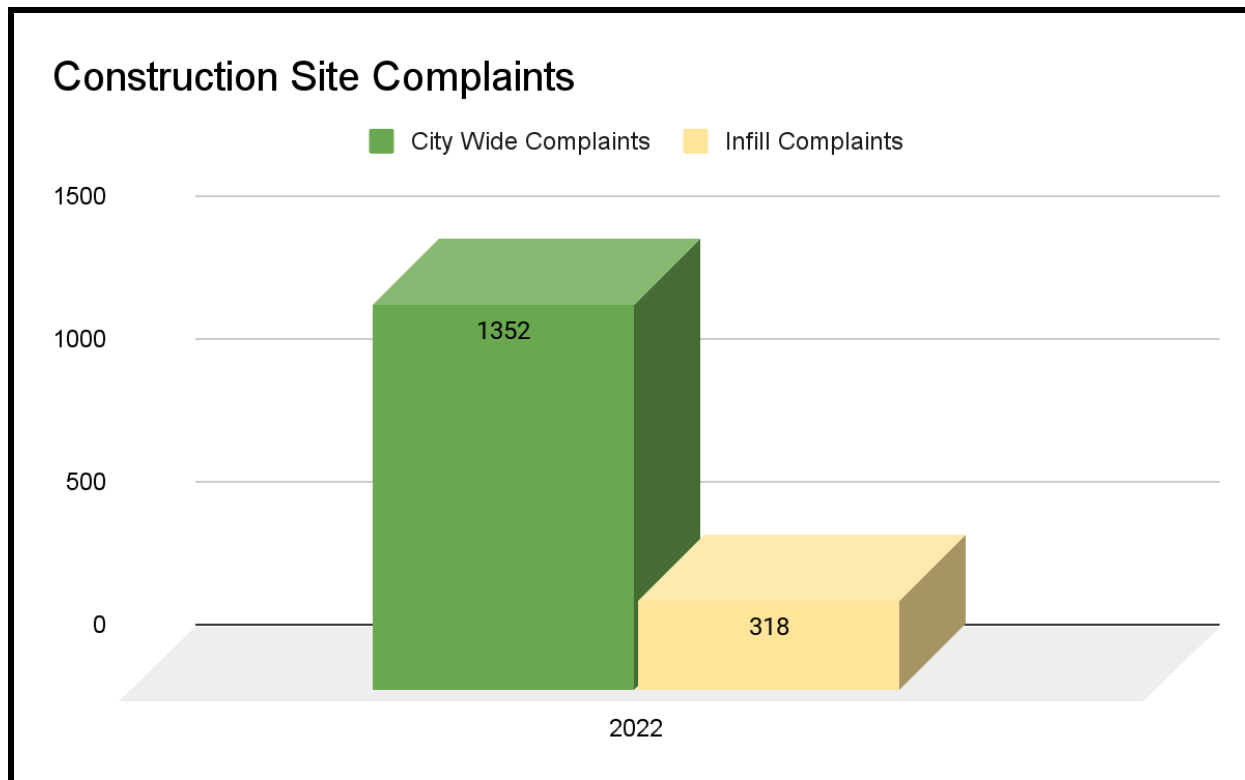


Table 1 (Data Source: Safety Codes Permits & Inspections)

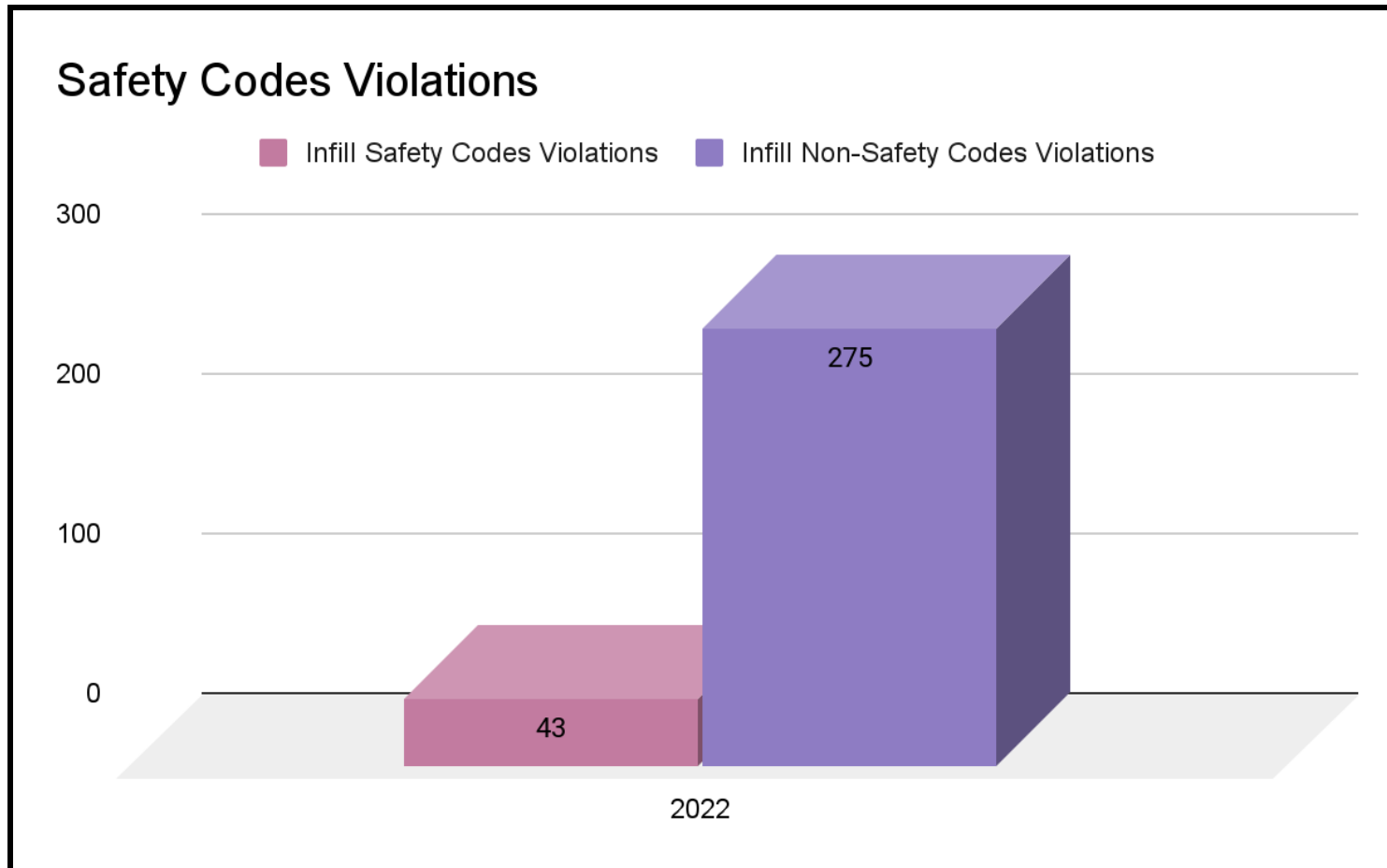


Table 2 (Data Source: Infill Compliance Dashboard 2022)