

PREPARATION

EXECUTION

CONCLUSION

COMMUNICATIONS

- Memo to Council
- News release
- 311, social media and website updates
- ETS and recreation centre digital signs
- General email/text notifications (minimum 24 hours in advance)

- Residential road signs are placed at selected neighbourhood entrances minimum 24 hours before crews are scheduled
- Neighbourhood-specific email/text notifications are sent a minimum 8 hours before crews are scheduled
- Public Service Announcement (PSA)
- Email/text notification

OPERATIONS

- Routes are planned based on winter conditions
- Crews clear snow on residential roads based on planned routes
- Enforcement calls operations at the start of shifts for planned routes
- Inspectors call for enforcement support in areas where high non-compliance impacts ability to effectively clear snow
- Enforcement confirms signs were placed a minimum of 8 hours before crews arrived, and ticket accordingly
- Parking can resume once a road is cleared
- *Enforcement resources limit the number of neighbourhoods that are ticketed

 Crews transition to ongoing Snow and Ice Control activities, including notifications or incomplete residential areas