

## ADMINISTRATIVE UPDATE ON THE AUDITOR'S DASHBOARD

### Recommendation

That the September 22, 2023, Office of the City Manager report OCM02049, be received for information.

<b>Requested Action</b>	Information only		
<b>ConnectEdmonton's Guiding Principle</b>	<b>ConnectEdmonton Strategic Goals</b>		
<b>CONNECTED</b> This unifies our work to achieve our strategic goals.	N/A		
<b>City Plan Values</b>	N/A		
<b>City Plan Big City Move(s)</b>	N/A	<b>Relationship to Council's Strategic Priorities</b>	Conditions for service success
<b>Corporate Business Plan</b>	Managing the Corporation		
<b>Council Policy, Program or Project Relationships</b>	<ul style="list-style-type: none"> <li>N/A</li> </ul>		
<b>Related Council Discussions</b>	<ul style="list-style-type: none"> <li>OCA02045 Office of the City Auditor Recommendation Follow-up Dashboard Report - As at September 1, 2023 - September 22, 2023 Audit Committee</li> </ul>		

### Executive Summary

- This report provides the status on outstanding recommendations that are overdue and outstanding recommendations whose due dates have been changed since the last Dashboard report.
  - As of September 1, 2023, there are two recommendations that are overdue but on target to meet revised due dates.

## **ADMINISTRATIVE UPDATE ON THE AUDITOR'S DASHBOARD**

- Outstanding recommendations from the City's Response to Homelessness audit will be addressed in the City's Corporate Homelessness Plan which is currently under development. A draft Plan will be presented to Council in Q1 2024 and will be finalized by December 31, 2024. All audit recommendations will be addressed through the Plan.

## **OVERDUE RECOMMENDATIONS**

### **Enforcement Services Management and Support, Recommendation 1 - Develop Performance Measures**

- Due Date: June 30, 2023.
- Revised Due Date: March 30, 2024
- Administration has combined this recommendation with the corporate Enterprise Performance Management (EPM) work underway following the Enterprise Performance Management audit. To ensure consistency and avoid duplication of effort as these two audits had significant overlap in recommendations, the outputs of the EPM Program Establishment Project will satisfy the performance management related requirements of both audits.
- To date, performance measures have been developed and Administration is establishing targets for those measures.
- Administration is on target to meet the revised due date of March 30, 2024.

### **City Governance of Fort Edmonton Park, Recommendation 4 - Develop Detailed Service Agreements**

- Due Date: September 1, 2023.
- Revised Due Date: December 31, 2023
- Work is well underway in the development of the Service Level Agreements following a short delay in work caused by resourcing (staff) shortages.
- Administration is on target to meet the revised due date of December 31, 2023.

## **OUTSTANDING RECOMMENDATIONS WITH REVISED DUE DATES**

### **City's Response to Homelessness, Recommendation 1 - Develop a Corporate-wide homelessness plan, Recommendation 2 - Assign accountability for homelessness plan and Recommendation 3 - Develop performance measures and evaluate the homelessness plan**

- Due Date: December 31, 2023
- Revised Due Date: December 31, 2024

Engagement, financial analysis and additional research are underway to draft the Corporate Homelessness Plan (Recommendation 1), which will include assigning accountability for implementation (Recommendation 2) and a performance measurement framework (Recommendation 3). The draft Corporate Homelessness Plan will be presented to City Council in Q1 2024. Following this, significant work will be done to finalize the plan. The Plan will address recommendations 1, 2 and 3 from the City's Response to Homelessness audit.

Administration is on target to meet the revised due date of December 31, 2024.