

Edmonton Police Service Non-Competitive Procurement Agreements

Annual Report - Non-Competitive Procurement Agreements					
Contract Number	Contract Value (Incl GST)		Description	Vendor Name	Comments
P950326	\$ 397,635.00	CAD	Wiretap Collection System	JATOM SYSTEMS INC	Investigative Services Branch of the Edmonton Police Service (EPS) requires access to the Jatom Systems Inc. (JSI) wiretap solution to respond to complex investigations. EPS is legislated under the Provincial Policing Standards to respond to complex investigations which necessitates access to a wiretap system. Without this system, EPS would need to access another agency's system. This would delay investigations and significantly increase wiretap system costs. There is no other supplier in Canada, or abroad, that can provide a wiretap system compatible with the EPS existing environment.

**Attachment 1**

D600105	\$ 5,250,000.00	CAD	Telus Telephone Services	TELUS COMMUNICAT IONS INC	Telus is the provider of Direct-In (DID) and Integrated Services Digital Network-Primary Rate Interface (ISDN-PRI) services to EPS, encompassing hard-line telephone services and critical 911 services. The integration of Telus-owned hardware within the EPS IT infrastructure is integral to its functioning. Replacing this infrastructure would precipitate substantial communication disruptions, downtime, and a temporary cessation of 911 services. Notably, each region or province has a sole 911 service provider, and Telus is serving as Alberta's designated provider. The EPS entered a five-year contract with an option to extend for two-year periods, or a total of nine years. The contract value of \$5,250,000 is an estimate to cover the entire nine years.
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D600119	\$ 313,278.17 ~\$425,000.00	USD CAD	Online service to allow citizens to report crimes and provide evidence	LEXISNEXIS COPLOGIC SOLUTIONS	The Desk Officer Reporting System (DORS) is a web-based reporting platform, facilitating citizens' remote crime reporting and digital evidence submission, eliminating the need for a visit to an EPS Division. EPS can seamlessly integrate DORS with its video ingestion tools. The contract was initially sourced non-competitively in 2012 for the IT Business Applications Department due to its unique market presence. Value for Money: DORS has undergone substantial integrations, customizations, and configurations by EPS in collaboration with the vendor over the past decade. Replacing the system would involve interruption of service in addition to a complex, time-consuming, costly transition disruptions. To ensure uninterrupted service, the contract has been extended for an additional year while EPS conducts a review of impacts to replacing the system.
P950305	\$ 783,811.98	CAD	ANNUAL SOFTWARE MAINTENANCE	INTERGRAPH CANADA ULC	Intergraph Computer Aided Dispatch software has been in use for the past 20 years by City of Edmonton, Edmonton Fire Rescue Services and Emergency Communication and Operations Management Branch of the EPS and has been perpetually approved by City of Edmonton Community Services Committee since June 4, 2001. To ensure consistency with the City's directions, EPS is obligated to continue using this software with the vendor's maintenance and support. Value for money: A Request For Information was conducted in 2021 by the City of Edmonton for alternative solutions. The result of this Request for Information determined that replacing the current solution would cost in the range of \$10 to \$15M and pose technical challenges with potential operating impacts to both City of Edmonton and EPS.

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P950286	\$ 272,034.00	CAD	Mobile for Public Safety	INTERGRAPH CANADA ULC	Emergency Communication and Operations Management Branch required additional licenses for the Computer Aided Dispatch, Mobile for Public Safety software for patrol Sgt. Supervisors in every division and identified as an operational necessity allowing supervision directly from each Division. Information Technology Branch of EPS purchased an additional Computer Aided Dispatch 9.4 Mobile for Public Safety licenses (120 units) and additional I/NETViewer 9.4 licenses (20 units). Value for Money: Audit of license use occurred from March to May 2022 to confirm number of licenses in use and determined number of licenses required. Current contract has controls in place with a maximum number of licenses of product use and allows for audit at any time from the vendor on product use.