



EPCOR WATER SERVICES 2024 OPERATIONAL PLAN

RECOMMENDATION

That the January 22, 2024, EPCOR Water Services Incorporated report EXT02261, be received for information.

Report Purpose

Information only.

Executive Summary

This report provides an overview of EPCOR Water Services' 2024 Operational Plan and outlines the major initiatives planned for 2024 for EPCOR's water treatment, distribution and transmission, wastewater treatment and collection services.

REPORT

EPCOR Water Services Inc. presents an Operational Plan to Utility Committee in the first quarter of each year as part of the ongoing monitoring and reporting of the water, wastewater treatment, and drainage services under performance based regulation. The 2024 Operational Plan is provided in Attachment 1 and provides a summary of major initiatives, objectives and initiatives planned for 2024.

The major initiatives identified in the 2024 Operational Plan are categorized into six key areas:

- Water – Drainage Integration Update
- Flood Resiliency
- Advanced Metering Infrastructure
- Situational Awareness
- Standards Modernization
- Wastewater Treatment and Collection PBR Applications

The major initiatives identified in the 2024 Operational Plan are categorized into six key areas:

- Health and Safety
- Public Health and Environment

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ROUTING - Utility Committee | DELEGATION - S. Ancel / F. Mannarino / S. Chaudhary
January 22, 2024 – EPCOR Water Services Incorporated EXT02261

EPCOR WATER SERVICES 2024 OPERATIONAL PLAN

- People
- Culture
- Customer and Stakeholders
- Operational Excellence
- Shareholder Value

Attachment

1. EPCOR Water Services – 2024 Operational Plan - January 8, 2024