

Current Encampment Response Staff Resourcing Levels

	2016*	2018	2021	2022	2023 (forecast)
Park Ranger Peace Officers <i>(reassigned from other duties)</i>	2.0	2.0	5.0	5.0	6.0
Edmonton Police Officers	—	—	5.0	6.0	6.0
Encampment Clean-Up Crew	6.0 +6.0 May-Nov	6.0 +12.0 May-Nov	6.0 +12.0 May-Nov	6.0 +6.0 Jan-Nov +12.0 May-Nov	6.0 +6.0 Jan-Nov +12.0 May-Nov
Street Outreach Worker	1.0*	8.0	9.0	9.0 +3.0 July-Dec**	9.0 +3.0 Jan-July**
Housing/Follow-up Workers §	0	0	18.0	18.0 +4.0 July-Dec**	18.0 +4.0 Jan-Dec**
% of FTEs on the encampment teams dedicated to Outreach & Housing	6.7%	28.5%	49.0%	49.3%	48.6%
Total Encampment Dedicated FTEs	15.0	28.0 (86% ▲ from 2016)	55.0 (267% ▲ from 2016)	69 (360% ▲ from 2016)	70.0 (367% ▲ from 2016)
311 Encampment Inquiries	790	2,171 (175% ▲ from 2016)	6,695 (747% ▲ from 2016)	9,304 (1077% ▲ from 2016)	11,693 (1414% ▲ from 2016)

*Note: The columns show major data points or increases in FTEs. For clarity, Administration has left off years where there were no resource increases.

	2016	2018	2021	2022	2023
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Attachment 4

					(forecast)
Average Complaint Response Time † (3-day service benchmark)	—	—	7.2 days (baseline)	8.8 days (22% ▲ from 2021)	10.4 days (44% ▲ from 2021)
Encampments Cleaned	1,401	2,129	1,777 (20% ▲ from 2020)	1,920 (8% ▲ from 2021)	2,168 (13% ▲ from 2022)
People sleeping unsheltered on the BNL	175	340 (94% ▲ from 2016)	746 (326% ▲ from 2016)	781 (346% ▲ from 2016)	764†† (336% ▲ from 2016)
Unsheltered people housed	190	239 (26% ▲ from 2016)	348 housed (83% ▲ from 2016)	318 housed (67% ▲ from 2016)	Unknown

* Two six-month seasonal workers.

** In July 2022, funding for three Outreach FTEs (to Boyle Street Community Services) and four Housing FTEs (to Bissell Centre) was distributed from Administration on a one-time basis, for the duration of thirteen to 18 months.

§ Encampment Housing Workers funded through Homeward Trust, which started in 2019.

† The complaint response start with Park Ranger Peace Officers. The data captured is for the initial response to attend the encampment, evaluate the complaint and assess risk. For the overall process including clean-up, the service standard, at minimum, is six to 34 days.

†† Current number of people sleeping unsheltered on Homeward Trust's By Name List as of February 24, 2023.