

Centre City Key Accomplishments

The Centre City team addressed 10,605 notifications in the first eight months of service (June 2023 to January 2024). Of this total, 92.2 per cent originated from City Inspectors, while the remaining 7.8 per cent were submitted to 311 by the public. This highlights the proactive approach to service delivery reduces public concerns and prevents areas from slipping into serious disrepair.

Key accomplishments include:

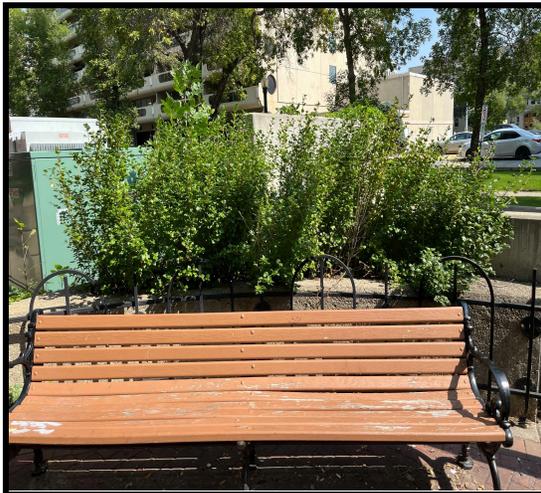
- Met service level targets for routed work such as horticulture bed maintenance, turf mowing and trimming, and garbage collection
- Doubled turf mowing and trimming maintenance service level from twice per month before the pilot to once per week during the pilot
- Completed large scale horticulture bed renovations in the following locations: Alex Decoteau Park, Beaver Hills Park, Boyle Street Park, Canada Place, Capital Boulevard, Century Place, City Hall, CN Park, Ezio Faraone Park, Monsignor William Irwin Park, Grant Notley Park, Heritage Park, Kinistinaw Park, MacEwan LRT Station, Mackenzie and Mann Park, Mary Burlie Park, McDougall Hill Park and Drive, McKay School, Paul Kane Park, Queen Mary Park, Rail Town, Ribbon of Steel, Rogers Place (Community Rink Landscape), Sir Winston Churchill Square, 99 Ave and 114 street Viewpoint, Veterans Park and Victoria Promenade
- Removed 3,180 graffiti tags
- Picked up 15,140 needles
- Collected 1,045 shopping carts
- Addressed 1,631 notifications about garbage, feces and litter concerns
- 160 traffic control materials repaired, replaced or repositioned
- 156 damaged light poles and electrical boxes, street light outages and exposed wires addressed
- 233 potholes and subsidence (ground sinking/depression) notifications reported and 115 repairs completed
- 760 sidewalk tripping hazard notifications reported and 165 repairs completed

| Centre City Notifications June 2023 - January 2024 | | | | | | | | | |
|--|-------|-------|--------|-----------|---------|----------|----------|---------|--------|
| Notifications | June | July | August | September | October | November | December | January | Total |
| 311 (Public) | 108 | 105 | 98 | 65 | 91 | 102 | 155 | 107 | 831 |
| City Inspectors | 2,341 | 1,749 | 970 | 1,858 | 591 | 825 | 1,008 | 439 | 9,781 |
| Total Notifications | | | | | | | | | 10,612 |

Examples of Work Completed - Before and After



This raised planter in Paul Kane Park was a safety concern for the Paul Kane house; visibility was obscured with overgrown plant material and many needles were present in the undergrowth. The plant material was cut back and pruned. The biohazards were removed.



This raised planter and seating area along the east side of Monsignor William Irwin Park in Grandin was overgrown. The shrubs were replaced with a low growing perennial grass to prevent this misuse and keep the area safe.



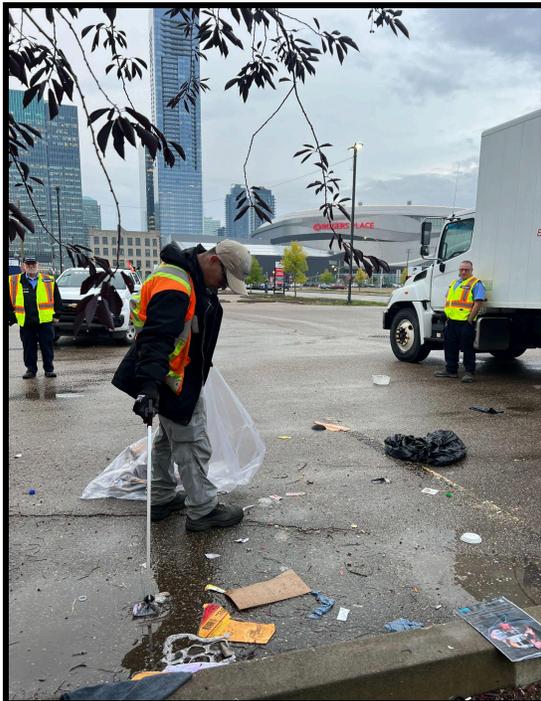
This shrub bed in front of the Winspear Centre was overgrown and too large for the existing space. It was fully renovated to incorporate some of the design features on the adjacent newly constructed Valley Line LRT corridor.



Victoria Promenade required extensive pruning, shrub replacement and mulching as well as pressure washing to remove graffiti, grime and biohazards. Crews also replaced or refurbished many of the memorial benches on the promenade.



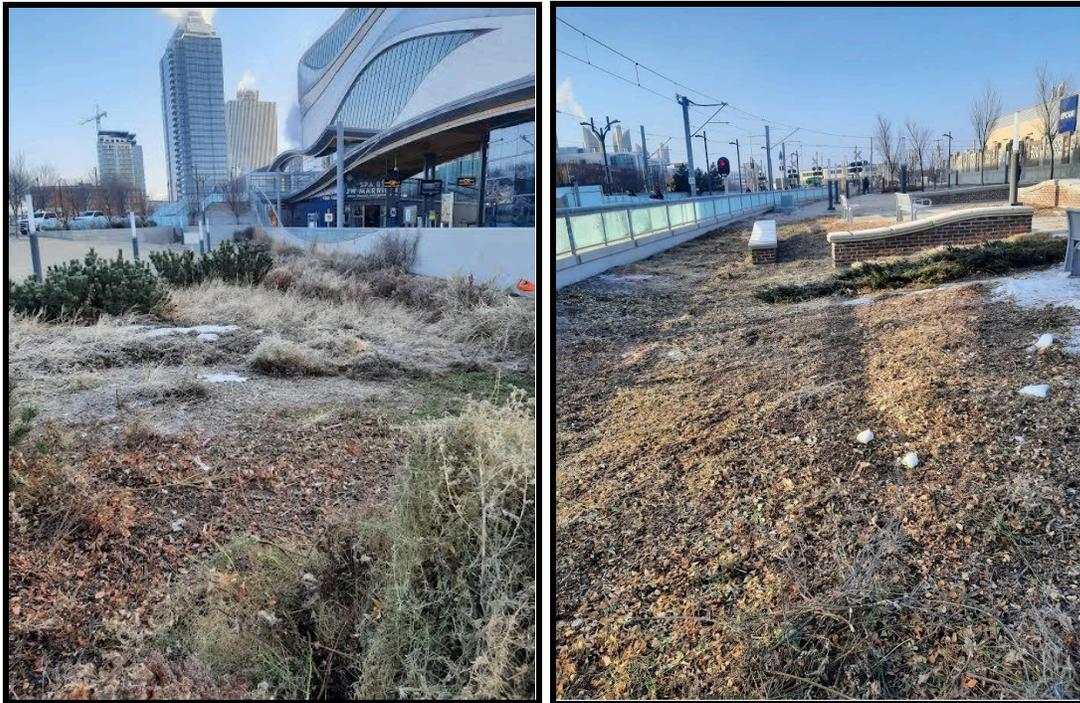
Centre City staff cleaned near the community garden at 10613 95 Street to ensure that the area was safe and sanitary for citizens to enjoy.



The Centre City Clean City Crew committed to ongoing work in cleaning Chinatown and North Edge. This included graffiti removal on structures like bus stops, traffic boxes, garbage bins and street signs. They did reactive litter removal for the purpose of sanitation.



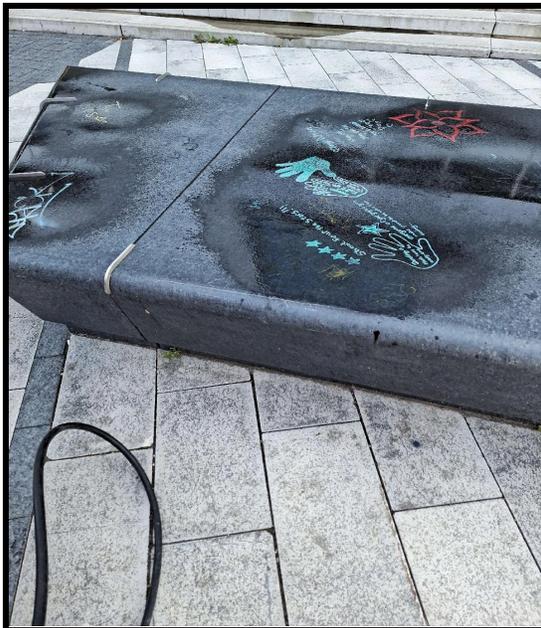
Canada Place's north entrance area was full of weeds, which were removed. The area will be scheduled for herbicide treatments and then re-mulched and planted in 2024



MacEwan Station, immediately north of Rogers Place, required extensive pruning and removal of damaged plant material in order to be able to address weed problems as well as needle and garbage concerns. In the future, it will require extensive herbicide use to control the weeds, mulching, and plantings to restore the original design and aesthetic appearance of the park.



Extensive pruning and shrub removal were required on this segment of Columbia Avenue at the entrance to the shared use path, in order to improve sightlines and security. This work, completed in fall/winter 2023, improved appearance without compromising safety.



These granite benches on 96 Street and Jasper Avenue are often defaced with graffiti and biohazards, and require pressure washing to keep clean.



Crews completed extensive work at Paul Kane Park to remove overgrown cattails and improve sightlines. They resodded where turf areas were damaged, renovated and mulched beds, removed graffiti, repaired furniture and planted flowers and perennials. Park users have expressed their appreciation with how it is now being maintained by our expert and dedicated renovation team.



Kinistinâw Park required work to remove weeds and dead material, as well as improve the condition of the park. This location is prone to very high levels of social disorder and requires weekly cleaning.

Attachment 3



McKenzie and Mann Park was extensively renovated to improve safety and security. The pictures depict the north portion of the park that required cleanup and trimming at the bases of the trees to provide adequate sightlines.



The Centre City pressure washing team cleaned reported graffiti on streets and sidewalks. They also did proactive cleaning in high traffic areas like Churchill Square in preparation for festivals.