

OFFICE OF THE CITY AUDITOR

# AUDIT COMMITTEE MEETING PRESENTATION

APRIL 15, 2024

Edmonton

# 7.2 - Recommendation Follow-up - as at Mar 28, 2024

44

recommendations currently outstanding

3

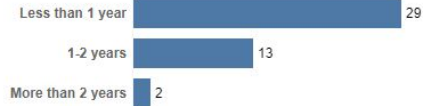
recommendations closed since last report to audit committee

3

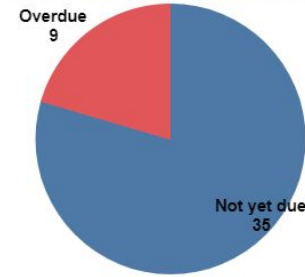
recommendations closed since last month

### Age of Recommendations

Years since recommendation was made



### Outstanding Recommendation Distribution



15

recommendations due in the next 6 months

100%

of recommendations due to date in 2024 closed on time

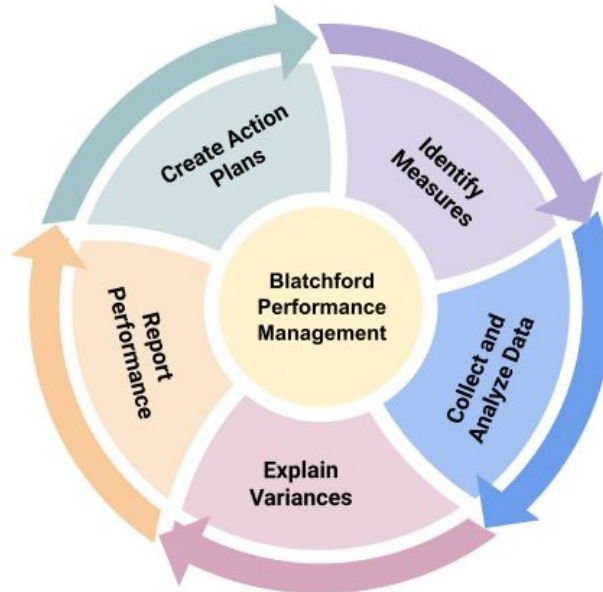
### Outstanding Recommendations by Department



## 7.4 - Blatchford Development Performance Management

**Audit Objective:** To determine if the Blatchford Redevelopment Office has an effective performance management process for the development of Blatchford, that supports achieving City Council's goals.

### Performance Management Process Framework



# 7.4 - Blatchford Development Performance Management

## Overall Findings

- Overall we found that the Blatchford Redevelopment Office does not have an effective system to track whether it is achieving all of its goals.
- However, we found that they have begun to implement some of the elements of a performance management process.

## Recommendations to the Blatchford Redevelopment Office:

1. For goals where no formal measures exist, develop sufficient measures and targets to assess progress in achieving each goal.
2. For all goals, define and document its measures to guide efforts in measuring progress. This includes: Clearly defining the measures, clearly and consistently defining the target, and documenting how and when the measure will be calculated, including the source of the information.
3. Regularly collect and analyze data related to performance measures to determine whether progress aligns with expectations.
4. Regularly report on its progress in achieving all goals, including explaining variances from expected results to demonstrate accountability and transparency.
5. Develop action plans to align efforts to address areas where performance does not meet expectations.

## 7.6 - Environmental and Climate Governance

### **Audit Objective:**

The objective of this audit was to determine whether the City has an effective governance structure to deliver the Climate Resilient Edmonton: Adaptation Strategy and Action Plan and the Community Energy Transition Strategy and Action Plan towards a climate resilient city.

### **Elements of an Effective Approach to Climate Governance**

1. Establishing an accountability framework to outline ownership of the strategies, action plans, and action items.
2. Developing a monitoring and evaluation framework to assess progress towards the strategic objectives.
3. Establishing a decision-making framework that integrates climate considerations into the decision-making processes.
4. Reporting on progress towards the strategic objectives for transparency.
5. Engaging with the public and stakeholders to share climate information.

## 7.6 - Environmental and Climate Governance

### Positive Findings

- Overall, the City has some elements of an effective governance structure in place to deliver the Climate Resilient Edmonton: Adaptation Strategy and the Action Plan and the Community Energy Transition Strategy and Action Plan.

### Recommendations to the Planning and Environmental Services Branch

1. Formally assign and communicate roles and responsibilities for clear accountability and integration of the climate strategies throughout the organization.
2. Identify climate-related training needs, and develop a program to provide staff with that training to build climate competencies throughout the organization.
3. Develop and implement a formal monitoring and evaluation framework for the climate strategies to assess progress towards strategic goals.
4. Improve processes for sharing climate information with decision-makers when making operational and budget decisions.

*Thank you*

Office of the City Auditor

Edmonton