Community Plan to Prevent and End Homelessness

May 21, 2024
CS01853

Shared Intentions

o Many single strands, with a shared purpose

o Building on past strengths

o Recognizing changes, endings and integrating new initiatives

o Committing to continuous improvement

o Aways with purpose

Focusing the Plan

What it is

- Engagement of diverse experiences and perspectives
- Review of evidence and evolving best practices
- Identifying priorities, defining success and measurements
- Identifying roles and impact of the sector and broader system
- Both aspirational and achievable

What it is not

- An operating plan for the sector and related organizations
- A static blueprint for a single project
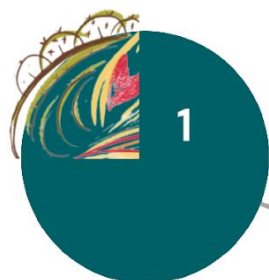
Planning Context
Local, Provincial and National

- Government of Canada
  - Reaching Home Strategy
  - National Housing Strategy
- Government of Alberta
  - Action Plan on Homelessness
  - Stronger Foundations Affordable Housing Strategy
- City of Edmonton
  - Community Safety and Wellbeing Strategy
  - Corporate Homelessness Plan
  - Affordable Housing Strategy
- Truth and Reconciliation Commission of Canada: Calls to Action
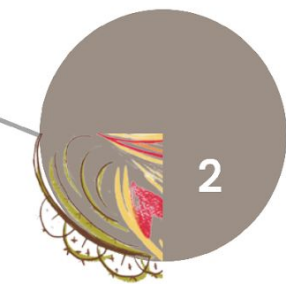- Sector Plans, Homeward Trust Strategic Plan
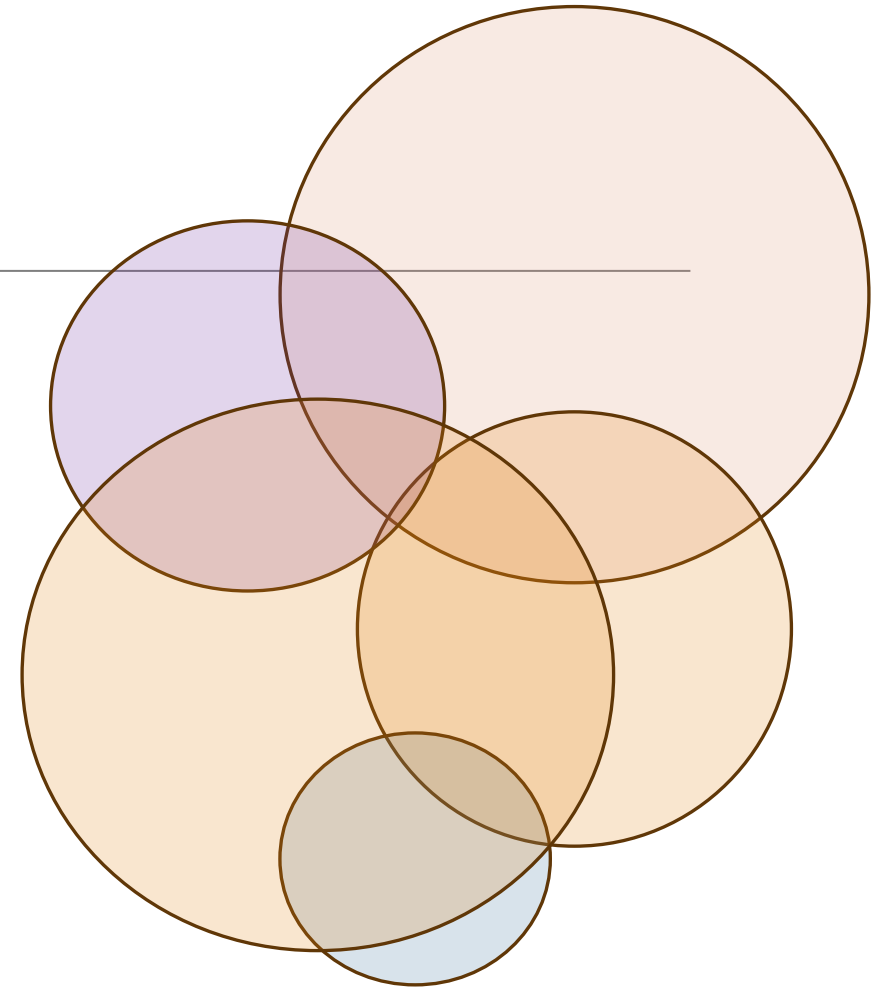
COMMUNITY PLAN PROGRESS

Summer–Fall 2023

- Broad scale engagements (150+ lived and living experience individuals, and 150+ individuals from 30+ service providers and partner organizations.)

Spring–Summer 2024

- Plan presented to City Council
- Community launch event of Community Plan

1

2

3

4

Spring 2023

- Initial project design
- "What We Learned" reporting to City of Edmonton Council – CSO1661
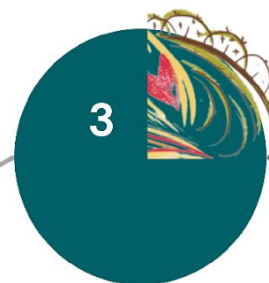
Winter–Spring 2024

- Targeted engagements (Homeward Trust Advisory Committees, Board of Directors)
- Development of Plan recommendations and materials
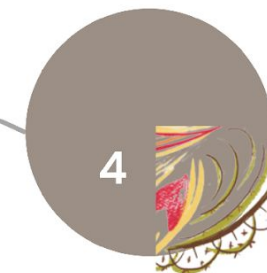
A System Framework: Clear definitions; measurable outcomes

EVERY SYSTEM IS PERFECTLY DESIGNED TO GET THE RESULTS THAT IT DOES

W. Edwards Deming

Homelessness Prevention

- **Homelessness Diversion**
  - Temporary Financial Assistance
  - Supported Referrals
  - Rapid Rehousing
  - Rent Arrears Management
  - Landlord Mediation
  - Rent Assistance Programs
  - Housing Counseling
- **Inflow Supportive Services**
  - Financial Literacy & Budgeting
  - Employment Assistance
  - Repatriation
  - Job Training & Employment Assistance
  - Family Mediation
- **Systems Coordination**
  - Crisis Response Coordination
  - Encampment Response Coordination
- **Contingency Support Program**
  - Exceptional Cost Assistance
- **Affordable Housing**
  - Non-Market Housing
    - Rental Housing
    - Limited-Equity Housing
    - Shared Equity Models
  - Social Housing
  - Public Housing
  - Nonprofit Housing
  - RGI (Rent-Geared-to-Income) Housing
  - Market Housing
    - Affordable Housing Trust Funds
    - Inclusionary Zoning
    - Rent Control or Stabilization
    - Shared Equity Programs

Homelessness Intervention

- **Housing First**
  - Assertive Case Treatment
  - Intensive Case Management
  - Critical Time Intervention
  - Youth Housing First
- **Supportive Housing**
  - Transitional Housing
    - Recovery Housing
    - Halfway Houses
    - Bridge Housing
    - Short Term Supportive Housing
  - Permanent Supportive Housing
    - Supportive Living (SLALA)
    - Supportive Housing 1
    - Supportive Housing 2
    - Supportive Housing 3
    - Family Supportive Housing
    - Assisted Living
- **Outflow Supportive Services**
  - Rent Assistance
    - Rent Supplement
    - Rent Subsidy
  - Clinical Support
  - Legal and Advocacy Services
  - Health & Wellness Services
  - Life Skills Training
  - Harm Reduction Services
  - Employment and Training Services

System Framework in Action

INFLOW FOCUSED

24/7 Shelter Hubs
- Impacts INFLOW by providing diversion activities in shelter hub, but also generates OUTFLOW in having embedded housing workers within shelter

Navigation & Support Centre
- All service features at the NSC (healthcare, ID, income, etc.)

Coordinated Access
- Online, in person & in community

OUTFLOW FOCUSED

Supportive Housing
- All Supportive Housing projects provide important OUTFLOW from the experience of homelessness, with emphasis on providing outflow for people who have complex needs and require greater levels of support

Case Management in Community
- Range of intensity, duration and progressive supports

Connecting to Housing
Entryways Into System

- Prioritizing rapid-access interventions such as:
  - Bridge Housing
  - Navigation & Support Centre
- Supporting 24/7 shelter hubs
- Housing focused engagement in community settings
- Referral system transparency

Programming Development Over Time

2010

Less than 35 programs, projects and interventions were supported by the Edmonton Housing Trust Fund.

2024

Over **100** **Programs, Projects & Interventions** supported by Homeward Trust.

Over **16,000** **housings** since the 1st housing supports program

Over **1800** **Individuals** can currently be supported by housing programs with **currently** **644** **Supportive Housing** spaces open or under development

Robust Data Infrastructure & Analytics

Homeward Trust Data Pipeline

A longitudinal data pipeline that dates back to **2009** supported by Homeward Trust.

Over **31,000** unique individual client files encompassing the history of interactions with the homeless-serving sector since 2009

Coordinated Access system reviews over **6000** Individual files per year. This includes people who are screened by partner agencies, seek services from the homeless-serving sector, and are prioritized for housing supports

Currently over **3000** active individual files documenting the experience of participants accessing the homeless-serving system

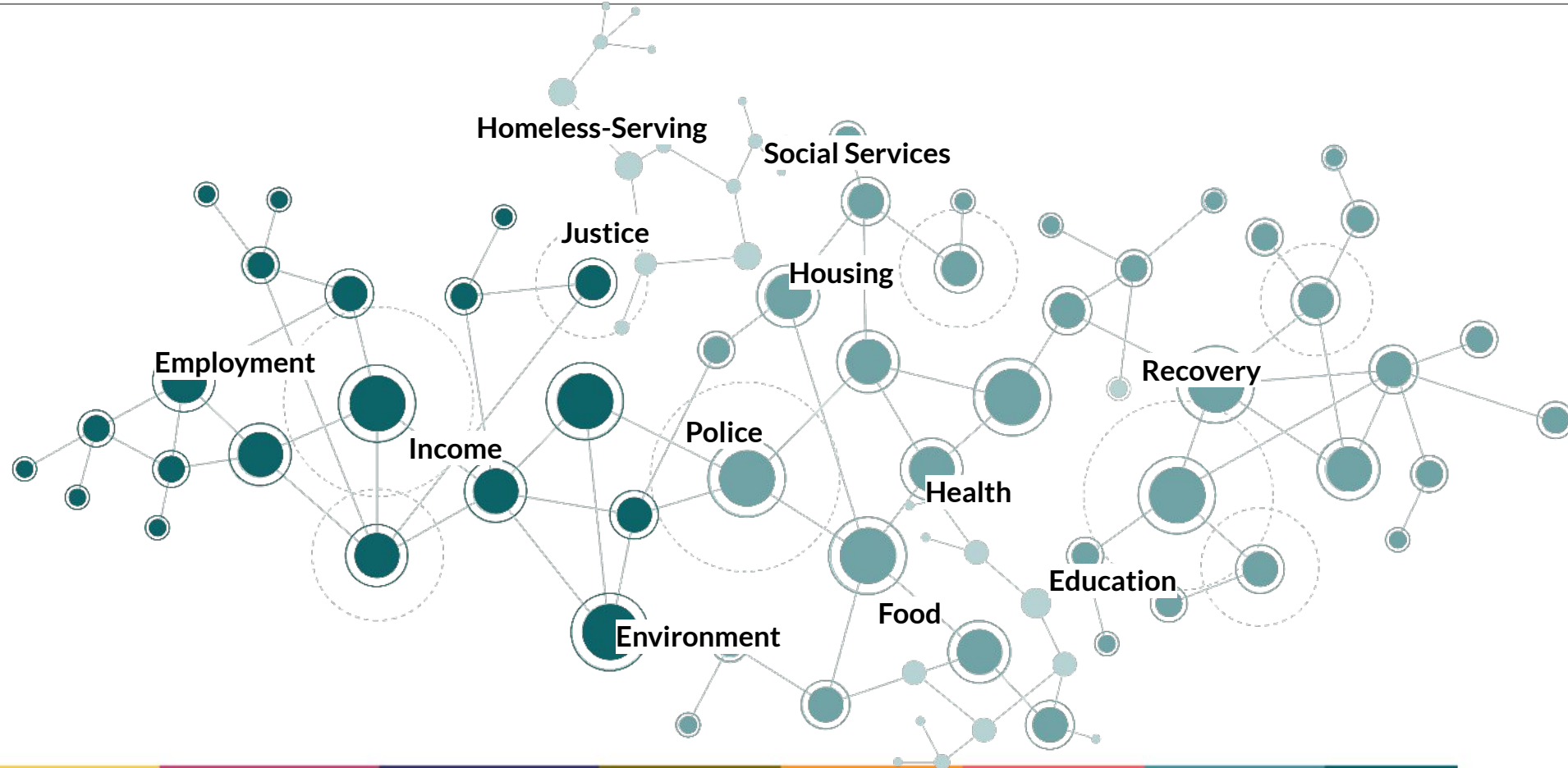# Aligning Investment Optimize Outcomes to

Homelessness Prevention & Response Ecosystem

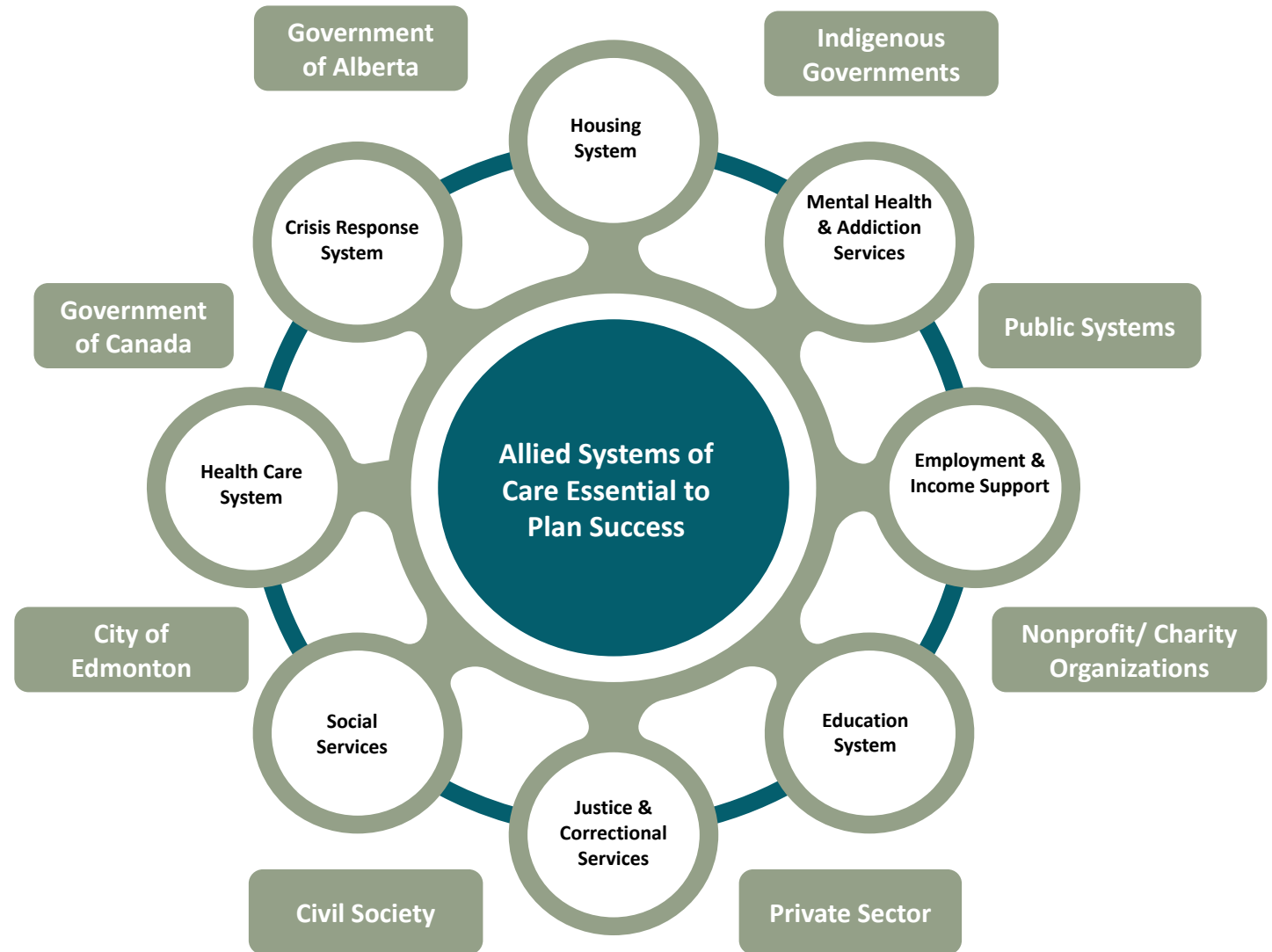# Engagement and Alignment of Systems
Understanding our Role in Social Safety Net Ecosystem

Shared Accountability for Shared Challenge

A shared Community Accountability Framework is essential in tackling complex whole-of society issues like homelessness

No one system, sector, stakeholder or government can do it on their own

Thank You.