

**hope** MISSION

# West Shelter

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PROJECT OVERVIEW

# Need for West Shelter

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- Growth in the number of people experiencing houselessness in Edmonton requires additional shelter spaces
- There is a significant need for shelter services in the west end of Edmonton
- There is need to decentralize social services in Edmonton

# Site Selection

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**This specific site was chosen for several reasons:**

1. Size and layout of building
2. Ability to offer a range of services to help people exit homelessness – more than just shelter services
3. Allows for separate daytime space from sleeping space and enhanced storage

# Services Offered

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## Summary of services:

1. Up to 120 spaces available on a 24/7 basis, including low mobility and couples' spaces
2. Food and hygiene services
3. Housing workers
4. Health services
5. ID & income support services

# Shelter Model

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Following evidence-based best practices, the shelter will be housing-focused:

- Including a Diversion team who will provide immediate assistance to everyone using shelter services
- Collaborative housing plans will be developed, ensuring community members have access to a range of housing service options that suit their needs

# Shelter Best-Practices

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Efforts have been made to meet CoE shelter best practices in the following ways:

- Housing-focused approach to service delivery
- 24/7 services, including a separate eating area and day space
- High level of accessibility and inclusion, including spaces for couples and barrier-free and gender-neutral washroom and showers
- Range of embedded support services and connections to other services (including transportation)
- Semi-private spaces & access to a range of storage options

# Program Data

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## April 2023 to March 2024:

- Emergency Shelters – services provided to over 8900 unique users
- Diversion & Housing – housed 830 people
- Health Services – 1643 unique clients served; 6063 clinic visits
- ID Services – provided services to 341 people from Oct 2023 to Mar 2024
- 24/7 Crisis Diversion Teams responded to 11,045 events

# Program Data

## Housing Focused Shelter Model – Jan 2022 to Mar 2024:





# Mitigating Efforts

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Many efforts have been made to minimize community disruption, including:

- 24/7 transportation to and from the site
- 24/7 programming and services, including a separate day space and a concealed designated smoking area
- Embedded social and health supports
- A range of storage options, including bicycle storage, amnesty totes, regular storage totes and self-serve lockers
- Support from the 24/7 Crisis Diversion Team

# Conclusion

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Thank you for listening