

Office of the City Manager,
Edmonton Fire Rescue Services



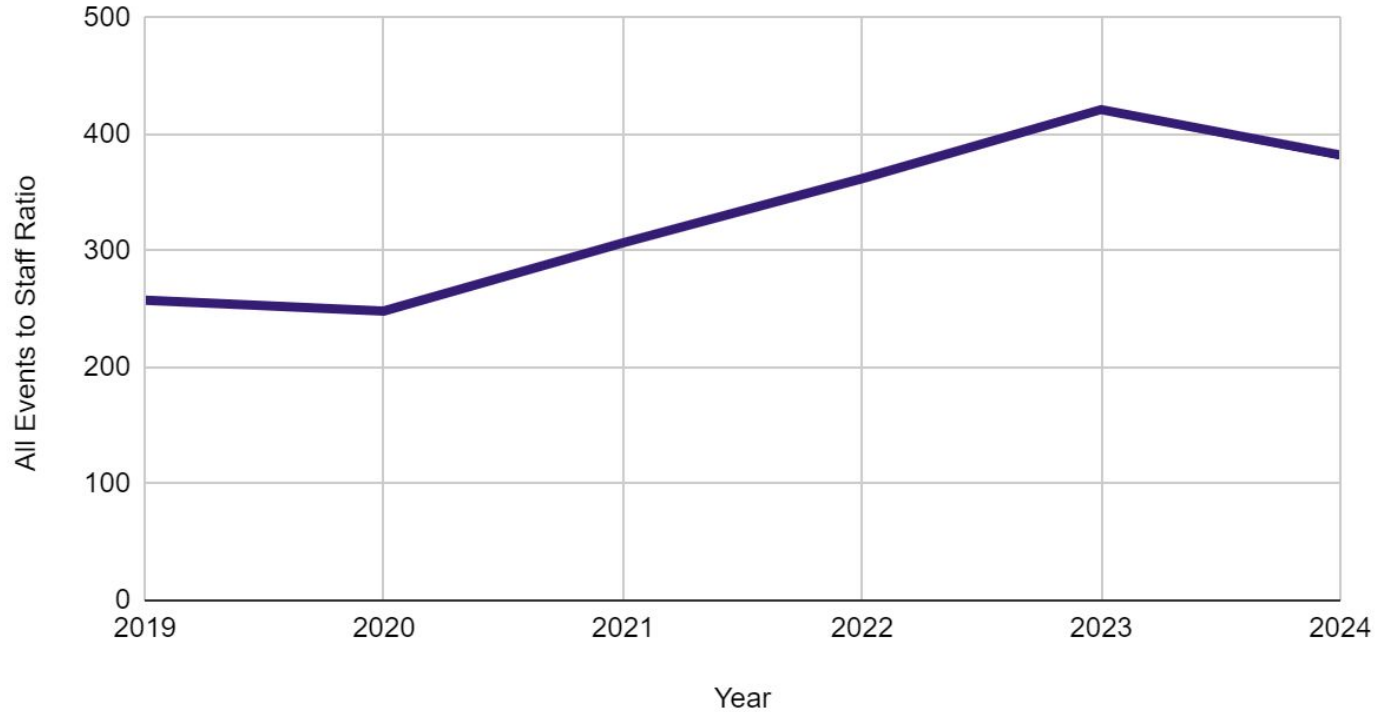
BYLAW 20958
FIRE RESCUE SERVICES BYLAW
AMENDMENT NO. 11

Community and Public Services Committee
October 28, 2024

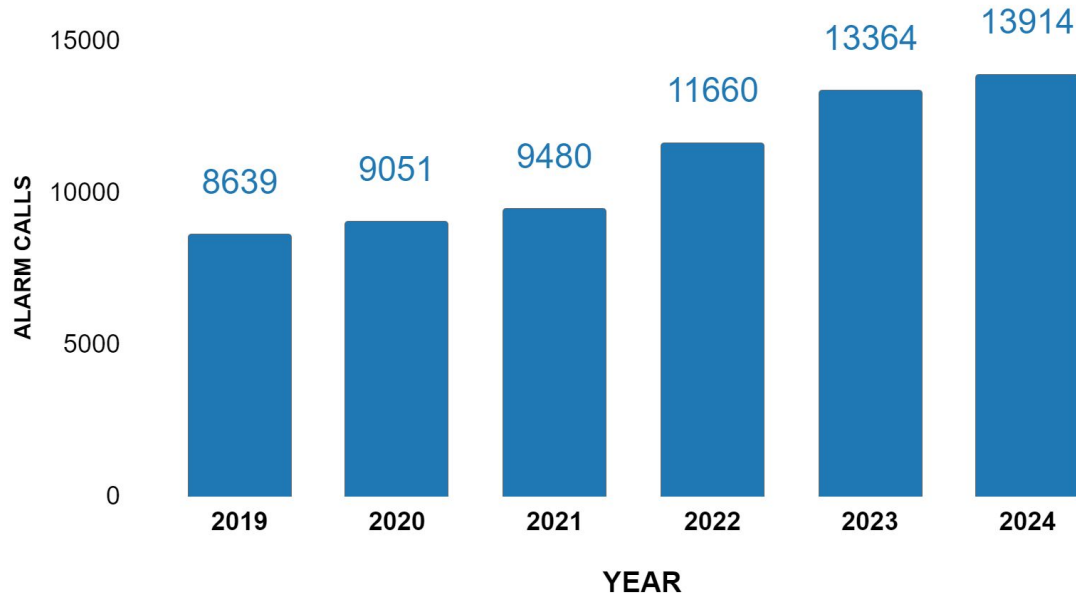
Introduction

- Fire Rescue Services Bylaw 15309 establishes regulations for activities of persons in relation to fire rescue services provided by the City and to set fees and charges for such fire rescue services.
- Proposing two key changes:
 - ◆ Update of False Alarm definition to better align with the National Fire Protection Association
 - ◆ Removal of the fee schedule from the Bylaw
- Part of an approach to ensure effective allocation of resources and efficient processes

All Events to Staff ratio (2019 - 2024)

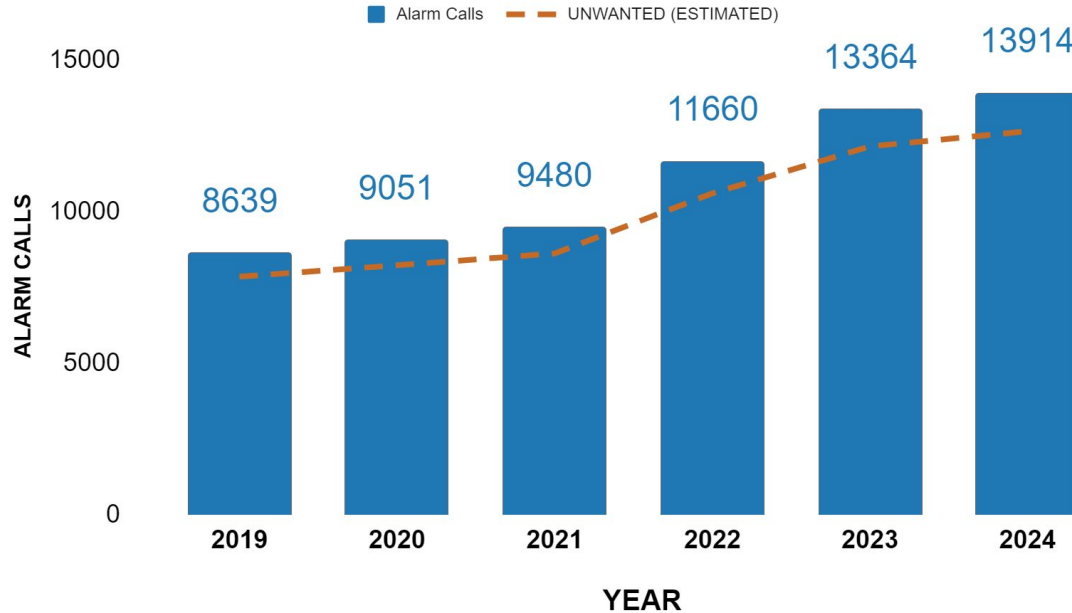


Alarm calls in Edmonton (2019 to 2024)



“Alarm Events” are calls that are triggered by fire detection systems, both residential and commercial, or by bystanders who have called 911 because they hear an unidentified alarm.

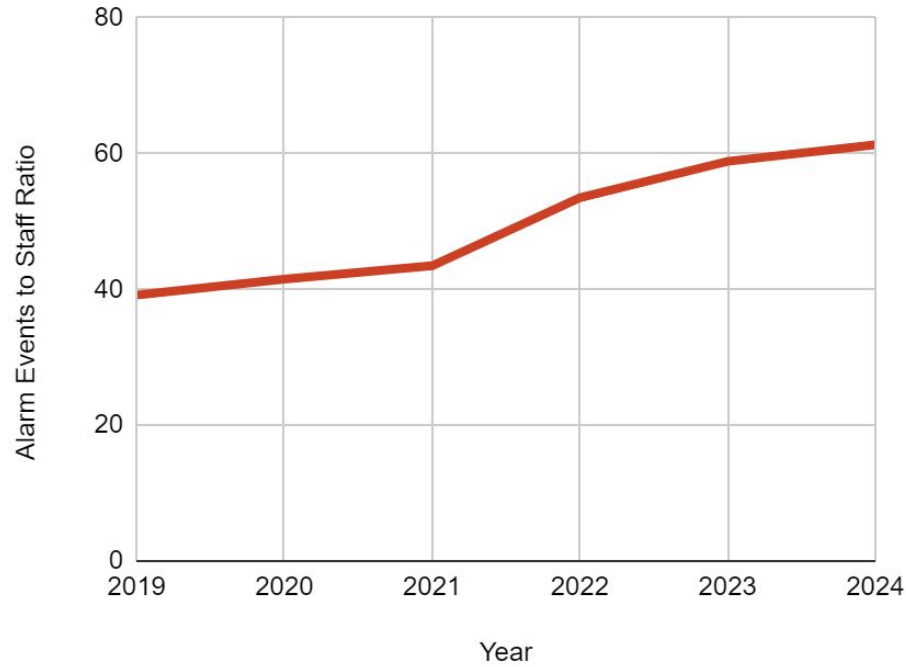
“Unwanted” Alarm Calls in Edmonton (2019 - 2024)



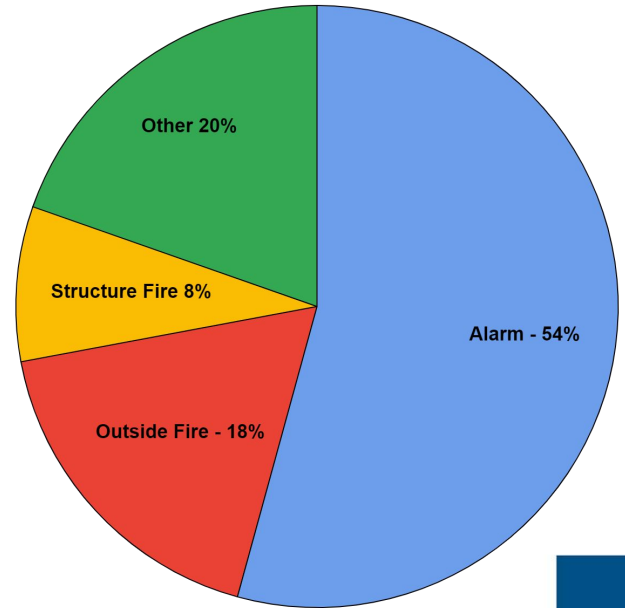
4 Categories of “Unwanted Events”

Nuisance - Unintentional - Malicious - Unknown

Alarm Events to Staff Ratio



"Fire" Events (2019 - 2024)



Opportunity to be realized

- Alarm event calls are increasing significantly each year; at least 90% of these calls do not require emergency response and are considered unwanted
- The definitions and fees in our current bylaw hinder our ability to charge
- The process for administering fees is out of alignment with corporate processes and includes unnecessary red tape

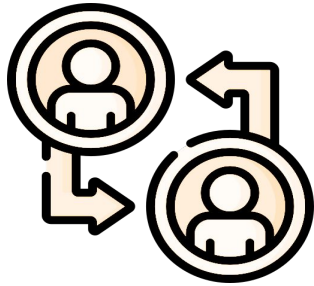
Key Change #1 - Definition

Unwanted Alarm

the activation of a Fire Alarm System at any type of property, regardless of how caused, as a result of which a fire rescue services response is provided where no actual danger or possible danger to the safety, health and welfare of people, property or the environment exists.



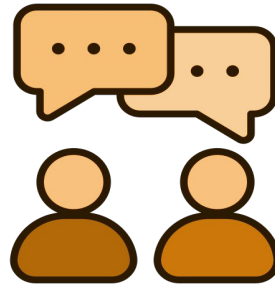
"4Es" to Reduce Unwanted Alarms



ENGAGE



EDUCATE



ENCOURAGE



ENFORCE

Key Change #2 - Fee Schedule Removed

- Edmonton Fire Rescue Services fees have remained static since 2020, but should have been indexed to inflation from 2020 - 2024.
- Updating the current fine and fee process requires standalone bylaw reports.
- This bylaw amendment harmonizes Edmonton Fire Rescue Services with corporate best practices, providing transparency and predictability to users as done by Development Services, Safety Codes, etc.
- Although the City Manager will recommend the fee schedule, fees will ultimately be approved by City Council through the four-year and supplemental budget processes.
- In advance of Fall SOBA, Attachment 4 previews the list of recommended fees and fines (indexed to inflation) effective January 1, 2025.

Thank you

Deputy Chief Tiffany Edgecombe, Assistant Deputy Chief Justin Lallemand
Edmonton Fire Rescue Services

The logo for the City of Edmonton, featuring the word "Edmonton" in white text on a blue square background.

Edmonton