



EPCOR WATER SERVICES - 2025 OPERATIONAL PLAN

RECOMMENDATION

That the January 27, 2025, EPCOR Water Services report EXT02856, be received for information.

Report Purpose

Information only.

Executive Summary

- This report provides an overview of EPCOR Water Services' 2025 Operational Plan and outlines key initiatives planned for 2025 for EPCOR's water treatment, distribution and transmission, wastewater treatment and collection services.

REPORT

EPCOR Water Services presents its annual Operational Plan to Utility Committee in the first quarter of each year as part of the ongoing monitoring and reporting under performance based regulation. The 2025 Operational Plan is provided in Attachment 1 and provides a summary of key objectives and initiatives planned for 2025.

The key initiatives identified in the 2025 Operational Plan are categorized into six key areas:

- Health and Safety
- Public Health and the Environment
- People
- Operational Excellence
- Customer and Partners
- Shareholder Value

ATTACHMENT

1. EPCOR Water Services - 2025 Operational Plan