

Edmonton Transit Service

Edmonton

## **CO02718rev - Options to Further Enhance LRT Safety**

**April 8/9, 2025**  
**City Council**

Craig McKeown, Deputy City Manager, City Operations  
Carrie Hotton-MacDonald, Branch Manager, ETS  
David Jones, Branch Manager, Community Standards

## Motion

At the March 18/19, 2025, City Council meeting, the following motion was passed:

That the March 18, 2025, City Operations report CO02718, be referred back to Administration to do further analysis on the implications of reallocating portions of the existing, ongoing funding for Commissionaires as follows:

1. \$3,400,000 to implement a modified Option 4 as outlined in the March 18, 2025, City Operations report CO02718
2. \$1,600,000 to implement a safety attendant program to be deployed at hotspot locations during station opening times.

# Enhanced City-Wide TPO Deployment Plan

- Increase COTT coverage to 24/7
- TCAT (foot patrol) doubles from two to four teams
- Pilot Train Team
  - Program permanent
  - Two teams created, seven day coverage
- 38% of resources assigned to proactive work



## Safety Attendants

- Focused on periods of lower ridership and considers seasonal trends
- **September 1 - April 30**
  - Weekdays: No daytime coverage
  - Weekends: 21 hours of coverage, 5am-2am
- **May 1 - August 31**
  - Daily: 5pm-2am, no daytime coverage
- 10 locations covered; pairs will cover two nearby stations during a shift
- Predictive analytics will further inform weekly deployment, responding to hotspots



# Safety Attendant Locations

To start, Station Attendants will be deployed at the following stations:

- Belvedere Station (Bus and LRT)
- Century Park Station (Bus and LRT)
- Clareview Station (Bus and LRT)
- Coliseum Station (Bus and LRT)
- Eaux Claires Transit Centre
- Kingsway/Royal Alex Station (Bus and LRT)
- MacEwan Station
- Northgate Transit Centre
- Southgate Station (Bus and LRT)
- University Station (Bus and LRT)

Transit Peace Officers will be present in hotspot locations and can provide coverage for downtown stations including Churchill, Central, Corona and Bay/Enterprise.

# Next Steps

Following Council direction, Administration will develop and implement an operational plan including rider-facing communications.