

COUNCIL REPORT – OFFICE OF THE CITY AUDITOR

Edmonton

OFFICE OF THE CITY AUDITOR 2024 ANNUAL REPORT

RECOMMENDATION

That the April 29, 2025, Office of the City Auditor report OCA03024, be received for information.

Report Purpose

Information only.

Executive Summary

This report summarizes the activities of the Office of the City Auditor for the calendar year 2024.

REPORT

The Office of the City Auditor (OCA) is an essential element of public accountability and transparency for the City of Edmonton. This report highlights operating results and activities in relation to the OCA six strategic directions during 2024. The strategic directions are as follows:

1. Quality Audit, Advisory, and Investigative Services
 - Presented 8 performance audit reports to Audit Committee.
 - Closed 34 audit recommendations.
 - Received 82 hotline reports of alleged fraud or misconduct.
 - The OCA or Administration completed 46 investigations - 4 were substantiated and an additional 17 were not substantiated, but identified control weaknesses. The remaining 25 were not substantiated and did not find control weaknesses.
2. Promoting OCA Value
 - Achieved target and obtained 92 percent overall auditee satisfaction.
3. Collaborative Relationships
 - Maintained relationships with local, provincial, and national audit bodies.
4. Advanced Analytics and Innovation
 - Incorporated advanced analytics into 67 percent of OCA audits.
5. Organizational Effectiveness
 - Exceeded target and utilized 74 percent of available audit staff time on projects.

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- Actual expenditures of \$2.5 million were 18.1 percent below the OCA budget.
6. Empowering Employees
- Met target of five percent of staff time spent on training and development.
 - Exceeded target with a score of 85 out of 100 for employee engagement.

POLICY

Bylaw 16097, Audit Committee Bylaw, Section 14 (f) states that, "Committee will review all reports from the City Auditor dealing with annual reports on the Office of the City Auditor's compliance with professional standards."

ATTACHMENT

1. Office of the City Auditor 2024 Annual Report