		impact				
_		Negligible	Moderate	Substantial	Severe	Disastrous
Probability	Imminent	4	6	8	9	10
	Very Likely	3	4	7	8	9
	Likely	2	3	5	7	8
	Unlikely	1	1	3	5	6
	Negligible	0	1	1	2	3

Risk Matrix

Impact Definitions

Disastrous - A direct and measurable negative impact on multiple provisions of service, the majority of which are in critical areas with safety concerns and may endanger the lives or livelihood of citizens

Severe - A direct and measurable negative impact on operations, with a broad impact to a number of different provisions of service, with a minority in critical areas with safety concerns

Substantial - An externally noticeable negative impact on operations, though in non-critical areas

Moderate - Some negative impact to operations, however mostly internal

Negligible - Impact is small

Probability Definitions

Imminent - Impact may be imminent or has already occurred
Very Likely - Impact likely to occur at some time within 1 year
Likely - Impact likely to occur at some time within 2 years
Unlikely - Impact likely to occur at some time within 4 years
Negligible - Impact unlikely to occur within 10 years