

### Summary of Changes to Bylaw 19626, EPCOR Water Service Bylaw

Based on discussions with City Council on July 2, 2025 (through report EXT03098, EPCOR Water Services - 2027 Extension of Water Performance Based Regulation), and subsequently Utility Committee on September 2, 2025 (through report FCS03166 - Bylaw 21300 - To amend EPCOR Water Services Bylaw 19626, Amendment No. 1), Bylaw 21300, amends Bylaw 19626 - EPCOR Water Services Bylaw, to reflect the following:

1. Extend the PBR term by nine months and shift the expiry of associated rates from March 31, 2027 to December 31, 2027.
2. A charge of \$49.03 per month to all customers that fail to respond to notices to install a Standard Meter.
3. A charge of \$25.00 per month to all customers who decline the installation of a Standard Meter.
4. To comply with changes to the Criminal Interest Rate Regulations SOR/2024-114, EWSI proposes to only charge 2.5 per cent per month, not compounded, and remove a yearly late payment charge of 45.6 per cent.
5. Adjust the ending date on the Special Rate Adjustment for Re-Basing (inflation less the efficiency factor) to the Consumption Charges for each customer class and Fixed Monthly Service Charges to the period ending from April 1, 2027 to December 31, 2027.

Items 1, 4 and 5 above were recommended by Administration to Utility Committee on September 2, 2025, through report FCS03166 - Bylaw 21300 - To amend EPCOR Water Services Bylaw 19626, Amendment No. 1. Utility Committee agreed with these bylaw amendments.

Items 2 and 3 above were amendments requested by Utility Committee on September 2, 2025, to EPCOR Water Services Bylaw 19626 based on the following motion:

*That Bylaw 21300 be amended as follows:  
in Schedule 1, Part III, delete and replace:  
"Non-Standard Meter Read Charge  
Applicable To all customers who decline the installation of a Standard Meter.  
Rate \$25.00 per month"  
with  
"Non-Standard Meter Read Charge*

### **Addendum Attachment 3**

*Applicable To all customers who decline the installation of a Standard Meter.*

*Rate \$25.00 per month*

*Applicable To all customers who fail to respond to notices to install a Standard Meter.*

*Rate \$49.03 per month”*

In addition to items 1 through 5 above, and in relation to items 2 and 3 which establish the charges relating to Non-Standard Meters, Bylaw 21300 also amends Section 8.1 of Schedule 2, Terms and Conditions of Water Service. The amendments to this Section 8.1 are necessary in order to clarify when each charge related to Non-Standard Meters would be payable by a Customer. Associated amendments were also made to Schedule 4, Pro-forma Annual Water Rate Filing to reflect the charges relating to Non-Standard Meters.

Bylaw 21300, amends EPCOR Water Services Bylaw 19626, to reflect items 1 through 5 above, and is included as Replacement Attachment 1 to this report (clean version). Replacement Attachment 2 reflects the red line version of the amendments.