



EPCOR WATER SERVICES - 2026 OPERATING PLAN

RECOMMENDATION

That the February 2, 2026, EPCOR Water Services report EXT03337, be received for information.

Report Purpose

Information only.

Executive Summary

- This report provides an overview of EPCOR Water Services' 2026 Operating Plan and outlines key initiatives planned for 2026 for EPCOR's water treatment, distribution and transmission, wastewater treatment and collection services.

REPORT

EPCOR Water Services presents its annual Operating Plan to Utility Committee in the first quarter of each year as part of the ongoing monitoring and reporting under performance based regulation. The 2026 Operating Plan is provided in Attachment 1 and provides a summary of key objectives and initiatives planned for 2026.

The key objectives and initiatives identified in the 2026 Operating Plan are categorized into the following areas:

- Employee and Contractor Health and Safety
- Public Health
- Public Safety
- Environment
- Inclusion, Respect and Belonging
- Internal Processes
- Internal Capabilities
- Delivery of Safe, Reliable Utility Services
- Customer Experience and Value for Money
- Shareholder Value

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ATTACHMENT

1. EPCOR Water Services - 2026 Operating Plan