

# Automated Photo Enforcement Audit

## Recommendation:

That the August 29, 2013, Office of the City Auditor report CR\_447, be received for information.

## Report Summary

**This report presents the results of the Office of the City Auditor's Automated Photo Enforcement audit.**

## Report

Transportation Services asked our Office to conduct an audit of its Automated Photo Enforcement Project.

The purpose of the audit was to determine whether or not the changes made since January 2011 were adequate to avoid a mass refund of tickets in the future.

In June 2010, the City issued an invalid speeding ticket because an Intersection Safety Device malfunctioned and the violation photo reviewers did not detect the error.

In January 2011, the Chief Crown Prosecutor requested that the Court of Queen's Bench quash all speed-on-green tickets that had originated with Intersection Safety Devices. The Court decided to quash all tickets issued between the start of the program in November 2009 and January 2011.

The Province of Alberta and the City of Edmonton refunded the applicable speed-on-green ticketed violations. The City refunded \$12.3 million for over 100,000 tickets. During 2011 and 2012,

the City made several changes to its processes to avoid issuing invalid tickets in the future.

We focused our audit on speed-on-green violations to determine whether the process changes that the City has made since January 2011 have been effective.

We concluded that the changes made to the equipment and procedures since January 2011 have effectively and significantly lowered the risk that a similar situation could develop in the future.

We made six recommendations to further enhance the overall performance of the City's automated photo enforcement program and help advance its goal of facilitating safer streets.

## Policy

Bylaw 16097, Audit Committee Bylaw, Section 14(d) states that, "Committee will review all reports from the City Auditor dealing with completed audit projects."

## Corporate Outcomes

The information contained in this report is consistent with Council's Strategic Plan in terms of Conditions of Success, specifically sound management practices and processes.

## Attachments

1. Automated Photo Enforcement Audit Report