

SAP MaxAttention Agreement Key Terms and Conditions

Parties:

- The City of Edmonton
- SAP Canada Inc.

Term:

- July 1, 2020 to June 30, 2022

Funding:

Funding Period	Proposed Contract Amount
July 1, 2020 - June 30, 2021	\$ 2,213,347.50
July 1, 2021 - June 30, 2022	\$ 1,869,000.00
Total Contract Value	\$ 4,082,347.50

Note: The above amounts are inclusive of GST.

Purpose of Funding:

The SAP MaxAttention program provides access to SAP technical resources with extensive knowledge of the SAP platform that was purchased by the City. These resources will provide expertise to support some of the City's more complex requirements.

SAP Technical resources will support many activities, including the validation of the target architecture for the system and provide expertise and support the City to integrate other systems within the City's environment with the new solution. For example, the Google Suite of applications are not typically fully integrated into ERP solutions today, but integration is required for systems to work seamlessly once the full SAP platform has been deployed to City staff. The SAP MaxAttention service will support the development of the software changes required for the City to work more efficiently in the future.