# Citizens Jury-Preliminary recommendations

## 1. Usability of Registration System
- Must be simple, easy & fast.
- Alternate registration methods could be explored

## 2. Smart Phone/Tablet Friendly
- Voting and registration using data connection on phone and phone browser. i.e.,
  - I-phone, Android, Blackberry
  - Site built with slower data connections in mind (minimize graphics).

## 3. Research and Evaluation
- Develop an evaluation process to measure success of Internet voting and how this will be measured:
  - Voter statistics
  - Exit survey
  - Online polls
- Develop partnership with UofA to study topic of e-voting/e-government. This would include student volunteers, researchers, graduate students, post doctoral fellows.
- Look at funding agencies from government to help with research
- Research from UofA can help to develop and improve e-government

## 4. Overall Platform and Service Provider
- **No Open-Source for 2013**
- **Future consideration for Open-Source**
  - Cost in the long term
  - City owned and modified
  - Part of forward thinking
- **UofA Research**
  - Computer Science/Political Science
  - Funding from other sources
  - Study model to attract other political and research figures to Edmonton
  - Other partners (provincial, corporate, etc)
- **Edmonton Buzz**
  - Employment, technology, innovation
- **Develop E-government**

## 5. Accessibility
- E-voting stations available throughout the City for voters without computers (designated computers, kiosks, etc)
- Registration and voting system in place with different languages
- Confirmation in their language or Braille/audible
- Accessible public locations to use internet voting
  - Add a telephone number or link to speak to a support agent for assistance
- If phone access is available, we should also include above considerations.

## 6. Communications and Education
- **Communications**
  - TV & Radio; Newspapers/Newsletters/Flyers
  - Internet web pages; Billboards and bus-stops Buses (inside and out);Social media; Library Kiosks
- **Education- About internet voting and Security/Risk**
  - Learn how to Internet vote
  - Security and risk education for users. For example "Lock is on" for secure internet (https)
  - Ensure a secure home system against mal-ware and virus
  - Having public library computers for training about security, use and education about internet voting.
  - To not use undesignated public computers to vote as they may not be secure

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### 7. Phone
- That phone voting be included as an option in e-voting (future elections) for 2017
- Some home bound people that don't have computers can use phone as an option

### 8. Security, and Privacy
- That a secure service be used to ensure voter confidentiality.
- Establish a designated Security Committee to research, monitor and evaluate security. This includes the service providers.
- Ensure all possible security measures are in place such as proper encryption
- Confirmation of vote (including who you voted for)
- Comprehensive report on security satisfaction (report if there were any attempts to breach security after the election). Completed by independent committee.
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### 9. Time period for internet voting'
- Have internet voting period be prior to election day (14 consecutive prior days of advanced voting)
- Would like to have telephone voting included in e-voting by 2017