















Summary of Benefits and Drawbacks: Public and Contracted Delivery

Benefits and Drawbacks

	Speed of deployment	Flexibility	Labour impacts	Public perception	Service quality control	Accesibility	Safety
Contracted Service Model	 Good	 Good	 Poor	 Neutral	 Good	 Good	 Good
Publicly Operated Model	 Poor	 Poor	 Good	 Good	 Good	 Good	 Good

Legend

 Good  Neutral  Poor

Cost Summary

	Contracted Model			Publicly Operated Model (Public Fleet)		
	2	4	7	2	4	7
TOTAL ANNUAL OPERATING	\$5,531	\$7,180	\$10,284	\$6,832	\$8,482	\$12,622
CAPITAL	\$0	\$0	\$0	\$4,620	\$5,785	\$8,984
FTEs	1	1	1	55	67	100
Service Hours	1,631	2,069	3,074	1,491	1,914	2,973
Cost per ride	\$12.50	\$13.28	\$14.96	\$17.72	\$17.88	\$20.88