

# Performance Measures for The Way We Live and The Way We Finance

## Recommendation:

That the June 30, 2010, Deputy City Manager's Office report 2010DCM059 be received for information.

## Report Summary

This report introduces Corporate Performance Measures used in measuring the progress toward Council's goals of "Improve Edmonton's Liveability" and "Ensure Edmonton's Financial Sustainability."

## Previous Council/Committee Action

At the April 27, 2010, City Council meeting, the following motion was passed:

That the Corporate Outcomes for the City of Edmonton as outlined in Attachment 1 of the April 12, 2010, Deputy City Manager's Office report 2010DCM034 be approved, with the following changes incorporated as discussed at the April 27, 2010, City Council meeting:

- Outcome 2.1 – change "multicultural" to "diverse"
- Outcome 6 – add a new outcome 6.2 regarding international relationships and reputation

## Report

### Background

- During 2009, corporate outcomes were developed by senior

management to help bridge operational activities, programs, and services of the City with the 10-year strategic goals outlined by City Council in The Way Ahead: City of Edmonton Strategic Plan 2009-2018.

- Corporate outcomes show the results for which the corporation is striving and collectively serve as a roadmap demonstrating how the operations of the City align with the City's strategic plan. Corporate outcomes are used by departments to establish a line of sight between their outcomes, outputs and measures and the strategic goals.
- On February 5, 2010, and March 22, 2010, Special City Council meetings were held to review and validate the corporate outcomes. Councillors provided feedback that resulted in a number of revisions to the corporate outcomes and accompanying "What it Means" explanations. The final sets of Corporate Outcomes were approved by City Council on April 27, 2010.
- Approval of the Corporate Outcomes and "What it means" statements has allowed administration to prepare a draft set of Corporate Performance measures to be reviewed by Council.
- Attachment 1 of this report contains the proposed corporate Performance Measures and definitions that align to the Corporate Outcomes of "Improve Edmonton's Liveability" and "Ensure Edmonton's Financial Sustainability".
- Final revisions to these measures will be submitted at the July 21, 2010, meeting of City Council for approval.

**Focus Area**

This report relates to the Conditions of Success outlined in the strategic plan, specifically sound management practices and processes.

**Justification of Recommendation**

The corporate outcomes require Council approval to allow for continued aligned development of corporate performance measures and targets.

**Attachments**

1. Proposed City of Edmonton  
Corporate Performance Measures

**Others Reviewing this Report**

Corporate Leadership Team