



Administration Response

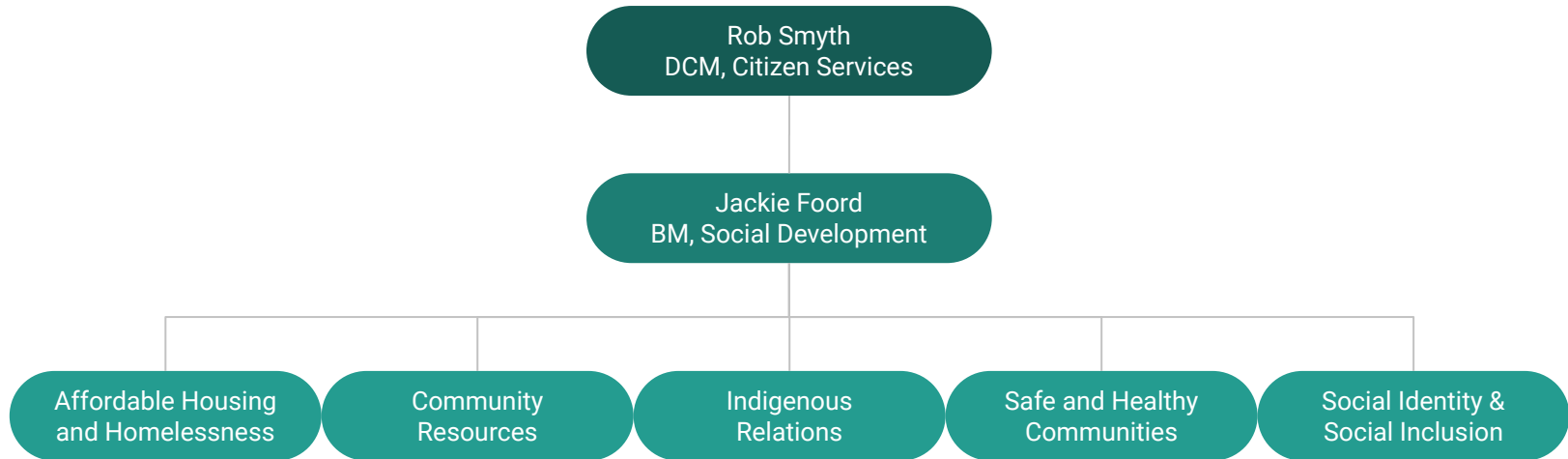
Edmonton

# **Social Development Branch Audit**

November 17, 2020  
Audit Committee

# Social Development: Who we are?

## Branch Organizational Structure



### Statement of Purpose

The Social Development branch provides access to services and resources for people experiencing social and economic barriers.

# Today in Social Development...



*Supporting those sleeping rough in securing temporary or permanent housing.*



*Responding to domestic violence calls and neighbourhood community safety*



*Connecting with Indigenous leaders and community members*



*Connecting with local nonprofits*



*Supporting groups like AAC, ARAC, WAVE, Youth Council and the Task Force*



*Working to secure spaces for affordable and permanent supportive housing.*

# Social Development Leading into the Audit

## It was time to realign

- Strategic realignment was underway, with efforts throughout 2019 to determine our core business
- Some changes were a result of retirements and budget reductions
- Focusing resources on helping those that need it most
- Determining how we will best use our “levers for change”, including data and evaluation to address our priorities

## Key Areas of Business

**Reducing  
poverty and  
social  
inequity**

**Increasing the  
supply of  
affordable  
housing**

**Ending  
homelessness**

**Advancing  
reconciliation**

**Creating safe  
and healthy  
communities**

**Investing in  
preventive  
social services**

**Edmonton**

# Response to the Audit Recommendations

## Social Development's plan to address the audit recommendations:

	Recommendation #1	Recommendation #2	Recommendation #3
<b>Plan</b>	Develop a social impact framework to align branch activities to role, purpose & branch/corporate outcomes.	Expand social impact framework to incorporate best practice in measurement.	Centralized tracking using CRM Grantor with a process for SAP (financial) validation.
<b>Status</b>	Underway.	Beginning January 2021.	Underway.

Thank you.