

## Infill Compliance Team Data Dashboard

Following changes to Edmonton Zoning Bylaw No. 12800 to enable infill development in a more intentional way, there was a need to develop a more focused educational and enforcement approach to ensure infill development was occurring in a respectful manner. This included the creation of the Infill Compliance Team - a multidisciplinary composition of enforcement officers who work collaboratively to monitor infill construction sites. As a result, and since 2017, a report including enforcement data and operational considerations of the Infill Compliance Team has been prepared annually for Urban Planning Committee.

Since the regulatory changes took effect to welcome more infill in older neighbourhoods, the development industry has continued to evolve and mature in their approach to infill construction. Industry associations including the Infill Development Edmonton Association (IDEA), the Canadian Home Builders Association - Edmonton Region (CHBA-ER) and YEGarden Suites have taken a stronger leadership role in advocating for good construction practices by their membership. This has been in step with the work of Administration to provide more education to builders and neighbours of infill about good construction practices, and what it means to be a good neighbour before and during infill construction.

To be more transparent and to provide the public with more timely and complete information about infill construction practices, Administration is developing an online data dashboard for the Infill Compliance Team, known as the Infill Compliance Team Data Dashboard (the Dashboard). The Dashboard will contain infill construction complaint and enforcement information that is generally reflected in Attachment 3 - 2019 Inspection Results of this report, and will be routinely updated to provide the public with timely information about the Infill Compliance Team. The Dashboard is planned to be publicly available on the City's online Open Data Portal.

A recent example of Administration transitioning to an online dashboard to increase transparency and provide the public with complete and timely information is the [Building Permit Activities Monthly Visualization](#) found on the City's website. Prior to the creation of this dashboard, members of the public had to wait for the annual Growth Monitoring Report to be published which reported on building permit values for the previous year. Furthermore, the information presented in the annual report was static and could not be further analyzed or manipulated.

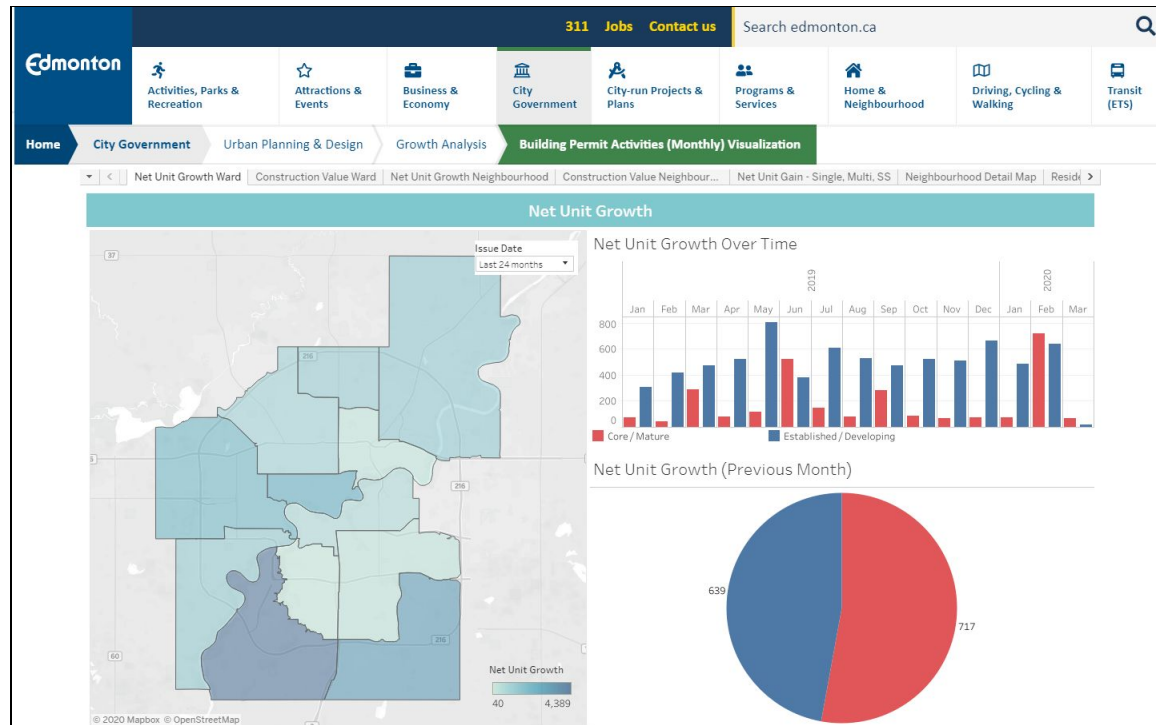


Figure 1: Building Permit Activities Monthly Visualization

The Infill Compliance Team Data Dashboard will be a useful tool for Administration to more actively monitor the progress of the Infill Compliance Team and make operational choices in a more timely manner to address emerging concerns, capitalize on operational efficiencies and ensure the best service is being provided to Edmontonians. Opportunities to routinely share lessons learned and next steps for the Infill Compliance Team will be explored through the City's infill website.

With the Infill Compliance Team Data Dashboard anticipated to be live in early 2021, Administration is proposing that CR\_8099: *Infill Compliance Team Annual Report* will be the final annual report for the Infill Compliance Team to Urban Planning Committee.