



# CORPORATE BUSINESS TECHNOLOGY INVESTMENT APPROVAL & DELIVERY

## OPERATING & CAPITAL FUNDED PROJECTS

### BUSINESS TECHNOLOGY STRATEGY

The Business Technology Strategy is Edmonton's strategic plan for meeting the technology expectations of today and the future.

It moves the City of Edmonton forward to better embrace innovative technologies and use data.

### PRINCIPLES

The Business Technology Strategy's principles define what is essential for the City's success.

The principles describe the beliefs and philosophy that guide what we do and why we do it.

### ENHANCE CITIZEN EXPERIENCE

The City exists to serve the people who live and own businesses here. Actively listening to them and consistently examining our decisions and options from their perspectives will give us confidence that we are focused on the right things for Edmonton.

### PROVIDE RELIABLE INFORMATION

Information is a public asset. The City stewards this asset for the public good; sharing it transparently, using it for the benefit of all Edmontonians, and managing and protecting it responsibly. The integrity of our information is paramount.

### PROMOTE COLLABORATION

The City develops partnerships to capitalize on the information and technological capabilities of Edmontonians, academic institutions, non-profit organizations, businesses and the community.

### TRANSFORM THROUGH INNOVATION

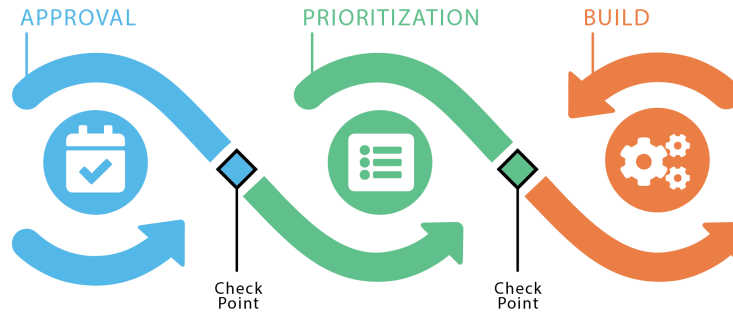
The City creates and fosters new approaches to business technology that support effective processes and improve what people experience when they interact with us. We embrace disruptive technology as an opportunity to forward our thinking and enable the positive transformation of Edmonton.

### THINK CITY-WIDE

Business technology provides the most value when delivered for the benefit of the entire City of Edmonton ecosystem. The City's business technology resources and assets belong to one City and will be used as such.

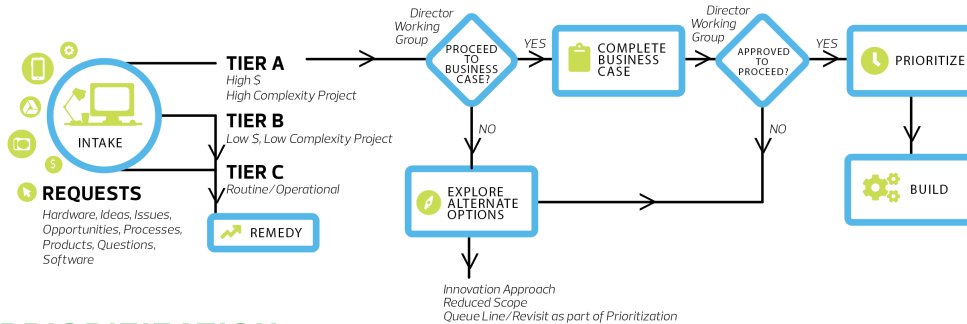
## INVESTMENT FRAMEWORK

The City of Edmonton's Business Technology Investment Approval and Delivery Framework is built on sound financial, portfolio management and delivery principles aligned to the Business Technology Strategy.



## APPROVAL

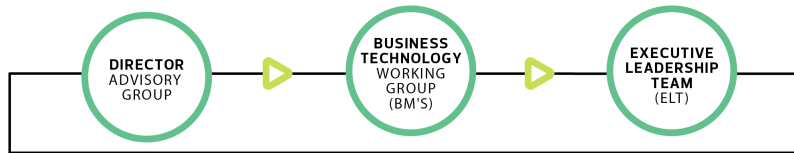
All requests for business technology resources are assigned to one of three tiers based on the complexity, value and size of the request. This standardized differentiation between requests ensures that each request is properly actioned.



## PRIORITIZATION

Each Tier A request will be prioritized considering various criteria.

### BUSINESS TECHNOLOGY PRIORITIZATION FILTERS



### Considerations

Examples of criteria to be used as part of the decision-making process.

- Business Readiness
- Cloud
- Data Architecture
- Funding
- In-flight Projects
- Information Security
- Innovative Ability
- Privacy
- Other Broad Projects
- Resourcing
- Sequencing
- Strategic Alignment

## BUILD

During the build phase, Tier A projects will be continually measured and monitored for schedule and budget, as well measurement tracking to expected business outcomes and value realization.

