



Administration Response

Social Development Branch Audit

November 17, 2020
Audit Committee

Social Development: Who we are?

Branch Organizational Structure



Statement of Purpose

The Social Development branch provides access to services and resources for people experiencing social and economic barriers.

Today in Social Development...



Supporting those sleeping rough in securing temporary or permanent housing.



Responding to domestic violence calls and neighbourhood community safety



Connecting with Indigenous leaders and community members



Connecting with local nonprofits



Supporting groups like AAC, ARAC, WAVE, Youth Council and the Task Force



Working to secure spaces for affordable and permanent supportive housing.

Social Development Leading into the Audit

It was time to realign

- Strategic realignment was underway, with efforts throughout 2019 to determine our core business
- Some changes were a result of retirements and budget reductions
- Focusing resources on helping those that need it most
- Determining how we will best use our “levers for change”, including data and evaluation to address our priorities

Key Areas of Business

**Reducing
poverty and
social
inequity**

**Increasing the
supply of
affordable
housing**

**Ending
homelessness**

**Advancing
reconciliation**

**Creating safe
and healthy
communities**

**Investing in
preventive
social services**

Response to the Audit Recommendations

Social Development's plan to address the audit recommendations:

	Recommendation #1	Recommendation #2	Recommendation #3
Plan	Develop a social impact framework to align branch activities to role, purpose & branch/corporate outcomes.	Expand social impact framework to incorporate best practice in measurement.	Centralized tracking using CRM Grantor with a process for SAP (financial) validation.
Status	Underway.	Beginning January 2021.	Underway.

Thank you.

Edmonton