









## Sample EPM Report: Development permit efficiency - Complex semi-detached and duplex

## Measure Description and Narrative

Reports on the median work days for complex semi-detached and duplex development permits issued. A development permit approves the location, size and use of a building. Applicants require predictability in permitting to support and enable developments.

## Measure Data

Last Calculated 7 minutes ago

Period		Status	Result	Target
Q1-18		On Target	42.00	42.00
Q2-18		On Target	38.00	40.00
Q3-18		Below Target	58.00	46.00
Q4-18		Below Target	64.00	50.50
Q1-19		On Target	32.00	48.00
Q2-19		On Target	40.00	48.50
Q3-19		On Target	27.00	40.75
Q4-19		On Target	25.00	31.00

**Information Classification**

Public

**Reporting Frequency**

Quarterly

**Measure Calculation**

This measure reports on the median work days to issue a complex Infill semi-detached and duplex development permits. It counts all reviews undertaken within a period using the 'issued date minus submitted date' and generates a 'median work days to issue' system value.

**Data Source**

CORRALP

**Calculation Method**

Automatic

**Target Description**

The target is set based on the average of the last four quarters results. The yellow threshold is set at up to 10% above the target, and the red threshold set at 10% above the target. The target and thresholds help monitor performance levels and flag yellow or red where it deviates from previous performance.