

Sample EPM Report: Development permit efficiency - Complex semi-detached and duplex

Measure Description and Narrative

Reports on the median work days for complex semi-detached and duplex development permits issued. A development permit approves the location, size and use of a building. Applicants require predictability in permitting to support and enable developments.

Measure Data

Last Calculated 7 minutes ago

Period		Status	Result	Target
Q1-18	●	On Target	42.00	42.00
Q2-18	●	On Target	38.00	40.00
Q3-18	■	Below Target	58.00	46.00
Q4-18	■	Below Target	64.00	50.50
Q1-19	●	On Target	32.00	48.00
Q2-19	●	On Target	40.00	48.50
Q3-19	●	On Target	27.00	40.75
Q4-19	●	On Target	25.00	31.00

Information Classification

Public

Reporting Frequency

Quarterly

Measure Calculation

This measure reports on the median work days to issue a complex Infill semi-detached and duplex development permits. It counts all reviews undertaken within a period using the 'issued date minus submitted date' and generates a 'median work days to issue' system value.

Data Source

CORRALP

Calculation Method

Automatic

Target Description

The target is set based on the average of the last four quarters results. The yellow threshold is set at up to 10% above the target, and the red threshold set at 10% above the target. The target and thresholds help monitor performance levels and flag yellow or red where it deviates from previous performance.