Table 1. Number of Change Orders (2015 to 2019)

	20	15	20	16	20	17	20	18	20	19
	Planned	Unplanned								
Citizen Services	22	15	19	16	20	3	3	6	8	6
City Operations	21	9	27	6	14	12	16	12	18	14
Communications and Engagement	0	5	0	6	0	3	18	2	10	2
Employee Services	24	1	20	6	3	1	8	2	7	5
Financial and Corporate Services	14	36	14	8	21	3	16	6	59	16
Integrated Infrastructure Services	10	10	19	12	26	11	35	29	38	31
Urban Form and Corporate Strategic Development	4	30	4	14	2	21	2	13	10	22
Office of the City Manager	0	1	0	1	1	2	6	0	2	2
Office of the City Auditor	0	0	1	0	1	0	0	0	1	0
Grand Total	95	107	104	69	88	56	104	70	153	98

Note: Change orders, commonly referred to as contract amendments across the Corporation, are approved in contracts when work is added, removed, or modified from an original contract. Examples of contract amendments that would regularly occur include additional time periods for services, broadening the scope of work identified as a

Page 1 of 12 Report: CR\_7472

possibility during the initial procurement phase, and amending contract completion dates. These types of changes are referred to as planned changes when they are anticipated in the planning phase of the contract.

An unplanned contract amendment can occur when something is not anticipated during the contract negotiation and award, and may require an amending agreement/contract, and/or an increase in the target value of the contract. An example was when the City of Edmonton transitioned drainage services to EPCOR in 2017; all of the contracts used by drainage services were amended to assign the agreements to EPCOR. In other cases, unplanned contract amendments may be the result of unexpected site conditions that require additional investigation and engineering studies during a capital construction project; changes in strategy that require a project to reassess its functional program or overall direction as well as other changes that require greater coordination based on results from public engagement.

Page 2 of 12 Report: CR\_7472

Table 2. Total Dollar Value Excessed of Original Contract by Department (2015 to 2019)

Table 2a. Citizen Services

	Citizen Services				
Fiscal Year	Planned	Unplanned	Sub-Total		
2015	\$3,318,224	\$3,647,495	\$6,965,719		
2016	\$2,283,200	\$218,504	\$2,501,704		
2017	\$6,674,979	\$27,200	\$6,702,179		
2018	\$239,296	\$102,943	\$342,239		
2019	\$1,964,303	\$395,689	\$2,359,992		
Total - 2015-2019	\$14,480,002	\$4,391,831	\$18,871,832		

Page 3 of 12 Report: CR\_7472

**Table 2b. City Operations** 

	City Operations					
Fiscal Year	Planned	Unplanned	Sub-Total			
2015	\$11,227,516	\$546,508	\$11,774,024			
2016	\$4,759,373	\$30,141,333	\$34,900,706			
2017	\$2,677,198	-\$28,619,107	-\$25,941,909			
2018	\$7,633,619	\$2,598,163	\$10,231,782			
2019	\$7,665,487	\$793,620	\$8,459,107			
Total - 2015-2019	\$33,963,194	\$5,460,517	\$39,423,710			

Page 4 of 12 Report: CR\_7472

**Table 2c. Communications and Engagement** 

Communications and Engagement					
Fiscal Year	Planned	Unplanned	Sub-Total		
2015	\$0	\$164,732	\$164,732		
2016	\$0	\$177,199	\$177,199		
2017	\$0	\$63,775	\$63,775		
2018	\$12,832,738	\$32,886	\$12,865,624		
2019	\$899,380	\$61,500	\$960,880		
Total - 2015-2019	\$13,732,118	\$500,092	\$14,232,210		

Page 5 of 12 Report: CR\_7472

Table 2d. Employee Services

	Employee Services				
Fiscal Year	Planned	Unplanned	Sub-Total		
2015	\$546,743	\$30,300	\$577,043		
2016	\$7,538,947	\$172,717	\$7,711,664		
2017	\$856,143	\$70,000	\$926,143		
2018	-\$957,648	\$391,619	-\$566,029		
2019	\$3,899,616	\$1,338,095	\$5,237,712		
Total - 2015-2019	\$11,883,801	\$2,002,731	\$13,886,532		

Page 6 of 12 Report: CR\_7472

**Table 2e. Financial & Corporate Services** 

	Financial and Corporate Services				
Fiscal Year	Planned	Unplanned	Sub-Total		
2015	\$3,060,310	\$2,053,808	\$5,114,118		
2016	\$16,835,842	\$478,483	\$17,314,325		
2017	\$17,622,933	\$21,220	\$17,644,153		
2018	\$14,894,833	\$3,176,585	\$18,071,418		
2019	\$7,399,898	\$1,207,545	\$8,607,443		
Total - 2015-2019	\$59,813,816	\$6,967,640	\$66,781,456		

Page 7 of 12 Report: CR\_7472

**Table 2f. Integrated Infrastructure Services** 

	Integrated Infrastructure Services					
Fiscal Year	Planned	Unplanned	Sub-Total			
2015	\$6,636,331	\$846,990	\$7,483,321			
2016	\$57,252,230	\$5,083,123	\$62,335,353			
2017	\$26,314,713	\$1,135,144	\$27,449,857			
2018	\$44,210,145	\$9,062,242	\$53,272,387			
2019	\$38,499,166	\$16,455,708	\$54,954,874			
Total - 2015-2019	\$172,912,585	\$32,583,207	\$205,495,792			

Page 8 of 12 Report: CR\_7472

Table 2g. Urban Form and Corporate Strategic Development

Urban Form and Corporate Strategic Development				
Fiscal Year	Planned	Unplanned	Sub-Total	
2015	\$813,238	\$3,272,685	\$4,085,923	
2016	\$679,299	\$326,121	\$1,005,420	
2017	\$9,300,000	\$785,900	\$10,085,900	
2018	\$630,000	\$490,221	\$1,120,221	
2019	-\$310,735	\$1,953,609	\$1,642,874	
Total - 2015-2019	\$11,111,802	\$6,828,537	\$17,940,339	

Page 9 of 12 Report: CR\_7472

**Table 2h. Office of the City Manager** 

Office of The City Manager				
Fiscal Year	Planned	Unplanned	Sub-Total	
2015	\$0	\$78,000	\$78,000	
2016	\$0	\$5,500	\$5,500	
2017	\$50,000	\$160,839	\$210,839	
2018	\$729,173	\$0	\$729,173	
2019	\$55,000	\$93,000	\$148,000	
Total - 2015-2019	\$834,173	\$337,339	\$1,171,512	

Page 10 of 12 Report: CR\_7472

**Table 2i. Office of the City Auditor** 

	Office of The City Auditor				
Fiscal Year	Planned	Unplanned	Sub-Total		
2015	\$0	\$0	\$0		
2016	\$50,000	\$0	\$50,000		
2017	\$50,000	\$0	\$50,000		
2018	\$0	\$0	\$0		
2019	\$65,000	\$0	\$65,000		
Total - 2015-2019	\$165,000	\$0	\$165,000		

Page 11 of 12 Report: CR\_7472

**Table 2j. Summary Statistics** 

	Total - All Professional Services Contracts				
Fiscal Year	Planned	Unplanned	Sub-Total		
2015	\$20,097,019	\$16,145,860	\$36,242,879		
2016	\$35,414,752	\$90,587,119	\$126,001,871		
2017	\$46,145,280	-\$8,954,343	\$37,190,936		
2018	\$64,989,058	\$31,077,757	\$96,066,815		
2019	\$39,378,853	\$43,057,029	\$82,435,882		
Total - 2015-2019	\$206,024,962	\$171,913,421	\$377,938,383		

Page 12 of 12 Report: CR\_7472