



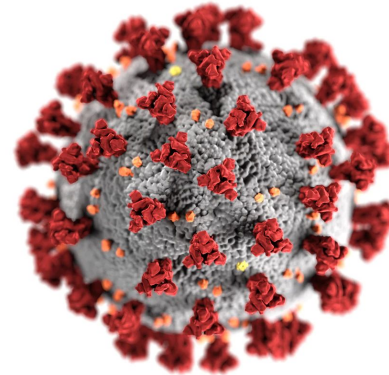
Returning Safely to Transit during CoViD-19



A graphic consisting of four concentric circles in a light grey color, centered on the left side of the slide. The word "Issue" is written in a bold, black, sans-serif font inside the innermost circle.

Issue

How can we get more people using transit again **safely**, also to help return to historic operating revenues, **particularly at peak times of day when buses and trains are more crowded?**



A graphic of four concentric circles is positioned on the left side of the slide, behind the "Background" heading.

Background

- **Safety** is defined as **reduced risk of getting CoViD-19 while taking transit.**
- Given the amount of information already available to ETS through CUTA meetings and recommendations from APTA, ETSAB has focused on ETS from a **user perspective.**
- ETSAB completed the research for this report from August to November 2020

A graphic of four concentric circles is positioned on the left side of the slide, behind the "Existing Research" heading.

Existing Research

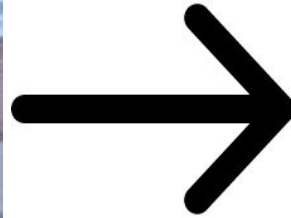
Existing research suggests that **public transportation is not a hot-spot for CoViD-19 transmission** if the following safety measures are met and followed:

- The wearing of **masks**
- **Disinfecting** high-touch surfaces
- Ensuring greater **physical distancing** between riders
- Good **ventilation and airflow**

Recommendations

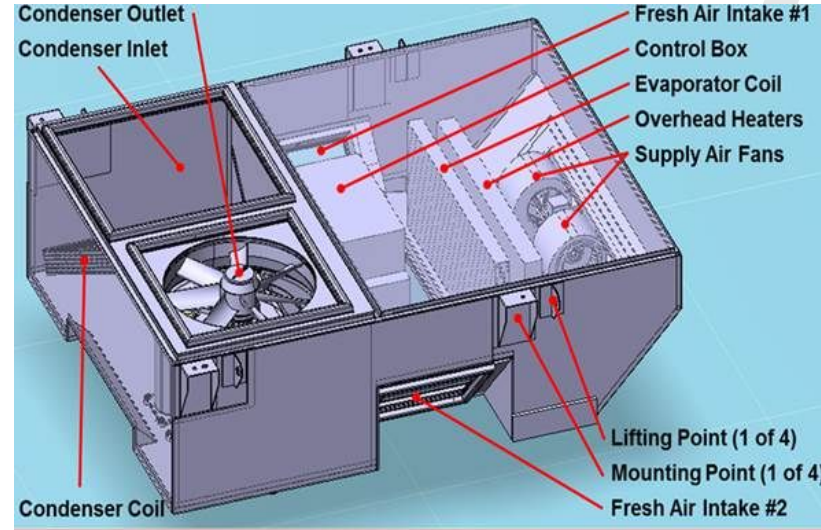
- Safety & Planning
- Communication

Implement **service changes** to enable distancing



Planning & Safety

- **Research airflow and carry out swab-tests** on surfaces, to determine (and decrease) presence of viral particles
- Consider a ***Windows Down*** or ***All Doors Open at Stations*** policy, while keeping ambient temperature and comfort in mind



Strengthen the existing **mask mandate** on public transit

Wear a Mask or Face Covering.
Help keep your community safe

#WearAMaskYEG



Edmonton



Wear a Face Covering. It's mandatory.

Planning & Safety

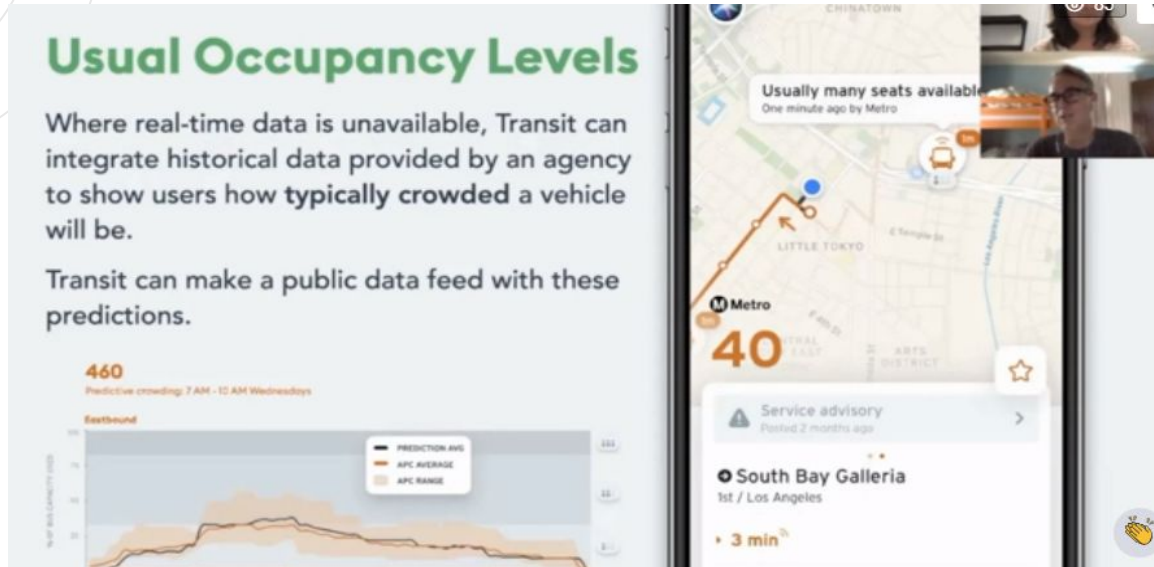
Ensure that the recommended necessary safety measures are being **implemented** and **followed**



Inform transit users about the **cleaning procedures**, such as by **providing visual indicators of cleanliness**



Communicate which routes are busy in real time (Transit App / LA Metro)



Clarify the role of transit operators in asking riders to wear masks




Communication

Employ **different communication methods** to get messages to transit users regularly



Communicate safety measures **clearly and frequently** to riders to build trust



On the left side of the slide, there are four concentric circles of varying shades of grey, centered vertically. The largest circle is the lightest grey, and the smallest is the darkest grey.

Thanks!

Q & A

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