

Coordinated Pandemic Response Model

In response to the COVID-19 pandemic, the Edmonton Seniors Coordinating Council, City of Edmonton, SAGE Seniors Association, and other seniors' serving organizations created a coordinated pandemic response model. This model provided a quick response to the needs of the most vulnerable seniors in the community. The model is supported by three small task groups to ensure an ability to respond quickly.

The Coordinated Pandemic Response Model has four deliverables:

1. identify existing services and resources that must be created or expanded to respond to the pandemic
2. support the development and expansion of services required
3. create referral pathways within and between services
4. create tools and protocols to triage needs and distribution of resources.

The four guiding priorities are:

1. No Edmonton seniors are isolated.
2. Seniors have their basic needs met.
3. Seniors have access to health care.
4. Seniors have access to the information and resources needed to keep themselves safe.

The diagram below shows the key components of the Coordinated Pandemic Response Model.

