

# Office of the City Auditor 2020 Annual Report

## Recommendation

That the April 16, 2021, Office of the City Auditor report OCA00509, be received for information.

## Executive Summary

This report summarizes the activities of the Office of the City Auditor for the calendar year 2020.

## Report

The Office of the City Auditor is an essential element of public accountability and transparency for the City of Edmonton. This report highlights our operating results and activities during 2020.

We work hard to ensure that our recommendations are relevant, practical, and feasible to implement. We are cognizant of the cost versus benefit of implementation. This awareness resulted in the City Manager agreeing to take action on 100 percent of the recommendations we made in our 2020 audit reports. The recommendations contained in those reports benefit the City in a number of ways including:

- Better oversight of processes and operations,
- Improved efficiency and effectiveness of service delivery, and
- Strengthened controls to safeguard City assets and improve compliance with policies.

Section 27(2)(g) of Bylaw 12424, City Auditor Bylaw, requires the City Auditor to provide Audit Committee with periodic reports related to overall hotline activity. This report includes a summary of hotline activities, as well as a brief narrative describing the categories of cases resolved during the year.

## Policy

Bylaw 16097, Audit Committee Bylaw, Section 14 (f) states that, "Committee will review all reports from the City Auditor dealing with annual reports on the Office of the City Auditor's compliance with professional standards."

## Public Engagement

Public engagement was not required for this report.

**Attachment**

1. Office of the City Auditor 2020 Annual Report