

Transit Safety and Security Logic Model

Goal Riders have a safe public transit experience in Edmonton				
Components (Transit Safety & Security framework)	Inputs	Outputs	Key Measures (non-exhaustive)	Short & Medium-term Outcomes
Environmental design (roads; pathways; transit stops; infrastructure) Policing and security Mass transit planning and transit network design Policies and procedures Education and outreach Technology and equipment	<ul style="list-style-type: none"> • Mass transit plans • Safe mobility strategy • CPTED assessments • Infrastructure design guidelines • 24/7 Control Centre • Staff (Transit Peace Officers; Transit Inspectors; Transit Operators; Security Dispatchers, etc) • Security guards • Deployment dashboard • Community outreach & support • Operating procedures • Escalation protocols & incident notifications • Mental health supports & critical incident protocols • Bylaws • Training programs • Hazard assessments • Marketing campaigns • Bystander awareness program • Proactive patrols 	<ul style="list-style-type: none"> • Updated transit network • CPTED recommendations • Infrastructure safety upgrades • Integrated governance model • OHS recommendations • Community outreach interactions • On-going learning for staff • Critical incident support & escalations • Identification of “hot spot” locations • Marketing campaign collateral • Hazard assessment tools 	Security disorder rate per 100,000 boardings Rider satisfaction of safety in transit Number of Operator assaults per year Number of community outreach interactions Number of criminal incidents on transit property Number of calls received from security guards Number of events dispatched from calls from security guards	Improved safety and security for public transit riders Increased collaboration among social agency, EPS and City administration to support public transit user safety Reduced operator assaults Reduced criminal incidents on transit property Reduced mischief and disorder Services promote mode shift to public transit and active transportation modes

	<ul style="list-style-type: none"> • Calls for service (EPS, TPOs, EMS, etc) • Safe Cities and Safe Public Spaces Global Initiative • SafeCityYEG map 			
<p style="text-align: center;">Long-term Outcomes</p> <ul style="list-style-type: none"> • Edmonton is a safe city • Edmontonians use public transit and active modes of transportation 				